


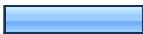

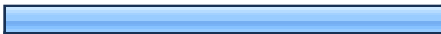


**1. How long have you been a member of the Association?**

		Response Percent	Response Count
Less than a year		5.6%	41
<b>1 - 10 years</b>		<b>44.0%</b>	<b>325</b>
11 - 25 years		29.7%	219
26+ years		20.7%	153
<b>answered question</b>			<b>738</b>
<b>skipped question</b>			<b>0</b>

**2. Are you?**

		Response Percent	Response Count
Male		34.4%	254
<b>Female</b>		<b>65.6%</b>	<b>484</b>
<b>answered question</b>			<b>738</b>
<b>skipped question</b>			<b>0</b>

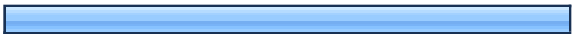


### 3. Your Age?

		Response Percent	Response Count
20 - 30 years old		2.8%	21
31 - 40 years old		9.5%	70
41 - 50 years old		17.5%	129
51 - 60 years old		31.8%	235
<b>61+ years old</b>		<b>38.3%</b>	<b>283</b>
<b>answered question</b>			<b>738</b>
<b>skipped question</b>			<b>0</b>




### 4. Ethnicity?

		Response Percent	Response Count
<b>Caucasian</b>		<b>95.1%</b>	<b>702</b>
Hispanic		0.8%	6
Asian or Pacific Islander		0.5%	4
African American		2.3%	17
Native American		0.3%	2
Other		0.9%	7
<b>answered question</b>			<b>738</b>
<b>skipped question</b>			<b>0</b>


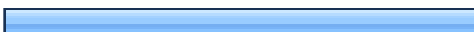
### 5. Do you anticipate continuing in the Real Estate business in the next 5 years?

		Response Percent	Response Count
Yes		85.0%	627
No		3.3%	24
I don't know		11.8%	87
	If no, why?		36
		answered question	738
		skipped question	0











### 6. Do you work from home more than you work from the office?

		Response Percent	Response Count
Yes		46.6%	344
No		26.7%	197
About the same		26.7%	197
		answered question	738
		skipped question	0



### 7. Do you consider your Real Estate business, part time or full time?

		Response Percent	Response Count
Part Time		28.5%	210
Full Time		71.5%	528
		answered question	738
		skipped question	0






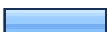

### 8. What best describes your Real Estate function? - Choose all that apply.

		Response Percent	Response Count
Broker Owner		11.2%	83
Manager		6.1%	45
<b>Sales Agent</b>		<b>82.0%</b>	<b>605</b>
Personal Assistant		2.0%	15
Home Inspector		0.4%	3
Appraiser		2.8%	21
Attorney		0.1%	1
Public Service		0.5%	4
REALTOR Emeritus		3.1%	23
Other (please specify)		6.8%	50
<b>answered question</b>			<b>738</b>
<b>skipped question</b>			<b>0</b>










### 9. Are you "Grandfathered" from taking Continuing Education?

		Response Percent	Response Count
Yes		31.8%	235
<b>No</b>		<b>68.2%</b>	<b>503</b>
<b>answered question</b>			<b>738</b>
<b>skipped question</b>			<b>0</b>

**10. If you have taken courses in 2010, please indicate where you have taken it? Choose all that apply.**

		<b>Response Percent</b>	<b>Response Count</b>
BNAR		35.8%	259
<b>Online</b>		<b>45.2%</b>	<b>327</b>
My Company		13.0%	94
Cusack Center		16.9%	122
WNY School of Real Estate		8.7%	63
N/A		14.8%	107
Other (please specify)		10.0%	72
<b>answered question</b>			<b>723</b>
<b>skipped question</b>			<b>15</b>

**11. What would prevent you from attending BNAR Education Classes? - Choose all that apply.**

		Response Percent	Response Count
Price		39.3%	284
Duration		9.1%	66
Topic		24.2%	175
Instructor		6.9%	50
Location		34.6%	250
Can take Online		34.6%	250
Can take it somewhere else		8.0%	58
Date		23.2%	168
Time		33.7%	244
<b>answered question</b>			<b>723</b>
<b>skipped question</b>			<b>15</b>




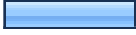






**12. What time or day would you prefer to attend education classes or events? - You can choose more than one answer.**

		Response Percent	Response Count
Morning		57.8%	418
Afternoon		29.9%	216
Evening		32.5%	235
Weekdays		37.1%	268
Weekends		12.6%	91
	Comments		57
		<b>answered question</b>	<b>723</b>
		<b>skipped question</b>	<b>15</b>







**13. I know who my Key Communicator is?**

		Response Percent	Response Count
Yes		59.5%	426
No		20.4%	146
What is a Key Communicator		20.1%	144
		<b>answered question</b>	<b>716</b>
		<b>skipped question</b>	<b>22</b>

**14. How do you learn about BNAR education, events and networking opportunities, etc. - Choose all that apply.**

		<b>Response Percent</b>	<b>Response Count</b>
BNAR Website Calendar		45.1%	323
<b>MLS Message of the day</b>		<b>78.4%</b>	<b>561</b>
Email Communications		58.9%	422
Voice Mail		19.3%	138
Key Communicator		19.7%	141
Word of Mouth		9.2%	66
Office Manager		17.5%	125
Text Messaging		0.8%	6
Facebook		1.7%	12
I don't get notified (if you don't get notified, please contact the BNAR so we can find out why not)		0.6%	4
		<b>answered question</b>	<b>716</b>
		<b>skipped question</b>	<b>22</b>

### 15. I visit the BNAR website...?

		Response Percent	Response Count
Daily		12.4%	89
1-3 times per week		12.3%	88
Weekly		12.8%	92
Monthly		6.0%	43
<b>When I need to</b>		<b>54.2%</b>	<b>388</b>
Never		2.2%	16
<b>answered question</b>			<b>716</b>
<b>skipped question</b>			<b>22</b>

### 16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?

	Response Count
	716
<b>answered question</b>	<b>716</b>
<b>skipped question</b>	<b>22</b>

### 17. How do you rate the communications you receive from the BNAR?











	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Rating Average	Response Count
Please pick one of the following	26.9% (186)	<b>48.4% (335)</b>	22.7% (157)	1.4% (10)	0.6% (4)	2.00	692
<b>answered question</b>							<b>692</b>
<b>skipped question</b>							<b>46</b>

## 18. Please rate the value of your Association member benefits?

	Highly Important	Very Important	Important	Slightly Important	Unimportant	N/A	Rating Average
Agent's Day	11.0% (74)	15.1% (102)	<b>28.7%</b> <b>(194)</b>	20.3% (137)	19.9% (134)	5.0% (34)	3.24
Discounts on Products(ex. vehicles, cell phones)	18.5% (123)	19.4% (129)	<b>26.5%</b> <b>(176)</b>	18.6% (124)	12.2% (81)	4.8% (32)	2.86
Continuing Education classes	20.8% (140)	24.2% (163)	<b>31.5%</b> <b>(212)</b>	11.9% (80)	8.2% (55)	3.4% (23)	2.61
Certifications and Designations Classes	19.6% (131)	22.0% (147)	<b>28.5%</b> <b>(190)</b>	13.9% (93)	11.5% (77)	4.3% (29)	2.75
BNAR Website	24.3% (165)	25.9% (176)	<b>36.6%</b> <b>(249)</b>	8.2% (56)	4.0% (27)	1.0% (7)	2.41
Email Communications and Reminders	25.8% (175)	29.0% (196)	<b>34.7%</b> <b>(235)</b>	7.5% (51)	2.5% (17)	0.4% (3)	2.32
Committees	9.8% (65)	16.1% (107)	<b>36.0%</b> <b>(239)</b>	20.5% (136)	13.1% (87)	4.4% (29)	3.12
Lunch-n-Learns	8.6% (57)	16.1% (107)	<b>30.5%</b> <b>(203)</b>	23.5% (156)	16.1% (107)	5.3% (35)	3.24
Health Insurance	<b>21.3%</b> <b>(139)</b>	12.2% (80)	18.3% (120)	11.6% (76)	18.0% (118)	18.5% (121)	2.91
Professional Standards/Mediation	26.8% (178)	22.6% (150)	<b>30.8%</b> <b>(205)</b>	9.3% (62)	6.2% (41)	4.4% (29)	2.43
Lobbying	24.7% (165)	22.2% (148)	<b>26.8%</b> <b>(179)</b>	10.2% (68)	11.5% (77)	4.5% (30)	2.60
Discounts on Professional Tools (ex. signs, mapbooks, magnets)	22.3% (149)	22.0% (147)	<b>27.7%</b> <b>(185)</b>	12.1% (81)	10.9% (73)	4.8% (32)	2.66
Social Events	8.0% (53)	12.5% (83)	<b>32.7%</b> <b>(217)</b>	21.7% (144)	19.1% (127)	6.0% (40)	3.33
Speaker Seminars(ex. Yun, Lesswing, Betts)	12.5% (82)	15.9% (104)	<b>31.7%</b> <b>(208)</b>	19.5% (128)	16.2% (106)	4.3% (28)	3.11
Other Insurance(ex. life, dental, vision)	15.0% (99)	12.3% (81)	<b>20.9%</b> <b>(138)</b>	15.3% (101)	18.6% (123)	17.9% (118)	3.13

Electronic Keypad/Box (Supra)	<b>32.2%</b> <b>(213)</b>	19.5% (129)	25.7% (170)	8.2% (54)	8.8% (58)	5.7% (38)	2.38
<b>answered question</b>							
<b>skipped question</b>							

**19. Which of the following Association activities have you attended in the past 2 years? - Choose all that apply.**

		Response Percent	Response Count
<b>BNAR Continuing Education Classes</b>		<b>50.9%</b>	<b>352</b>
Special Events (ex. Speaker Series like Swanepoel, Yun, Lesswing)		31.1%	215
Committee Meetings/Activities		18.9%	131
Inaugural Event		12.3%	85
Agent's Day		48.4%	335
Regional/Satellite Meetings		8.2%	57
Certification/Designation Classes		14.0%	97
Lunch-n-Learns		25.3%	175
Didn't attend any		15.5%	107
If you didn't attend any, why?		14.2%	98
<b>answered question</b>			<b>692</b>
<b>skipped question</b>			<b>46</b>

**20. Rate the importance of the following items in determining your attendance at a social event?**

	Highly Important	Very Important	Important	Slightly Important	Unimportant	Rating Average	Response Count
Price	<b>29.6%</b> <b>(199)</b>	24.6% (165)	26.0% (175)	10.3% (69)	9.5% (64)	2.46	
Duration	17.4% (113)	26.3% (171)	<b>37.8%</b> <b>(246)</b>	9.1% (59)	9.5% (62)	2.67	
Type of Program	<b>33.0%</b> <b>(219)</b>	31.6% (210)	25.6% (170)	3.0% (20)	6.8% (45)	2.19	
Parking	14.6% (95)	20.1% (131)	<b>30.3%</b> <b>(197)</b>	17.2% (112)	17.8% (116)	3.04	
Food	5.0% (32)	12.6% (81)	<b>29.8%</b> <b>(192)</b>	<b>29.8%</b> <b>(192)</b>	22.8% (147)	3.53	
Convenience of Location	<b>31.9%</b> <b>(213)</b>	26.9% (180)	26.8% (179)	6.0% (40)	8.4% (56)	2.32	
Date	25.2% (167)	28.5% (189)	<b>30.7%</b> <b>(203)</b>	7.4% (49)	8.2% (54)	2.45	
Time	28.4% (186)	28.2% (185)	<b>29.3%</b> <b>(192)</b>	6.7% (44)	7.5% (49)	2.37	
<b>answered question</b>							
<b>skipped question</b>							

**21. What time or day would you prefer to attend events? You can choose more than one answer.**

		Response Percent	Response Count
Morning		50.0%	337
Afternoon		36.4%	245
Evening		42.3%	285
Weekdays		38.9%	262
Weekends		11.3%	76
	Comments		33
<b>answered question</b>			<b>674</b>
<b>skipped question</b>			<b>64</b>

**22. Does your company have their own events / charities?**

		Response Percent	Response Count
Yes		74.1%	513
No		25.9%	179
	Such as...		200
<b>answered question</b>			<b>692</b>
<b>skipped question</b>			<b>46</b>

### 23. How satisfied are you with BNAR's customer service?

		Response Percent	Response Count
Very Satisfied		56.6%	392
Somewhat Satisfied		20.7%	143
Neutral		14.7%	102
Somewhat Dissatisfied		2.3%	16
Very Dissatisfied		0.7%	5
Haven't had contact with BNAR Staff		2.2%	15
Other (please specify)		2.7%	19
<b>answered question</b>			<b>692</b>
<b>skipped question</b>			<b>46</b>


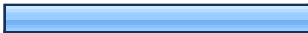
**24. What do you believe are the biggest concerns in Real Estate? - You can choose more than one answer.**

		Response Percent	Response Count
Lending		71.3%	477
Government/Lobbying Efforts		31.1%	208
Foreclosures		25.1%	168
Short Sales		22.7%	152
Property Values/Appraisals		62.2%	416
Jobs/Economy		67.9%	454
Advertising		16.0%	107
Other (please specify)		7.2%	48
<b>answered question</b>			<b>669</b>
<b>skipped question</b>			<b>69</b>

**25. How do you rate BNAR's advocacy efforts?**

		Response Percent	Response Count
Excellent		21.7%	145
<b>Very Good</b>		<b>36.9%</b>	<b>247</b>
Good		23.9%	160
Fair		6.9%	46
Poor		1.3%	9
Don't know		10.6%	71
<b>answered question</b>			<b>669</b>
<b>skipped question</b>			<b>69</b>

**26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

		Response Percent	Response Count
Yes		54.4%	364
No		45.6%	305
	If no, then why?		232
	answered question		669
	skipped question		69





**27. What do you feel the Association could do differently to better serve you?**

	Response Count
	361
answered question	361
skipped question	377

**28. Additional concerns or suggestions?**

	Response Count
	212
answered question	212
skipped question	526

**29. Contact information(voluntary)\* \* = Contact information must be completed in order to be eligible for the gift card drawing.**

		Response Percent	Response Count
Name:		99.0%	483
Company:		99.2%	484
Email Address:		98.8%	482
Phone Number:		96.9%	473
<b>answered question</b>			<b>488</b>
<b>skipped question</b>			<b>250</b>

**Page 1, Q5. Do you anticipate continuing in the Real Estate business in the next 5 years?**

1	getting older	Jul 11, 2011 7:35 AM
2	Although the work continues to be 24/7 and the cost of doing that buisness has risen drastically, on average, our income conitnues to drop. At some point, it will no longer be possible to remain in the business.	Jul 11, 2011 4:17 AM
3	cost and the market	Jul 8, 2011 7:14 AM
4	market is down,expenses go up	Jul 7, 2011 6:38 PM
5	Grand fathered	Jul 7, 2011 11:27 AM
6	Mortgage Business affiliate	Jul 7, 2011 10:59 AM
7	independent appraisers are being squeezed out of the business, and fees are too low.	Jul 7, 2011 8:51 AM
8	I will Retire after 50 years.	Jul 7, 2011 7:08 AM
9	I plan to retire	Jul 7, 2011 7:08 AM
10	Retiring at end of year.	Jul 7, 2011 5:16 AM
11	Too many part-time agents in the business that don't know what they're doing. And too many companies that accept these agents HOPING that they will list or sell something!	Jul 7, 2011 4:01 AM
12	Turning 70 in September. Trading in my real estate license for a fishing license.	Jul 7, 2011 3:23 AM
13	Too much frustration.	Jul 6, 2011 7:30 PM
14	no need to	Jul 6, 2011 6:35 PM
15	Not making enough money and too many unpleasant people in the business, meaning other agents, my clients are wonderful.	Jul 6, 2011 1:50 PM
16	Fees are way too expensive for the amount of work that I do.	Jul 6, 2011 12:38 PM
17	willt here be a business to continue in?	Jul 6, 2011 10:01 AM
18	Dues and the cost of cont ed yes they are expenses but you have to earn the money ande pay taxes on that no left car payments and ins. Very hard to make a living	Jul 3, 2011 4:51 AM
19	I am fast approaching 70 and don't know how many years I will want to continue to work.Will do it as long as I have the health and continue to enjoy the business.	Jun 30, 2011 3:54 PM
20	I am very upset that i have to take 22.5 hours of continuing Ed every 2 years and others who are so called grandfathered in do not. It makes no sense. More Money from me to you.It is not fair that I have to continue to learn but the older agents don't. What if this happened in the medical field. It's just rediculous	Jun 30, 2011 11:35 AM
21	Mentally, I'm thinking 3 more years, but who knows?	Jun 29, 2011 8:20 AM

**Page 1, Q5. Do you anticipate continuing in the Real Estate business in the next 5 years?**

22	Rising expenses, increased dues, minimal association benefit return, an association that sells our listing data but still charges us, association favors larger companies in particular, bending policies and deadlines for them while sticking it to the smaller companies, an association that sells an income producing headquarters building and switches to renting an inconvenient location and pockets the profit made from the sale. And, worst of all, an association that collects political donations from its members, then gives those donations to politicians who have instituted destructive policies that had detrimental effects on our real estate industry, or to politicians who are blatant criminal elements, while denying conservative pro-home ownership and pro-development candidates any support whatsoever EVEN WHEN THEY ARE FROM BUFFALO. (This is a sentiment that has been shared publicly by MANY of BNAR members that this association has blatantly IGNORED)	Jun 28, 2011 1:54 PM
23	the cost to be an agent is way to expensive. being that i am part time, sometimes i break even after i pay my fees.	Jun 26, 2011 6:55 AM
24	I am thinking of retiring.	Jun 25, 2011 6:37 PM
25	to many fees -	Jun 25, 2011 5:46 AM
26	too costly	Jun 24, 2011 5:20 PM
27	Too many fees, not enough business.	Jun 24, 2011 4:24 PM
28	It's difficult to stay in business when the housing market is at a low point.	Jun 24, 2011 3:07 PM
29	I'm 71 now and so-----who knows?	Jun 24, 2011 12:13 PM
30	there comes a time when one should retire...won't be "on top of the game".	Jun 24, 2011 10:46 AM
31	I would love to retire before then.	Jun 24, 2011 6:36 AM
32	Actually, I am considering a career change because the banks have been making it so hard for my clients to get mortgages.	Jun 24, 2011 5:43 AM
33	To costly, too complicated, Realtors lost their power when the information systems took control instead of the Realtors. Association is functionally obsolescent. Ruled by the realty USA, Hunt Peterson. Why is 2 your next home charging. Is it property or the members or the Association or others.	Jun 24, 2011 5:34 AM
34	Doing it part-time, may start a family.	Jun 24, 2011 5:21 AM
35	To be a realtor is expensive and for the aggravation between other realtors, attorneys and trying to get clients mortgages, it's hardly worth it. If we got paid at the closing table maybe it wouldn't be so bad, but when you have to wait and wait to get paid, it makes it extremely stressful!!!	Jun 24, 2011 5:17 AM
36	Market is brutal.	Jun 24, 2011 5:09 AM

**Page 1, Q8. What best describes your Real Estate function? - Choose all that apply.**

1	Broker Associate	Jul 18, 2011 10:14 AM
2	property manager	Jul 15, 2011 6:32 AM
3	Recruiter/Associate Broker	Jul 13, 2011 1:31 PM
4	Licenced Real Estate Associate Broker	Jul 12, 2011 11:31 AM
5	Real Estate Counselor, Adviser, Property Manager, Lanlord	Jul 12, 2011 10:49 AM
6	Property Manager	Jul 11, 2011 3:41 PM
7	Associate Broker	Jul 8, 2011 11:24 AM
8	I should be grandfathered but not and not happy about it	Jul 8, 2011 7:14 AM
9	Associate Broker	Jul 7, 2011 5:05 PM
10	Associate Broker	Jul 7, 2011 3:02 PM
11	Broker, Auctioneer	Jul 7, 2011 11:35 AM
12	Mortgage Broker	Jul 7, 2011 10:59 AM
13	I have receintly joined forces with Rocket Commercial Real Estate Sales in Perry, NY. I will work with them and continue my appraisal work also.	Jul 7, 2011 7:52 AM
14	I receintly have joined forces with Rocket Commercial Sales in Perry, NY and will be working with them as well as continueing in my appraisal business.	Jul 7, 2011 7:30 AM
15	Secretary	Jul 7, 2011 6:19 AM
16	Licensed R.E. Salesperson & also the administrative assistant & ad manager for RealtyUSA Arcade office.	Jul 7, 2011 5:53 AM
17	Owner of Keller Williams realty	Jul 6, 2011 2:30 PM
18	I am a Associate Broker and work in Relocation Dept.	Jul 6, 2011 1:41 PM
19	Associate Broker	Jul 6, 2011 1:36 PM
20	Associate Broker	Jul 6, 2011 1:31 PM
21	Associate Broker	Jul 5, 2011 9:16 AM
22	PEOPLE WHO CAN'T UNDER STAND BUYING A HOME	Jul 1, 2011 2:19 PM
23	Also insurance agent. (full time)	Jul 1, 2011 8:42 AM
24	Administrative Assistant	Jul 1, 2011 7:48 AM
25	licensed associate real estate broker	Jun 30, 2011 4:31 PM
26	I have my Broker License	Jun 30, 2011 1:36 PM
27	Associate Broker	Jun 30, 2011 1:04 PM

**Page 1, Q8. What best describes your Real Estate function? - Choose all that apply.**

28	Broker Price Opinions for banks. PMI, HOME EQUITY, DEFAULT, PRE FORECLOSURE, BANKRUPTCY.	Jun 30, 2011 12:59 PM
29	Office Mentor	Jun 30, 2011 12:39 PM
30	Broker Associate	Jun 30, 2011 11:28 AM
31	Associate Broker	Jun 30, 2011 11:14 AM
32	BROKER ASSOCIATE	Jun 28, 2011 4:18 PM
33	Lic. Associate Real Estate Broker	Jun 28, 2011 8:14 AM
34	Associate Broker	Jun 28, 2011 8:02 AM
35	Associate Broker	Jun 27, 2011 3:13 PM
36	Assoc. Broker	Jun 26, 2011 8:50 AM
37	associate broker	Jun 26, 2011 1:28 AM
38	Associate Broker	Jun 25, 2011 2:08 AM
39	ASSOCIATE BROKER	Jun 24, 2011 11:19 AM
40	Have been member of the local board for 4 years and am currently Secretary for it	Jun 24, 2011 10:40 AM
41	I WAS A BROKER OWNER AS A PARTNER FOR 21 YEARS,,,NOW I AM A BROKER ASSOCIATE FOR THE OTHER 8 YEARS,,ALSO I WAS PRESIDENT OF METRO REAL ESTATE GROUP TWICE	Jun 24, 2011 10:10 AM
42	Associate Broker	Jun 24, 2011 8:25 AM
43	Associate Broker	Jun 24, 2011 7:22 AM
44	Business Development of other agents from my company and addition of new and other agents from other companies.	Jun 24, 2011 7:14 AM
45	Also residential home builder & apartment owner	Jun 24, 2011 7:09 AM
46	Associate Broker	Jun 24, 2011 6:26 AM
47	an also an employee of our Real Estate company for 23 yrs.	Jun 24, 2011 6:01 AM
48	Corporate Trainer	Jun 24, 2011 5:57 AM
49	Associate Broker	Jun 24, 2011 5:39 AM
50	Director REO Services	Jun 24, 2011 5:36 AM

**Page 2, Q10. If you have taken courses in 2010, please indicate where you have taken it? Choose all that apply.**

1	CE Network	Jul 18, 2011 10:16 AM
2	Cusack Center in 2011	Jul 11, 2011 7:20 PM
3	im scheduled for uspap this fall with bnar	Jul 11, 2011 11:24 AM
4	did not take a course in 2010	Jul 11, 2011 7:36 AM
5	Classes offered by my company, top educators in RE	Jul 10, 2011 2:03 PM
6	Niagara Falls BNAR	Jul 10, 2011 12:24 PM
7	gallo	Jul 9, 2011 8:18 AM
8	I have not taken any in 2010	Jul 8, 2011 11:26 AM
9	online	Jul 8, 2011 8:12 AM
10	JCC Olean, NY	Jul 8, 2011 7:16 AM
11	Lunch n Learn	Jul 7, 2011 5:08 PM
12	You did not have a choice for not taking a course, therefore there is not an answer that mustbe checked.	Jul 7, 2011 11:30 AM
13	CCAR	Jul 7, 2011 11:26 AM
14	New York Mortgage Brokers Association	Jul 7, 2011 11:02 AM
15	Online CRS webinars	Jul 7, 2011 9:20 AM
16	seminar	Jul 7, 2011 8:37 AM
17	Russ Gullo	Jul 7, 2011 8:20 AM
18	Hotel - Short Sale full day	Jul 7, 2011 7:24 AM
19	russ gullo	Jul 7, 2011 7:04 AM
20	none	Jul 7, 2011 6:20 AM
21	former GVBR	Jul 6, 2011 6:34 PM
22	Did not take a course in 2010	Jul 6, 2011 5:48 PM
23	McKissock	Jul 6, 2011 5:40 PM
24	assessor courses (appraisal)	Jul 6, 2011 2:26 PM
25	Niagara Frontier Association was the instrutor ther	Jul 6, 2011 2:25 PM
26	Appraisal Institute	Jul 6, 2011 2:16 PM
27	4ice & Proschool	Jul 6, 2011 10:03 AM
28	ERA CONVENTION TN	Jul 6, 2011 6:56 AM

**Page 2, Q10. If you have taken courses in 2010, please indicate where you have taken it? Choose all that apply.**

29	CE Network	Jul 5, 2011 9:41 AM
30	CE Network	Jul 2, 2011 3:41 PM
31	Rochester- ethics training(schedule conflict)	Jul 1, 2011 12:29 PM
32	Millenium Hotel	Jul 1, 2011 12:15 PM
33	Hotel	Jul 1, 2011 7:49 AM
34	russell gullo	Jul 1, 2011 6:24 AM
35	genesee valley board of realtors	Jun 30, 2011 7:35 PM
36	Code of Ethics at Marriott	Jun 30, 2011 3:20 PM
37	Marriott for Committee I am on	Jun 30, 2011 3:09 PM
38	NYSCAR OF WESTERN NY CHAPTER	Jun 30, 2011 12:13 PM
39	Nyscar	Jun 30, 2011 11:42 AM
40	Genesee Valley	Jun 30, 2011 11:09 AM
41	niagara falls	Jun 30, 2011 11:09 AM
42	none	Jun 29, 2011 4:10 PM
43	niagara falls location	Jun 29, 2011 6:12 AM
44	Fix your coding. Question says IF, but if nothing is checked, it sends the user BACK	Jun 28, 2011 1:55 PM
45	Agents Day	Jun 28, 2011 9:39 AM
46	Didn't take any in 2010	Jun 28, 2011 8:04 AM
47	millinium--R. Gullo	Jun 28, 2011 6:12 AM
48	Have not taken any	Jun 28, 2011 5:40 AM
49	cheap online or company training	Jun 25, 2011 10:58 AM
50	Genesee Valley Board of Realtors	Jun 25, 2011 2:10 AM
51	Cusak	Jun 24, 2011 4:25 PM
52	Mark Leader Leaders Choice	Jun 24, 2011 2:53 PM
53	Realty USA	Jun 24, 2011 2:39 PM
54	Leader's Choice, Tax Reduction Institute	Jun 24, 2011 1:16 PM
55	Brierwood CC not in 2010 taken in 2011	Jun 24, 2011 11:11 AM
56	seminars offered by banks and attorneys	Jun 24, 2011 10:47 AM

**Page 2, Q10. If you have taken courses in 2010, please indicate where you have taken it? Choose all that apply.**

57	Grar	Jun 24, 2011 10:47 AM
58	brierwood	Jun 24, 2011 10:29 AM
59	In Portland OR	Jun 24, 2011 9:59 AM
60	nys	Jun 24, 2011 8:18 AM
61	ICE	Jun 24, 2011 8:06 AM
62	exempt	Jun 24, 2011 7:37 AM
63	San Diego - Buffini	Jun 24, 2011 7:33 AM
64	Mark Leader	Jun 24, 2011 7:17 AM
65	National Confrences	Jun 24, 2011 7:16 AM
66	DID NOT TAKE COURSE IN 2010	Jun 24, 2011 6:17 AM
67	On line.	Jun 24, 2011 6:15 AM
68	Seminars	Jun 24, 2011 5:51 AM
69	not required	Jun 24, 2011 5:40 AM
70	out of town real estae school	Jun 24, 2011 5:28 AM
71	Most recent-the Apple store at the Galleria	Jun 24, 2011 5:21 AM
72	Russ Gullo's class on 1031 exchanges/Milllenium	Jun 24, 2011 5:19 AM

**Page 2, Q12. What time or day would you prefer to attend education classes or events? - You can choose more than one answer.**

1	It doesn't matter.	Jul 14, 2011 10:21 AM
2	Early mornings - 7:00am - 11am Early Saturday mornings 8am - 12	Jul 11, 2011 3:44 PM
3	?	Jul 11, 2011 4:18 AM
4	none	Jul 8, 2011 7:16 AM
5	If I still had to take classes I would only take them on line	Jul 7, 2011 11:37 AM
6	it depends- I live in Orchard park so if we had something closer that would be helpful. Having appts in the Southtowns and then trying to make a class- it turns into an all day event.	Jul 7, 2011 11:04 AM
7	These criteria really don't matter to me. I am flexible. It all depends on what interests me. For the most part, I have taken courses online. Did take courses from WNY School of Real Estate in 2009.	Jul 7, 2011 10:29 AM
8	I like to take classes as they fit my schedule not someone elses. That's why online is great!	Jul 7, 2011 7:01 AM
9	a variety of times is helpful	Jul 7, 2011 6:29 AM
10	Because I work full time in the office it's very hard for me to attend classes an hour away. Therefore I normally take classes online. Although I have been to the BNAR for a few classes & it's a very pleasant experience. The building is beautiful, the people are friendly & the classes are always very well instructed.	Jul 7, 2011 5:59 AM
11	retiring	Jul 7, 2011 3:24 AM
12	I will take BNAR classes.	Jul 6, 2011 6:34 PM
13	IF THE RIGHT COURSE COMES UP I WOULD TAKE IT.	Jul 6, 2011 5:48 PM
14	I'm 45 miles one way from BNAR, would like some training classes in the Southtowns	Jul 6, 2011 5:26 PM
15	I, perfer to do my courses on line.It's easier for me, I can do it anytime.	Jul 6, 2011 2:02 PM
16	depends on the time of year.	Jul 6, 2011 1:48 PM
17	I am making a list of issues that I have with MLXCHANGE. I find that it lacks consistancy and is inefficient with reports - some reports wont print, options of report styles not available in all locations and types of properties i.e. condos vs single family homes. These are common complaints across the members and I hope that you will consider changes. I will finish the list and email them to Rabia but I must say that she is extremely helpful with any questions/issues that I address to her.	Jul 6, 2011 1:27 PM
18	Your eventas andclasses are tofar from orleans/holley area	Jul 6, 2011 10:03 AM
19	I would have taken more BNAR courses if they were offered in the late afternoon or early evening.	Jul 2, 2011 7:12 AM
20	Classes weekdats. Events afternoons during the week	Jul 1, 2011 8:32 AM

**Page 2, Q12. What time or day would you prefer to attend education classes or events? - You can choose more than one answer.**

21	Because of the location, I would prefer a class starting at 9:30 am. The traffic and winter driving is difficult for me.	Jul 1, 2011 6:58 AM
22	Of my options for #11 above, Time best fits my current circumstances. It means, however, that because I have one to six of my own children with me almost all of the time, it's difficult for me to take any classes right now. And my family (most affordable and would-be-available child-care) is out-of-state.	Jul 1, 2011 5:34 AM
23	I work 2 jobs and would be unable to take classes except on Sunday.	Jul 1, 2011 4:47 AM
24	At this moment, if it was a class that would be very interesting to me, and could indeed further my knowledge and be pertinent to being a better informed agent, I would not worry about the time of day	Jul 1, 2011 3:48 AM
25	I can be flexible	Jul 1, 2011 3:06 AM
26	Il am retiring soon	Jul 1, 2011 1:34 AM
27	Many classes at BNAR seemed geared toward agents who work exclusively in the suburbs rather than incorporating issues & examples related to city agents.	Jun 30, 2011 5:50 PM
28	not	Jun 30, 2011 2:22 PM
29	never I am busy so it is never a good time	Jun 30, 2011 2:16 PM
30	BNAR is too far from my home to travel and start a class at 9:00 a.m.	Jun 30, 2011 1:38 PM
31	Once again. I am very upset that people are Granfathered in	Jun 30, 2011 11:37 AM
32	Morning - If in summer, Afternoon if in Winter	Jun 30, 2011 11:33 AM
33	I am a dialysis patient as well as a Realtor. I need classes on Mon., Wed., Fri.'s.	Jun 29, 2011 12:05 PM
34	If it truly was offering information I was very interested in, I probably could rearrange my schedule to make it.	Jun 29, 2011 8:23 AM
35	prefer to do online	Jun 28, 2011 10:50 AM
36	My availability is limited by my commitment to also (don't laugh here) babysit my grandchildren on Tuesday-Friday to help my daughters. Therefore, I am available Saturday and Sunday for Open Houses and Mondays for follow-up and meetings/classes. I am President Elect of the Kiwanis Club of Elma so Tuesday evenings are also booked in advance. Despite the fact that I am "grand-fathered" in for CE, I am always pursuing additional education and/or designations. That is why online courses have become so attractive to me. Right now, I am working on my e-Pro designation online.	Jun 28, 2011 8:22 AM
37	I like that classes are offered in Olean at JCC, since I work and live in Ellicottville	Jun 27, 2011 4:48 PM
38	or saturday mornings	Jun 27, 2011 1:52 PM
39	My biggest problem is that I live an hour and a half away, In Rushford NY. It would be nice to be able to attend more classes but the distance is my biggest concern.	Jun 26, 2011 6:11 PM

**Page 2, Q12. What time or day would you prefer to attend education classes or events? - You can choose more than one answer.**

40	Varies w/business	Jun 26, 2011 11:33 AM
41	I am open like more classes to help me get desinations	Jun 25, 2011 10:58 AM
42	Sorry, any time or date is okay with me, but so far the courses I wanted to take did not coincide with my schedule - or I was out of town!	Jun 25, 2011 8:14 AM
43	If I am interested in a course and plan to take it - then can't make it - it is quite a while or never offered again	Jun 25, 2011 5:47 AM
44	I would like to take my education at a convenient time and at a close location. BNAR and Tom Cusack is where I attend my classes, & must see costs of the course for affordability	Jun 24, 2011 4:57 PM
45	don't want to be in the 8:00 a.m. or the 4:00 p.m. thruway traffic	Jun 24, 2011 10:47 AM
46	Prefer online	Jun 24, 2011 9:29 AM
47	does not matter	Jun 24, 2011 8:18 AM
48	Depends on how it fits into my schedule of juggling work & family life	Jun 24, 2011 7:49 AM
49	10,11,12 - exempt - answers do not apply	Jun 24, 2011 7:37 AM
50	no particular time , hence the reason for me doing it online.	Jun 24, 2011 7:32 AM
51	I know classes are offered but I do phone time at the office	Jun 24, 2011 6:31 AM
52	They always seem to be on Monday's or Thursdays and I have commitments those days	Jun 24, 2011 6:22 AM
53	Only do on-line courses	Jun 24, 2011 5:54 AM
54	Do to personal commitments which will fluctuate in the next year, it has been hard to make Board functions/education. I will gladly attend in the future.	Jun 24, 2011 5:41 AM
55	Not required to take classes	Jun 24, 2011 5:40 AM
56	prefer now to get all credits at once,,running in for 3 here or there and then suddenly you need 1 credit?? that i do not want to happen again	Jun 24, 2011 5:15 AM
57	Recently A CMA class was offered but it was in Jamestown. I really would have liked to take that but they had only offered it one other time that I saw in Erie County (northtowns/southtowns) one other time but I was already booked to show homes. I wish they would offer the same class at the same location with a few different options or at least on option Northtowns and one option Southtowns	Jun 24, 2011 5:11 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

1	MLXchange	Jul 18, 2011 10:18 AM
2	Applications for new members & other assorted paperwork	Jul 18, 2011 7:15 AM
3	Forms	Jul 17, 2011 9:49 AM
4	calendar	Jul 15, 2011 6:35 AM
5	office	Jul 14, 2011 8:56 PM
6	Internet	Jul 14, 2011 10:23 AM
7	Pay Bills Finding Agents	Jul 14, 2011 8:13 AM
8	tax info	Jul 14, 2011 7:17 AM
9	Agent Roster	Jul 14, 2011 5:49 AM
10	paying the dues	Jul 13, 2011 1:47 PM
11	-Pay my invoices -Member roster- would be helpful if their mobile # were listed rather than office # which one calls and then they give you their mobile #! - Calendar	Jul 13, 2011 1:36 PM
12	Agent roster	Jul 13, 2011 1:03 PM
13	pay invoices	Jul 13, 2011 12:54 PM
14	payments, and data such as statistics	Jul 13, 2011 9:35 AM
15	nothing	Jul 13, 2011 8:28 AM
16	nothing	Jul 13, 2011 4:54 AM
17	I like to read the events....	Jul 13, 2011 12:32 AM
18	pay bills	Jul 12, 2011 8:56 PM
19	articles	Jul 12, 2011 8:11 PM
20	Department of state	Jul 12, 2011 5:26 PM
21	bill paying	Jul 12, 2011 5:17 PM
22	bnar news	Jul 12, 2011 3:49 PM
23	RE technology, community	Jul 12, 2011 2:24 PM
24	MLS	Jul 12, 2011 1:44 PM
25	Calendar	Jul 12, 2011 12:34 PM
26	my information..	Jul 12, 2011 11:35 AM
27	Loopnet, CCIM Net, Costar,	Jul 12, 2011 10:52 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

28	Paying Invoices	Jul 12, 2011 8:35 AM
29	Payments	Jul 12, 2011 8:23 AM
30	pay on line, and calendar	Jul 12, 2011 8:11 AM
31	paying bill	Jul 12, 2011 6:38 AM
32	nothing...just mls	Jul 11, 2011 8:30 PM
33	office alerts	Jul 11, 2011 8:13 PM
34	mls	Jul 11, 2011 7:21 PM
35	Tech Advice	Jul 11, 2011 6:15 PM
36	Paying my dues	Jul 11, 2011 5:32 PM
37	member roster	Jul 11, 2011 4:56 PM
38	Making payments on-line.	Jul 11, 2011 4:14 PM
39	MLS	Jul 11, 2011 3:45 PM
40	current events	Jul 11, 2011 3:05 PM
41	Check on my account and CE credits earned / needed	Jul 11, 2011 2:54 PM
42	other agents contact info business expense form	Jul 11, 2011 2:52 PM
43	Pay Fees	Jul 11, 2011 1:36 PM
44	Facebook; internet	Jul 11, 2011 11:49 AM
45	mls	Jul 11, 2011 11:24 AM
46	nysar reports local media for up-date on sales/closings	Jul 11, 2011 9:46 AM
47	not much else	Jul 11, 2011 9:04 AM
48	MLS	Jul 11, 2011 7:37 AM
49	pay invoices	Jul 11, 2011 7:35 AM
50	my emails	Jul 11, 2011 7:21 AM
51	i don't	Jul 11, 2011 5:01 AM
52	pay dues, retrieve info	Jul 11, 2011 4:23 AM
53	mls	Jul 11, 2011 4:02 AM
54	Member Roster	Jul 10, 2011 5:25 PM
55	word of mouth, the classes are usually announced at our sales meeting	Jul 10, 2011 2:04 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

56	MLS Functions	Jul 10, 2011 12:26 PM
57	online bill payments	Jul 10, 2011 10:16 AM
58	Email	Jul 10, 2011 7:24 AM
59	ML	Jul 9, 2011 7:14 PM
60	Email	Jul 9, 2011 4:35 PM
61	pay dues	Jul 9, 2011 9:43 AM
62	in office video	Jul 9, 2011 8:20 AM
63	bills for MLS and Board dues.	Jul 9, 2011 7:53 AM
64	various	Jul 9, 2011 7:31 AM
65	MLXChange	Jul 9, 2011 6:35 AM
66	lunch 'n learn	Jul 9, 2011 6:35 AM
67	paying bills	Jul 9, 2011 4:55 AM
68	Pay Dues	Jul 8, 2011 7:15 PM
69	find a realtor list	Jul 8, 2011 7:13 PM
70	none	Jul 8, 2011 4:53 PM
71	don't know	Jul 8, 2011 2:33 PM
72	member roster	Jul 8, 2011 2:00 PM
73	Search menu, instanet forms, listing information	Jul 8, 2011 12:02 PM
74	mls	Jul 8, 2011 11:56 AM
75	forms	Jul 8, 2011 11:50 AM
76	Benifits	Jul 8, 2011 11:41 AM
77	TAX INFO	Jul 8, 2011 11:38 AM
78	None	Jul 8, 2011 11:28 AM
79	general info	Jul 8, 2011 11:04 AM
80	member roster	Jul 8, 2011 10:42 AM
81	N/A	Jul 8, 2011 9:30 AM
82	Pay invoices	Jul 8, 2011 8:38 AM
83	Member benefits	Jul 8, 2011 8:22 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

84	listings	Jul 8, 2011 8:12 AM
85	mls	Jul 8, 2011 7:54 AM
86	mls	Jul 8, 2011 7:29 AM
87	forms	Jul 8, 2011 7:22 AM
88	nothing	Jul 8, 2011 7:17 AM
89	none	Jul 8, 2011 7:17 AM
90	BNAR Staff	Jul 8, 2011 6:46 AM
91	x	Jul 8, 2011 6:42 AM
92	Contracts	Jul 8, 2011 6:30 AM
93	MLX	Jul 8, 2011 6:06 AM
94	pay bills	Jul 8, 2011 6:06 AM
95	2findyourhome.com	Jul 8, 2011 5:53 AM
96	PAY INVOICES	Jul 8, 2011 4:27 AM
97	bill paying	Jul 8, 2011 3:55 AM
98	MLS	Jul 7, 2011 6:52 PM
99	nothing	Jul 7, 2011 6:40 PM
100	see what is going on,	Jul 7, 2011 6:36 PM
101	Paying invoices	Jul 7, 2011 5:09 PM
102	statistical data	Jul 7, 2011 3:46 PM
103	Linked, FB	Jul 7, 2011 3:28 PM
104	nothing	Jul 7, 2011 3:14 PM
105	general info and bill pay	Jul 7, 2011 3:04 PM
106	Roster	Jul 7, 2011 2:49 PM
107	Fun	Jul 7, 2011 2:32 PM
108	na	Jul 7, 2011 2:28 PM
109	Nothing. Just payment of fees and register.	Jul 7, 2011 1:34 PM
110	nothing	Jul 7, 2011 12:34 PM
111	that is what I access	Jul 7, 2011 12:06 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

112	fees due	Jul 7, 2011 12:03 PM
113	Listing forms	Jul 7, 2011 11:38 AM
114	phone	Jul 7, 2011 11:31 AM
115	N/A	Jul 7, 2011 11:31 AM
116	nothing	Jul 7, 2011 11:29 AM
117	pay dues, etc	Jul 7, 2011 11:27 AM
118	Free forms	Jul 7, 2011 11:20 AM
119	MLS,my email. I don't want text messaging- its too much with clients and personal message and keeping up.	Jul 7, 2011 11:05 AM
120	nothing	Jul 7, 2011 11:03 AM
121	n/a	Jul 7, 2011 10:41 AM
122	e-mqil	Jul 7, 2011 10:38 AM
123	Payment of dues, looking for info on other agents and brokers.	Jul 7, 2011 10:30 AM
124	Paying Bills	Jul 7, 2011 9:20 AM
125	message of the day	Jul 7, 2011 9:05 AM
126	pay bills	Jul 7, 2011 8:53 AM
127	pay fees	Jul 7, 2011 8:46 AM
128	on line real estate sites	Jul 7, 2011 8:40 AM
129	listings	Jul 7, 2011 8:21 AM
130	nothing because over the years I haven't found you to be meaningful to my earnings	Jul 7, 2011 8:12 AM
131	Loop Net, For commercial listings & sales comparables.	Jul 7, 2011 7:59 AM
132	calendar	Jul 7, 2011 7:51 AM
133	Store	Jul 7, 2011 7:44 AM
134	??	Jul 7, 2011 7:34 AM
135	find a member	Jul 7, 2011 7:25 AM
136	nothing	Jul 7, 2011 7:12 AM
137	E-mails	Jul 7, 2011 7:11 AM
138	nothing	Jul 7, 2011 7:05 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

139	Forms not on the instanet!	Jul 7, 2011 7:03 AM
140	nothing else	Jul 7, 2011 6:51 AM
141	members with what office,phone numbers,office addresss.	Jul 7, 2011 6:46 AM
142	calendar	Jul 7, 2011 6:31 AM
143	westar	Jul 7, 2011 6:27 AM
144	MLS	Jul 7, 2011 6:21 AM
145	MLS	Jul 7, 2011 6:11 AM
146	Pay dues. Refrence the agent roster, access the MLS printable material & generally find answers to any question my agents or myself might have.	Jul 7, 2011 6:01 AM
147	Nothing in particular	Jul 7, 2011 5:41 AM
148	pay fees	Jul 7, 2011 5:31 AM
149	mlx	Jul 7, 2011 5:30 AM
150	roster, fees for new members, MLS rules, pay invoices	Jul 7, 2011 5:28 AM
151	Check the roster at times to track down agents.	Jul 7, 2011 5:19 AM
152	general info, agent info,	Jul 7, 2011 5:09 AM
153	Housing Sales Stats	Jul 7, 2011 4:51 AM
154	license info	Jul 7, 2011 4:29 AM
155	the link to the mls	Jul 7, 2011 4:20 AM
156	Listings	Jul 7, 2011 4:03 AM
157	Paying invoices on Member Services	Jul 7, 2011 3:25 AM
158	property information	Jul 7, 2011 3:19 AM
159	nothing really	Jul 7, 2011 3:02 AM
160	calendar	Jul 7, 2011 1:10 AM
161	nothing	Jul 6, 2011 9:36 PM
162	MLXchange	Jul 6, 2011 7:33 PM
163	google	Jul 6, 2011 7:32 PM
164	ONLY BNAR WEB SITE	Jul 6, 2011 7:11 PM
165	pay fees	Jul 6, 2011 7:10 PM
166	nothing	Jul 6, 2011 6:44 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

167	other web sights	Jul 6, 2011 6:38 PM
168	MLS	Jul 6, 2011 6:37 PM
169	information	Jul 6, 2011 6:35 PM
170	MEMBER SERVICES TO PAY DUES	Jul 6, 2011 6:34 PM
171	ml	Jul 6, 2011 6:28 PM
172	bill paying	Jul 6, 2011 6:00 PM
173	nOTHING	Jul 6, 2011 5:50 PM
174	mls	Jul 6, 2011 5:40 PM
175	I look at my education history.	Jul 6, 2011 5:36 PM
176	Fee schedule for new agents	Jul 6, 2011 5:34 PM
177	forms	Jul 6, 2011 5:34 PM
178	Nothing	Jul 6, 2011 5:32 PM
179	Pay dues, forms	Jul 6, 2011 5:28 PM
180	MLX link	Jul 6, 2011 5:06 PM
181	bill pay	Jul 6, 2011 5:03 PM
182	MLS	Jul 6, 2011 4:55 PM
183	.	Jul 6, 2011 4:36 PM
184	N/A	Jul 6, 2011 4:33 PM
185	pay dues	Jul 6, 2011 4:20 PM
186	nothing	Jul 6, 2011 4:09 PM
187	Serches	Jul 6, 2011 4:02 PM
188	rusa mail & mLS	Jul 6, 2011 3:49 PM
189	member roster	Jul 6, 2011 3:40 PM
190	pay fees	Jul 6, 2011 3:30 PM
191	none	Jul 6, 2011 3:24 PM
192	Look up agents, pay bills	Jul 6, 2011 3:21 PM
193	MLS	Jul 6, 2011 2:57 PM
194	voting	Jul 6, 2011 2:51 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

195	forms and info	Jul 6, 2011 2:41 PM
196	The news and updates	Jul 6, 2011 2:32 PM
197	MLS	Jul 6, 2011 2:31 PM
198	pay invoices	Jul 6, 2011 2:28 PM
199	None	Jul 6, 2011 2:27 PM
200	pay bills	Jul 6, 2011 2:26 PM
201	Instanet Forms	Jul 6, 2011 2:18 PM
202	MLS	Jul 6, 2011 2:17 PM
203	That's about it.	Jul 6, 2011 2:16 PM
204	Listings,sales,changes, updated changes	Jul 6, 2011 2:13 PM
205	invoicing	Jul 6, 2011 2:09 PM
206	Paying for dues	Jul 6, 2011 2:08 PM
207	pay MLS bills	Jul 6, 2011 2:06 PM
208	I don't.	Jul 6, 2011 2:04 PM
209	nothing	Jul 6, 2011 1:58 PM
210	Nothing	Jul 6, 2011 1:58 PM
211	property searches	Jul 6, 2011 1:56 PM
212	e-mail	Jul 6, 2011 1:54 PM
213	I don't.	Jul 6, 2011 1:48 PM
214	When I am looking for specific info. sometimes I go to the website.	Jul 6, 2011 1:44 PM
215	reis	Jul 6, 2011 1:43 PM
216	MLS, Updates, Roster	Jul 6, 2011 1:39 PM
217	Forms, Information	Jul 6, 2011 1:39 PM
218	check schedules, pay dues	Jul 6, 2011 1:38 PM
219	Bill paying	Jul 6, 2011 1:38 PM
220	nothing	Jul 6, 2011 1:38 PM
221	Discounts	Jul 6, 2011 1:29 PM
222	na	Jul 6, 2011 1:28 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

223	expirations	Jul 6, 2011 1:27 PM
224	not much	Jul 6, 2011 1:26 PM
225	forms	Jul 6, 2011 1:25 PM
226	town regulations for transferring title	Jul 6, 2011 1:19 PM
227	Calendar	Jul 6, 2011 12:39 PM
228	nothing	Jul 6, 2011 12:07 PM
229	every day new listings etc	Jul 6, 2011 10:19 AM
230	no other reason	Jul 6, 2011 10:15 AM
231	formsand agent roster	Jul 6, 2011 10:04 AM
232	calendar	Jul 6, 2011 8:32 AM
233	new listing & expirations.	Jul 6, 2011 7:58 AM
234	ml	Jul 6, 2011 7:50 AM
235	NOTHING	Jul 6, 2011 6:57 AM
236	updates	Jul 5, 2011 7:56 PM
237	.	Jul 5, 2011 6:59 PM
238	Online billing payments	Jul 5, 2011 3:36 PM
239	MLXchange	Jul 5, 2011 2:10 PM
240	info	Jul 5, 2011 1:40 PM
241	pay invoices	Jul 5, 2011 11:52 AM
242	MLS stats	Jul 5, 2011 9:46 AM
243	Roster	Jul 5, 2011 9:42 AM
244	i don't remember	Jul 5, 2011 9:19 AM
245	The calender and message of the day.	Jul 5, 2011 8:29 AM
246	PAY DUES	Jul 5, 2011 8:18 AM
247	Email	Jul 5, 2011 7:38 AM
248	community, education info	Jul 5, 2011 6:44 AM
249	locating other agents	Jul 4, 2011 5:49 PM
250	nothing	Jul 4, 2011 11:08 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

251	latest news	Jul 3, 2011 10:10 PM
252	mls,	Jul 3, 2011 7:14 PM
253	Information	Jul 3, 2011 6:55 AM
254	nothing	Jul 3, 2011 6:52 AM
255	nothing	Jul 3, 2011 4:53 AM
256	General information on real estate in my area.	Jul 2, 2011 11:40 AM
257	MLX	Jul 2, 2011 11:35 AM
258	nothing	Jul 2, 2011 9:34 AM
259	N/A	Jul 2, 2011 8:02 AM
260	mlxchange	Jul 2, 2011 7:51 AM
261	MLXS, Loopnet	Jul 2, 2011 7:38 AM
262	bill payment, events	Jul 2, 2011 7:13 AM
263	dues	Jul 2, 2011 6:32 AM
264	Bill paying	Jul 2, 2011 6:11 AM
265	Information on topics	Jul 2, 2011 4:46 AM
266	Much needed Information it is a resource and when needed comes in handy.	Jul 2, 2011 4:02 AM
267	mlx	Jul 2, 2011 3:38 AM
268	MLS	Jul 1, 2011 10:20 PM
269	MLX	Jul 1, 2011 5:43 PM
270	nothing	Jul 1, 2011 4:37 PM
271	roster	Jul 1, 2011 3:15 PM
272	MY E MAIL	Jul 1, 2011 2:22 PM
273	Member roster	Jul 1, 2011 12:30 PM
274	mls	Jul 1, 2011 12:29 PM
275	Member Roster, Updated information regarding Municipalities, Forms.	Jul 1, 2011 12:23 PM
276	N/A	Jul 1, 2011 12:16 PM
277	ML info	Jul 1, 2011 11:38 AM
278	ml	Jul 1, 2011 10:25 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

279	technology	Jul 1, 2011 10:24 AM
280	mlx	Jul 1, 2011 10:18 AM
281	Paying invoices	Jul 1, 2011 9:59 AM
282	pay my dues	Jul 1, 2011 9:11 AM
283	N/A	Jul 1, 2011 9:03 AM
284	information on RE	Jul 1, 2011 8:50 AM
285	Checking out where other realtors home offices are for listing infor	Jul 1, 2011 8:44 AM
286	nothing	Jul 1, 2011 8:33 AM
287	nothing	Jul 1, 2011 8:28 AM
288	MLS	Jul 1, 2011 8:22 AM
289	MLX	Jul 1, 2011 8:05 AM
290	I enter listings into the MLS	Jul 1, 2011 7:50 AM
291	Forms	Jul 1, 2011 7:47 AM
292	the internet	Jul 1, 2011 7:47 AM
293	member roster	Jul 1, 2011 7:44 AM
294	E-mail	Jul 1, 2011 7:36 AM
295	Nothing	Jul 1, 2011 7:19 AM
296	fb	Jul 1, 2011 7:10 AM
297	PAY FEES !!!	Jul 1, 2011 7:09 AM
298	nothing	Jul 1, 2011 7:00 AM
299	MLS,Dues info	Jul 1, 2011 6:50 AM
300	If you can get some new classes :CRS etc, I will always attend.	Jul 1, 2011 6:37 AM
301	MLXCHANGE, Hunt Real Estate Email	Jul 1, 2011 6:30 AM
302	re news	Jul 1, 2011 5:59 AM
303	That's it.	Jul 1, 2011 5:36 AM
304	Information from the board	Jul 1, 2011 5:08 AM
305	Listing information and forms.	Jul 1, 2011 4:48 AM
306	Member roster	Jul 1, 2011 3:58 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

307	none, with the exception of listings, and email	Jul 1, 2011 3:50 AM
308	MLS Services	Jul 1, 2011 3:09 AM
309	nothing	Jun 30, 2011 8:35 PM
310	information	Jun 30, 2011 7:56 PM
311	Just classes	Jun 30, 2011 7:45 PM
312	not sure of all it has to offer	Jun 30, 2011 7:39 PM
313	search for homes	Jun 30, 2011 7:36 PM
314	To pay my dues	Jun 30, 2011 7:31 PM
315	Calendar	Jun 30, 2011 7:26 PM
316	Payments	Jun 30, 2011 7:14 PM
317	MLS	Jun 30, 2011 6:53 PM
318	Paying invoices	Jun 30, 2011 5:55 PM
319	nothing	Jun 30, 2011 5:15 PM
320	member roster, forms	Jun 30, 2011 4:34 PM
321	mlx	Jun 30, 2011 4:34 PM
322	dues renewal	Jun 30, 2011 4:25 PM
323	Locate realtors if I do not have their information. Check on what is being offered at the Board	Jun 30, 2011 3:57 PM
324	Roster	Jun 30, 2011 3:46 PM
325	Agent/office Roster	Jun 30, 2011 3:22 PM
326	mail	Jun 30, 2011 3:19 PM
327	Voting, check on committees I have been on, look up information for Brd of Directors, etc.	Jun 30, 2011 3:11 PM
328	on line websites	Jun 30, 2011 2:59 PM
329	Very little	Jun 30, 2011 2:57 PM
330	searches	Jun 30, 2011 2:56 PM
331	PAY BILLS	Jun 30, 2011 2:29 PM
332	calender	Jun 30, 2011 2:27 PM
333	bill paying	Jun 30, 2011 2:23 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

334	none	Jun 30, 2011 2:18 PM
335	contact info or mlx number info	Jun 30, 2011 1:59 PM
336	MLS	Jun 30, 2011 1:59 PM
337	membership roster/past education records/insurance info	Jun 30, 2011 1:47 PM
338	Just browsing to find info, Forms	Jun 30, 2011 1:40 PM
339	The roster and the calendar. Occasionally staff info.	Jun 30, 2011 1:38 PM
340	Roster	Jun 30, 2011 1:36 PM
341	paying bills	Jun 30, 2011 1:36 PM
342	mls	Jun 30, 2011 1:36 PM
343	Education Info, Calender	Jun 30, 2011 1:21 PM
344	EMAIL	Jun 30, 2011 1:18 PM
345	Current events and notices	Jun 30, 2011 1:09 PM
346	PAY THE BILL\$\$\$\$	Jun 30, 2011 1:01 PM
347	roster	Jun 30, 2011 12:58 PM
348	forms, tax searchs	Jun 30, 2011 12:50 PM
349	mlx	Jun 30, 2011 12:50 PM
350	pay dues	Jun 30, 2011 12:49 PM
351	agent roster	Jun 30, 2011 12:44 PM
352	the calendar and other impt messages	Jun 30, 2011 12:41 PM
353	calendar	Jun 30, 2011 12:40 PM
354	Invoice	Jun 30, 2011 12:38 PM
355	Hotsheet	Jun 30, 2011 12:37 PM
356	agent roster	Jun 30, 2011 12:36 PM
357	internet	Jun 30, 2011 12:31 PM
358	e-mail	Jun 30, 2011 12:28 PM
359	nothing	Jun 30, 2011 12:26 PM
360	Calendar information	Jun 30, 2011 12:24 PM
361	n/a	Jun 30, 2011 12:20 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

362	Nothing	Jun 30, 2011 12:20 PM
363	Pay my dues and bills	Jun 30, 2011 12:15 PM
364	AGENT ROSTER	Jun 30, 2011 12:14 PM
365	n/a	Jun 30, 2011 12:12 PM
366	Searches	Jun 30, 2011 12:10 PM
367	?	Jun 30, 2011 12:10 PM
368	calendar	Jun 30, 2011 12:06 PM
369	nothing	Jun 30, 2011 11:49 AM
370	Mlxchange	Jun 30, 2011 11:43 AM
371	MLS	Jun 30, 2011 11:42 AM
372	those are the only reasons	Jun 30, 2011 11:39 AM
373	MLS	Jun 30, 2011 11:38 AM
374	pay invoices	Jun 30, 2011 11:37 AM
375	Pay my bill online	Jun 30, 2011 11:35 AM
376	Licensing info.	Jun 30, 2011 11:35 AM
377	ML	Jun 30, 2011 11:35 AM
378	looking for membrs and homes	Jun 30, 2011 11:34 AM
379	Pay fees	Jun 30, 2011 11:30 AM
380	not much	Jun 30, 2011 11:30 AM
381	news and events	Jun 30, 2011 11:28 AM
382	Inernet	Jun 30, 2011 11:23 AM
383	DISCOUNTS ON SERVICES	Jun 30, 2011 11:23 AM
384	Paying dues	Jun 30, 2011 11:22 AM
385	hotsheets	Jun 30, 2011 11:22 AM
386	Agent roster	Jun 30, 2011 11:20 AM
387	nothing	Jun 30, 2011 11:17 AM
388	member roster	Jun 30, 2011 11:16 AM
389	stats	Jun 30, 2011 11:15 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

390	Nothing	Jun 30, 2011 11:14 AM
391	member roster	Jun 30, 2011 11:12 AM
392	forms	Jun 30, 2011 11:12 AM
393	other real estate resources	Jun 30, 2011 11:11 AM
394	mls	Jun 30, 2011 11:10 AM
395	na	Jun 30, 2011 11:09 AM
396	pay bills	Jun 30, 2011 11:09 AM
397	none	Jun 30, 2011 11:08 AM
398	Nothing	Jun 30, 2011 11:07 AM
399	benefits	Jun 30, 2011 11:07 AM
400	I don't have time to check website.	Jun 30, 2011 11:05 AM
401	pay my bills	Jun 30, 2011 10:58 AM
402	Grants	Jun 30, 2011 10:09 AM
403	Tom Cusack's classes	Jun 30, 2011 9:09 AM
404	new listings	Jun 30, 2011 8:42 AM
405	Paying dues and looking up member services	Jun 29, 2011 8:59 PM
406	store	Jun 29, 2011 7:29 PM
407	calendar & roster	Jun 29, 2011 7:10 PM
408	message of the day	Jun 29, 2011 4:11 PM
409	Shopping - sales/services	Jun 29, 2011 1:49 PM
410	my emails	Jun 29, 2011 12:58 PM
411	payment of membership dues	Jun 29, 2011 12:30 PM
412	nothing, just events and classes	Jun 29, 2011 12:06 PM
413	Latest News re. changes and actions taking place in the government that affect Realtors and their customers.	Jun 29, 2011 11:57 AM
414	on line	Jun 29, 2011 10:49 AM
415	aol	Jun 29, 2011 10:38 AM
416	pay dues	Jun 29, 2011 10:02 AM
417	food and drink	Jun 29, 2011 9:30 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

418	pay invoices	Jun 29, 2011 8:33 AM
419	Roster	Jun 29, 2011 8:25 AM
420	Important items are covered via the message of the day.	Jun 29, 2011 8:24 AM
421	Member Directory	Jun 29, 2011 8:07 AM
422	pay my bills online	Jun 29, 2011 7:13 AM
423	mls	Jun 29, 2011 6:14 AM
424	Daily ativities	Jun 29, 2011 6:08 AM
425	email	Jun 29, 2011 5:12 AM
426	mls	Jun 29, 2011 5:08 AM
427	Member Roster	Jun 28, 2011 8:50 PM
428	REtech	Jun 28, 2011 8:25 PM
429	mlxchange	Jun 28, 2011 7:55 PM
430	Calendar of events	Jun 28, 2011 6:36 PM
431	invoice payments	Jun 28, 2011 6:35 PM
432	MLS	Jun 28, 2011 5:39 PM
433	ROOSTER	Jun 28, 2011 4:21 PM
434	voice mail, MLS and office blog	Jun 28, 2011 4:18 PM
435	Member roster, forms.	Jun 28, 2011 4:11 PM
436	nothing	Jun 28, 2011 3:33 PM
437	information	Jun 28, 2011 2:46 PM
438	I use the BNAR website to pay my ever increasing (but reducing return) dues	Jun 28, 2011 1:56 PM
439	forms	Jun 28, 2011 1:35 PM
440	Review my education history, review information	Jun 28, 2011 1:27 PM
441	free forms	Jun 28, 2011 12:48 PM
442	Outstanding dues from my agents.	Jun 28, 2011 12:41 PM
443	pay fees!	Jun 28, 2011 12:23 PM
444	Forms and up to date rules of the BNAR MLS	Jun 28, 2011 12:13 PM
445	agent directory	Jun 28, 2011 12:07 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

446	discounts,forms, pay invoices	Jun 28, 2011 11:39 AM
447	MLX	Jun 28, 2011 11:14 AM
448	nysar & nar	Jun 28, 2011 10:52 AM
449	products available	Jun 28, 2011 10:50 AM
450	Nothing Specific	Jun 28, 2011 10:11 AM
451	General info	Jun 28, 2011 9:52 AM
452	Pay dues	Jun 28, 2011 9:52 AM
453	Paying Dues, Cheking Rules & Regulations	Jun 28, 2011 9:41 AM
454	paying dues	Jun 28, 2011 9:02 AM
455	I am very glad you keep me up to date thru the Web since I do a lot of work away from the office. Thank you.	Jun 28, 2011 8:43 AM
456	payments	Jun 28, 2011 8:42 AM
457	Benefits e.g. discounts for computers, etc. Health insurance, online payments for dues	Jun 28, 2011 8:24 AM
458	Paying dues - MLXchange.	Jun 28, 2011 8:20 AM
459	RUSAMAIL.COM	Jun 28, 2011 8:05 AM
460	paying dues, etc.. online	Jun 28, 2011 8:05 AM
461	Board office	Jun 28, 2011 8:04 AM
462	I do not at present go through classes at bnar, but will consider it in the future.	Jun 28, 2011 8:02 AM
463	pay fees	Jun 28, 2011 7:11 AM
464	paying dues, etc.	Jun 28, 2011 6:53 AM
465	co email, priv email	Jun 28, 2011 6:50 AM
466	online bill pay	Jun 28, 2011 6:45 AM
467	MLS	Jun 28, 2011 6:36 AM
468	pay bills	Jun 28, 2011 6:36 AM
469	nothing	Jun 28, 2011 6:13 AM
470	Don't access the web site.	Jun 28, 2011 5:54 AM
471	updated information, dues, forms	Jun 28, 2011 5:41 AM
472	bill pay	Jun 28, 2011 4:55 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

473	forms	Jun 27, 2011 4:49 PM
474	Nothing	Jun 27, 2011 4:31 PM
475	pay fees	Jun 27, 2011 4:29 PM
476	roster	Jun 27, 2011 3:49 PM
477	Members Roster	Jun 27, 2011 3:15 PM
478	calendar	Jun 27, 2011 3:15 PM
479	Agent locations and numbers	Jun 27, 2011 2:31 PM
480	tax records at closing requirements, agent and office rosters	Jun 27, 2011 2:18 PM
481	usually for events and possibly billing	Jun 27, 2011 1:56 PM
482	invoice payments, forms	Jun 27, 2011 1:53 PM
483	to pay bills	Jun 27, 2011 12:49 PM
484	Fee schedules for new agents	Jun 27, 2011 12:47 PM
485	that would be it	Jun 27, 2011 12:40 PM
486	Roster, Invoices	Jun 27, 2011 12:36 PM
487	MLS	Jun 27, 2011 12:31 PM
488	forms	Jun 27, 2011 12:19 PM
489	nothing	Jun 27, 2011 12:18 PM
490	pay bill	Jun 27, 2011 12:15 PM
491	Monthly Calendar; Find an Agent's contact information	Jun 27, 2011 12:03 PM
492	nothing	Jun 27, 2011 11:54 AM
493	information	Jun 27, 2011 8:45 AM
494	The dues area	Jun 27, 2011 7:00 AM
495	na	Jun 27, 2011 5:32 AM
496	pay dues	Jun 27, 2011 5:14 AM
497	nothing else	Jun 26, 2011 7:32 PM
498	Registration and voting are about it.	Jun 26, 2011 6:54 PM
499	calendar	Jun 26, 2011 6:43 PM
500	member services	Jun 26, 2011 6:34 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

501	My email	Jun 26, 2011 6:13 PM
502	mls	Jun 26, 2011 1:25 PM
503	bill	Jun 26, 2011 12:30 PM
504	Pay bill	Jun 26, 2011 11:36 AM
505	Supra	Jun 26, 2011 8:52 AM
506	Paying my dues	Jun 26, 2011 7:11 AM
507	n/a	Jun 26, 2011 6:57 AM
508	housing stats	Jun 26, 2011 6:45 AM
509	MLS	Jun 26, 2011 5:40 AM
510	my company and it's site	Jun 26, 2011 1:31 AM
511	events	Jun 25, 2011 6:45 PM
512	Updates	Jun 25, 2011 6:40 PM
513	sometimes membership. Would be nice if also offered alphabetical in addition to by office	Jun 25, 2011 5:36 PM
514	mls	Jun 25, 2011 4:41 PM
515	The MLX	Jun 25, 2011 2:13 PM
516	pay for services, dues, etc	Jun 25, 2011 11:33 AM
517	Mls websites. For our listings.	Jun 25, 2011 10:59 AM
518	Realtor Roster	Jun 25, 2011 10:51 AM
519	Knowledge	Jun 25, 2011 10:50 AM
520	membership information	Jun 25, 2011 10:16 AM
521	questions that pop up	Jun 25, 2011 9:59 AM
522	Look up rules/guidelines	Jun 25, 2011 9:50 AM
523	Any information that is put on there.	Jun 25, 2011 9:41 AM
524	Multiple Listing Service Site	Jun 25, 2011 9:12 AM
525	payments	Jun 25, 2011 8:42 AM
526	Facebook, E-M	Jun 25, 2011 8:17 AM
527	House info	Jun 25, 2011 8:08 AM
528	pay bills get phone # and e mail addresses for other realtors or offices	Jun 25, 2011 7:58 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

529	to pay my fees	Jun 25, 2011 7:09 AM
530	member benefits	Jun 25, 2011 6:08 AM
531	mls	Jun 25, 2011 5:48 AM
532	i dont	Jun 25, 2011 5:41 AM
533	Look up other Agents. Pay my invoices.	Jun 25, 2011 5:38 AM
534	Paying Dues	Jun 25, 2011 5:00 AM
535	General Information	Jun 25, 2011 2:11 AM
536	mls	Jun 24, 2011 8:38 PM
537	look at events	Jun 24, 2011 7:36 PM
538	mlxchange	Jun 24, 2011 7:31 PM
539	Information regarding real estate legislation and events in the area.	Jun 24, 2011 6:44 PM
540	Information on functions	Jun 24, 2011 6:18 PM
541	member roster	Jun 24, 2011 5:59 PM
542	n/a	Jun 24, 2011 5:52 PM
543	Pay invoices	Jun 24, 2011 5:24 PM
544	services available	Jun 24, 2011 5:24 PM
545	I wrk on 2 committees at the board. Like to keep up with all the new teck updates and education.	Jun 24, 2011 4:59 PM
546	Not much else, unless i need to.	Jun 24, 2011 4:57 PM
547	Calling about my listings and notices to change things via your auto-email system	Jun 24, 2011 4:26 PM
548	forms that are not on instaforms and information.	Jun 24, 2011 4:18 PM
549	MLXCHANGE; REALIST	Jun 24, 2011 3:45 PM
550	Basically Internet services for Agents Day,etc.	Jun 24, 2011 3:00 PM
551	Fellow agents	Jun 24, 2011 2:53 PM
552	MLS - Instanet forms -	Jun 24, 2011 2:42 PM
553	Lockboxes, keypads	Jun 24, 2011 1:17 PM
554	Information on classes and events.	Jun 24, 2011 1:16 PM
555	I can't think of what else I access.	Jun 24, 2011 1:06 PM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

556	Our Web IDX	Jun 24, 2011 12:58 PM
557	info	Jun 24, 2011 12:28 PM
558	BNAR Roster, Calender	Jun 24, 2011 12:24 PM
559	paying invoices	Jun 24, 2011 12:17 PM
560	pay bills	Jun 24, 2011 12:13 PM
561	magazines	Jun 24, 2011 12:10 PM
562	mlx	Jun 24, 2011 12:01 PM
563	pay bills	Jun 24, 2011 11:53 AM
564	not much	Jun 24, 2011 11:30 AM
565	STATS	Jun 24, 2011 11:20 AM
566	mlxchange	Jun 24, 2011 11:20 AM
567	nothing	Jun 24, 2011 11:14 AM
568	pay bills	Jun 24, 2011 11:03 AM
569	MLxchange	Jun 24, 2011 10:50 AM
570	the office e-mail and mlx	Jun 24, 2011 10:48 AM
571	cma's check out listing put in listings	Jun 24, 2011 10:44 AM
572	none other	Jun 24, 2011 10:36 AM
573	dues lockbox	Jun 24, 2011 10:30 AM
574	Paying dues	Jun 24, 2011 10:29 AM
575	Agents correct office & contact info General information	Jun 24, 2011 10:20 AM
576	Pay fees.	Jun 24, 2011 10:17 AM
577	THE LISTINGS,, THAT IS THE BEST THING THERE IS TO KNOW WHAT IS GOING ON IN THE LOCAL BUSINESS	Jun 24, 2011 10:13 AM
578	Information, links to other sites	Jun 24, 2011 10:01 AM
579	That is about it.	Jun 24, 2011 9:59 AM
580	0	Jun 24, 2011 9:55 AM
581	pay a bill	Jun 24, 2011 9:33 AM
582	ML	Jun 24, 2011 9:30 AM
583	MLS	Jun 24, 2011 9:26 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

584	Basic Association information.	Jun 24, 2011 9:24 AM
585	Just browse once in awhile.	Jun 24, 2011 9:17 AM
586	Bill Paying, problems w/MLS/computer	Jun 24, 2011 9:16 AM
587	Calendar,Resource Links	Jun 24, 2011 9:12 AM
588	None	Jun 24, 2011 9:09 AM
589	I use it to pay bills	Jun 24, 2011 9:06 AM
590	do not need to???	Jun 24, 2011 9:04 AM
591	roster	Jun 24, 2011 9:03 AM
592	pay bills	Jun 24, 2011 9:00 AM
593	Account	Jun 24, 2011 8:51 AM
594	MLS	Jun 24, 2011 8:42 AM
595	There are no other specific topics.	Jun 24, 2011 8:40 AM
596	Question for staff, Forms	Jun 24, 2011 8:30 AM
597	internet	Jun 24, 2011 8:22 AM
598	I check the calendar to see what else is going on in the association	Jun 24, 2011 8:19 AM
599	find a member	Jun 24, 2011 8:19 AM
600	Stats, events, links	Jun 24, 2011 8:17 AM
601	Nothing	Jun 24, 2011 8:16 AM
602	MLS	Jun 24, 2011 8:13 AM
603	That's about it.	Jun 24, 2011 8:13 AM
604	Pay fees.	Jun 24, 2011 8:11 AM
605	na	Jun 24, 2011 8:07 AM
606	Information	Jun 24, 2011 8:04 AM
607	billing and voting for BNAR officers	Jun 24, 2011 8:04 AM
608	locate an agent	Jun 24, 2011 8:02 AM
609	Looking for agents	Jun 24, 2011 8:02 AM
610	mls	Jun 24, 2011 7:59 AM
611	finding member info when needed	Jun 24, 2011 7:58 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

612	paying dues online	Jun 24, 2011 7:57 AM
613	nothing	Jun 24, 2011 7:55 AM
614	roster	Jun 24, 2011 7:54 AM
615	calendar	Jun 24, 2011 7:53 AM
616	?	Jun 24, 2011 7:52 AM
617	Payments/Dues	Jun 24, 2011 7:51 AM
618	sometimes forms-	Jun 24, 2011 7:48 AM
619	m l	Jun 24, 2011 7:37 AM
620	forms and contracts	Jun 24, 2011 7:36 AM
621	forms, ethics, other members	Jun 24, 2011 7:35 AM
622	bill paying	Jun 24, 2011 7:34 AM
623	paying my bills.	Jun 24, 2011 7:33 AM
624	Paying bills	Jun 24, 2011 7:31 AM
625	my education history,roster,benefits	Jun 24, 2011 7:28 AM
626	info on phone numbers or emails	Jun 24, 2011 7:26 AM
627	Sometimes for documents.	Jun 24, 2011 7:24 AM
628	Forms and Publications	Jun 24, 2011 7:23 AM
629	personal emails	Jun 24, 2011 7:23 AM
630	e-mail, MLS property search, property tax info	Jun 24, 2011 7:20 AM
631	MLS	Jun 24, 2011 7:18 AM
632	BNAR agent roster,	Jun 24, 2011 7:17 AM
633	the calendar &various articles	Jun 24, 2011 7:16 AM
634	listing service, comps & use of contracts online.	Jun 24, 2011 7:12 AM
635	MLXchange	Jun 24, 2011 7:08 AM
636	Yahoo	Jun 24, 2011 7:08 AM
637	general information	Jun 24, 2011 7:07 AM
638	City & Town regs agent roster	Jun 24, 2011 6:54 AM
639	roster, pay dues	Jun 24, 2011 6:53 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

640	I don't.	Jun 24, 2011 6:52 AM
641	Paying dues, member discounts, ekey information	Jun 24, 2011 6:50 AM
642	paying bills	Jun 24, 2011 6:45 AM
643	MLS	Jun 24, 2011 6:40 AM
644	Pay dues	Jun 24, 2011 6:39 AM
645	paying my dues, bills	Jun 24, 2011 6:39 AM
646	paying bills	Jun 24, 2011 6:38 AM
647	MLS	Jun 24, 2011 6:38 AM
648	Find a member for their correct information.	Jun 24, 2011 6:38 AM
649	any and all calls to action	Jun 24, 2011 6:37 AM
650	Message of the Day	Jun 24, 2011 6:36 AM
651	Events	Jun 24, 2011 6:34 AM
652	I read the resource links at least once a week	Jun 24, 2011 6:34 AM
653	roster,bnar benefits	Jun 24, 2011 6:29 AM
654	Member list	Jun 24, 2011 6:28 AM
655	MLS	Jun 24, 2011 6:28 AM
656	mls	Jun 24, 2011 6:27 AM
657	paying invoices	Jun 24, 2011 6:24 AM
658	Forms and Information	Jun 24, 2011 6:23 AM
659	Member roster and Tech support	Jun 24, 2011 6:22 AM
660	mls	Jun 24, 2011 6:19 AM
661	mls	Jun 24, 2011 6:18 AM
662	Pam Nalbone email messages	Jun 24, 2011 6:17 AM
663	new listings & price changes	Jun 24, 2011 6:16 AM
664	MLS	Jun 24, 2011 6:14 AM
665	looking up members	Jun 24, 2011 6:11 AM
666	nothing	Jun 24, 2011 6:06 AM
667	Nothing	Jun 24, 2011 6:04 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

668	forms	Jun 24, 2011 6:04 AM
669	NA	Jun 24, 2011 6:03 AM
670	Hunt website, realtor.com	Jun 24, 2011 6:00 AM
671	tax information	Jun 24, 2011 5:59 AM
672	Check Calendar, read president's message	Jun 24, 2011 5:59 AM
673	That is it	Jun 24, 2011 5:57 AM
674	news	Jun 24, 2011 5:57 AM
675	I don't	Jun 24, 2011 5:57 AM
676	Agent roster & calendar.	Jun 24, 2011 5:55 AM
677	I really do not use it often	Jun 24, 2011 5:55 AM
678	pay bills	Jun 24, 2011 5:54 AM
679	member list	Jun 24, 2011 5:54 AM
680	Nothing else.	Jun 24, 2011 5:54 AM
681	Forms, roster	Jun 24, 2011 5:53 AM
682	information	Jun 24, 2011 5:51 AM
683	Find an agent for phone #s	Jun 24, 2011 5:50 AM
684	nothing in particular	Jun 24, 2011 5:50 AM
685	E-Mail	Jun 24, 2011 5:50 AM
686	pay my dues	Jun 24, 2011 5:49 AM
687	Member roster, pay dues.	Jun 24, 2011 5:45 AM
688	Discounts	Jun 24, 2011 5:45 AM
689	mls	Jun 24, 2011 5:44 AM
690	Finding listings, etc. See what is going on in the association.	Jun 24, 2011 5:43 AM
691	n/a	Jun 24, 2011 5:42 AM
692	forms	Jun 24, 2011 5:41 AM
693	fees	Jun 24, 2011 5:41 AM
694	roster search for phone numbers	Jun 24, 2011 5:40 AM
695	emails	Jun 24, 2011 5:40 AM

**Page 3, Q16. Besides registering for classes and events through Internet Member Services at the BNAR website, what else do you access the most?**

696	tech calendar roster forms	Jun 24, 2011 5:37 AM
697	agent roster	Jun 24, 2011 5:34 AM
698	event or bill payment	Jun 24, 2011 5:30 AM
699	member roster	Jun 24, 2011 5:30 AM
700	the ml	Jun 24, 2011 5:25 AM
701	WNY REIS	Jun 24, 2011 5:24 AM
702	member roster	Jun 24, 2011 5:23 AM
703	Nothing	Jun 24, 2011 5:22 AM
704	nothing really	Jun 24, 2011 5:20 AM
705	Member roster	Jun 24, 2011 5:19 AM
706	news paper	Jun 24, 2011 5:18 AM
707	find a member	Jun 24, 2011 5:16 AM
708	ml	Jun 24, 2011 5:15 AM
709	?	Jun 24, 2011 5:12 AM
710	bill payment	Jun 24, 2011 5:11 AM
711	huntrealestate.com	Jun 24, 2011 5:11 AM
712	nothing	Jun 24, 2011 5:11 AM
713	Paid invoices and invoices pending.	Jun 24, 2011 5:09 AM
714	Board reps for advice etc.	Jun 24, 2011 5:08 AM
715	Member Roster	Jun 24, 2011 5:08 AM
716	that's about it.	Jun 23, 2011 8:00 AM

**Page 4, Q19. Which of the following Association activities have you attended in the past 2 years? - Choose all that apply.**

1	I feel that social events are good for agents to feel they are part of something bigger and to meet other agents they may deal with in the future. I usually don't have time for anything else besides Agent's day and I am able to fulfill my continuing education requirement online.	Jul 18, 2011 7:22 AM
2	location,time and price	Jul 14, 2011 8:59 PM
3	too busy	Jul 13, 2011 12:57 PM
4	It has been a very difficult year from a personal aspect.	Jul 13, 2011 9:39 AM
5	I've been selling for 40 years and I'm deathly sick of events and meetings.	Jul 12, 2011 10:58 AM
6	I'm a new agent	Jul 11, 2011 7:22 PM
7	Presently have a full time job.	Jul 11, 2011 1:49 PM
8	to fare to go	Jul 11, 2011 7:35 AM
9	No time and in most case can be accomplished locally or on line.	Jul 11, 2011 4:07 AM
10	Home Show Rep 2009	Jul 10, 2011 5:36 PM
11	not interested	Jul 8, 2011 4:57 PM
12	not sure	Jul 8, 2011 2:35 PM
13	Location, time & date as well as relevance.	Jul 8, 2011 12:06 PM
14	There seams to be a gap in age from the age of average agent to myself and younger agents. Agents day needs to be completley changed to bring in younger more tech savy agents to bring this industry upto date	Jul 8, 2011 11:44 AM
15	I travel between NY and Georgia and just recently joined BNAR, I will attend different things when I return to NY	Jul 8, 2011 11:08 AM
16	I get excellent education and council from my Realty USA management team.	Jul 8, 2011 10:50 AM
17	Do not care and have no real significance	Jul 8, 2011 9:34 AM
18	Too far	Jul 8, 2011 7:22 AM
19	Inconvenient times and places	Jul 7, 2011 3:06 PM
20	Time	Jul 7, 2011 2:54 PM
21	I am an Auctioneer and I usually have an auction	Jul 7, 2011 11:41 AM
22	No reason. There should be things I do, but have not taken advantage of them.	Jul 7, 2011 10:34 AM
23	not woth it	Jul 7, 2011 8:14 AM
24	I was a member of the Genesee valley Board of Realtors until it recently merged with the Buffalo Board. (which I think was a great idea)	Jul 7, 2011 8:02 AM

**Page 4, Q19. Which of the following Association activities have you attended in the past 2 years? - Choose all that apply.**

25	Plan to retire soon	Jul 7, 2011 7:14 AM
26	Simply don't have the time!	Jul 7, 2011 7:09 AM
27	out of town	Jul 7, 2011 6:55 AM
28	secretary	Jul 7, 2011 6:23 AM
29	My schedule with my baby just being born- she is now 2 years old	Jul 7, 2011 5:13 AM
30	I don't need to spend time with other agents listening to they're war stories. I'd rather spend the time prospecting for clients and cuddling with my previous customers.	Jul 7, 2011 4:09 AM
31	No Time	Jul 6, 2011 5:37 PM
32	business scheule	Jul 6, 2011 5:06 PM
33	I work full time in the day at another job and most of the events are in the day...	Jul 6, 2011 3:51 PM
34	Conflicts with dates	Jul 6, 2011 2:48 PM
35	Grandfathered in	Jul 6, 2011 1:55 PM
36	Live in the southern tier and it is hard to find the right days to make it to Buffalo for the seminars. When I can make it they are valuable.	Jul 6, 2011 1:44 PM
37	Not convenient	Jul 6, 2011 1:32 PM
38	didn't feel the need	Jul 6, 2011 1:29 PM
39	no time	Jul 6, 2011 1:28 PM
40	to far	Jul 6, 2011 10:18 AM
41	just busy	Jul 6, 2011 7:55 AM
42	time	Jul 5, 2011 7:59 PM
43	Work during the day. My real estate revolves around weekends and evenings for the most part.	Jul 5, 2011 2:12 PM
44	I have a full-time day job.	Jul 1, 2011 10:03 AM
45	Family obligations.	Jul 1, 2011 5:41 AM
46	The events that interested me were either at dates or times i was unable to attend.	Jul 1, 2011 3:56 AM
47	don't have spare time	Jun 30, 2011 7:44 PM
48	other committment	Jun 30, 2011 3:29 PM
49	no time available,or not interested, or distance too far	Jun 30, 2011 12:49 PM

**Page 4, Q19. Which of the following Association activities have you attended in the past 2 years? - Choose all that apply.**

50	no interest	Jun 30, 2011 12:30 PM
51	not interested	Jun 30, 2011 12:14 PM
52	wasn't important	Jun 30, 2011 11:52 AM
53	Not enough time in the day	Jun 30, 2011 11:31 AM
54	Not geared for Appraisers	Jun 30, 2011 11:26 AM
55	Times and dates didn't work with my scehdule	Jun 30, 2011 11:20 AM
56	Not enough time	Jun 30, 2011 11:16 AM
57	Attended meeting with the Genesee Valley Board, MLS training in Batavia	Jun 30, 2011 11:16 AM
58	All the people who go sell 1 home a year. Do you see any of the top 20 agents there? Maybe one?	Jun 30, 2011 11:12 AM
59	no need	Jun 28, 2011 7:59 PM
60	northtowns location is terrible.	Jun 28, 2011 2:00 PM
61	too busy, work family obligations	Jun 28, 2011 1:38 PM
62	Broker- Wedge Realty does not encorage us to attend-never lets us know about such events!!	Jun 28, 2011 12:16 PM
63	Distance to events	Jun 28, 2011 11:16 AM
64	New agent; about to take the orientation class	Jun 28, 2011 9:54 AM
65	Conflicts with my schedule	Jun 28, 2011 8:28 AM
66	Too busy working 2 jobs, but would like to attend..	Jun 28, 2011 8:11 AM
67	No time	Jun 28, 2011 5:57 AM
68	no time not interested	Jun 27, 2011 1:59 PM
69	I didn't want to.	Jun 27, 2011 12:53 PM
70	Some classes I wanted to attend I just couldn't because of the drive. I just moved to Hamburg tho - I'd love to see more clases at Brierwood	Jun 26, 2011 7:25 AM
71	i work full time during the day. i feel events need to cater to the working population.	Jun 26, 2011 7:01 AM
72	I work full-time in another profession and am available at night and on weekends only. Not too much is available.	Jun 26, 2011 5:43 AM
73	The time or day.	Jun 25, 2011 10:54 AM
74	New to BNAR	Jun 25, 2011 2:13 AM

**Page 4, Q19. Which of the following Association activities have you attended in the past 2 years? - Choose all that apply.**

75	HAD MAJOR SURGERY AND COULD NOT WLAK	Jun 24, 2011 7:45 PM
76	I think I don't need it, semi retired, and I feel like I have heard it all in many different ways. Only do about 2 deals a year with out problems. I may throw your survey off. Sorry	Jun 24, 2011 12:13 PM
77	NO REASON	Jun 24, 2011 11:21 AM
78	wasn't at a convenient time	Jun 24, 2011 10:37 AM
79	I live in Pittsford Monroe County, it is not convenient to travel to Buffalo. I have visited the Geneseo office and will do so regularly going forward. I am also interested in attending somethinhing in Buffalo at a future date.	Jun 24, 2011 9:40 AM
80	Had a full time day job and not interested in evening classes/get togethers/parties	Jun 24, 2011 9:33 AM
81	Not convenient times	Jun 24, 2011 9:20 AM
82	wasnt interested	Jun 24, 2011 8:06 AM
83	not interested	Jun 24, 2011 7:58 AM
84	they were not at times convenient to me	Jun 24, 2011 7:50 AM
85	I am not a morning person, and the board is a distance from me-- therefore I only participate when activities are in afternoon or at southtown(Brierwood/Michaels) sites	Jun 24, 2011 7:32 AM
86	distance from office and home	Jun 24, 2011 7:25 AM
87	too busy	Jun 24, 2011 6:45 AM
88	location and only part time	Jun 24, 2011 6:42 AM
89	I also work another job and have various parenting responsibilities that limit my availability.	Jun 24, 2011 6:41 AM
90	soocial events. lunch n learns conflict w/other job which is now completed!	Jun 24, 2011 6:04 AM
91	I will be attending this year as I need some education classes	Jun 24, 2011 6:03 AM
92	most activities have nothing to do with my property management activities	Jun 24, 2011 5:46 AM
93	location and time	Jun 24, 2011 5:45 AM
94	semi retired	Jun 24, 2011 5:43 AM
95	prefer online contact, too many grandchildren!	Jun 24, 2011 5:37 AM
96	i am a busy mother of 2 and take all my classes online	Jun 24, 2011 5:29 AM
97	I was not available	Jun 24, 2011 5:21 AM
98	to busy	Jun 24, 2011 5:16 AM

**Page 4, Q21. What time or day would you prefer to attend events? You can choose more than one answer.**

1	I would prefer not to attend Bnar social events	Jul 13, 2011 1:42 PM
2	Social events in the evening. Classes in the morning or afternoon.	Jul 12, 2011 9:01 PM
3	Some people work full time! And do real estate part time & have familys. So, it's hard for some of us to participate in alot of the functions & activities.	Jul 7, 2011 7:09 AM
4	doesn't matter	Jul 7, 2011 6:55 AM
5	i work at my day job so its hard to attend any norning classes.	Jul 6, 2011 3:33 PM
6	never at night	Jul 6, 2011 10:18 AM
7	I probably wouldn't attend anytime.	Jul 1, 2011 10:03 AM
8	Hard to really say because I'd be competing with my husband's schedule, and he's a nurse who works very inconsistent hours.	Jul 1, 2011 5:41 AM
9	It does not matter	Jul 1, 2011 3:15 AM
10	Evening is best for social events. For courses and other events either morning or afternoon.	Jun 30, 2011 4:02 PM
11	Agents day has the potential to be so much more. It's a shame that we don't have top notch speakers and a better trade show.	Jun 30, 2011 3:02 PM
12	I think it depends on the event. Personally I like a variety.	Jun 30, 2011 1:41 PM
13	Depend on what kind of event. Short duration or longer duration.	Jun 30, 2011 12:22 PM
14	Not available on Sundays due to religious observance.	Jun 29, 2011 12:09 PM
15	I would like to see more events in the southtowns. ie: Olean,Ellicottville,Springville	Jun 28, 2011 5:42 PM
16	I WORK mONDAY-frIDAY AT ANOTHER JOB AND TIME AND LOCATION ARE EXTREMELY IMPORTANT. EEKENDS WOULD PROBABLY ENABLE ME TO ATTEND.	Jun 28, 2011 8:11 AM
17	Bring back the cocktail parties!	Jun 26, 2011 7:01 PM
18	Just depends - It is difficult to schedule when you don't have a schedule. Buyers/ Sellers take prority	Jun 25, 2011 5:53 AM
19	11-2 not begining or end of day	Jun 24, 2011 8:49 PM
20	This is my second full time job. It is difficult for me to attend any events held in during the day. There have been many great classes and speaker series offered, however they have all been during the day when I am working my 'other' job.	Jun 24, 2011 6:51 PM
21	Depending on my schedule.	Jun 24, 2011 6:23 PM
22	never	Jun 24, 2011 12:13 PM

**Page 4, Q21. What time or day would you prefer to attend events? You can choose more than one answer.**

23	wkends too busy in our Industry...I like that we usually reflect that in BNAR events w/ wkdays...other than things involving the public-which need to be on wkends	Jun 24, 2011 11:40 AM
24	Not interested	Jun 24, 2011 9:33 AM
25	none	Jun 24, 2011 8:06 AM
26	Again, depends on if it fits into my schedule	Jun 24, 2011 7:53 AM
27	the board is a 45 minute ride in the morning 'drive-time' hours. Starting at 8 or even 9 is out of the question for me---I have to leave my home by 7-7:30 to arrive, in the worst traffic of the day--- for that, I will use internet.	Jun 24, 2011 7:32 AM
28	Lunch	Jun 24, 2011 7:10 AM
29	those of us in the southtowns have to travel for all board events AND company events. There have been some meetings held here in the southtowns in the last fewyrs. and I have attended those. It takes too much time out of our day when we have to go all the way up north.	Jun 24, 2011 6:45 AM
30	Would not attend.	Jun 24, 2011 5:55 AM
31	I think afternoon.	Jun 24, 2011 5:21 AM
32	don't attend	Jun 24, 2011 5:16 AM
33	the most important is the subject matter and the ability to create "value added" to the membership.	Jun 23, 2011 8:04 AM

**Page 4, Q22. Does your company have their own events / charities?**

1	office socials	Jul 14, 2011 8:59 PM
2	Susan Koman Children's Miracle Network	Jul 14, 2011 10:27 AM
3	They're very involed with United Way. They do have lots of events for us and like to be community involved.	Jul 13, 2011 1:52 PM
4	local community involvement	Jul 13, 2011 1:07 PM
5	Fundraisers. Lots of United Way. Golf tournaments and picnics	Jul 12, 2011 9:01 PM
6	United Way Day of Caring,	Jul 12, 2011 8:37 AM
7	golf outings, united way functions	Jul 12, 2011 8:14 AM
8	RUSA Rally	Jul 11, 2011 4:59 PM
9	It's a small brokerage	Jul 11, 2011 3:53 PM
10	United Way Day of Caring	Jul 11, 2011 2:57 PM
11	fund raising events for charities and Friends of the Night People, etc.	Jul 11, 2011 11:52 AM
12	agent's award dinner agent's picnic or special events- christmas parties	Jul 11, 2011 9:48 AM
13	Children's Miracle Network we are an office sponsor and we are running our 1st golf tournament Aug 3rd	Jul 11, 2011 9:10 AM
14	Picnics, balloon events,Children's Miracle Network,learning seminars, awards, National Convention	Jul 11, 2011 7:42 AM
15	yearly social events.	Jul 11, 2011 4:26 AM
16	Realty USA Lockport serves the Niagara County 4H Fair Breakfast every year. Myself and kids volunteer every year for the past 6, 100 Anniversary Parade, and a few more.	Jul 10, 2011 5:36 PM
17	Charity, Annual meeting	Jul 9, 2011 7:19 PM
18	many...	Jul 9, 2011 5:00 AM
19	awards,seminars	Jul 8, 2011 4:57 PM
20	Regular meetings with specialty speakers.	Jul 8, 2011 12:06 PM
21	Corporate meetings, business meetings, technology presentations. United Way.	Jul 8, 2011 10:50 AM
22	St. Joseph's Day	Jul 8, 2011 8:42 AM
23	Gala Ball	Jul 8, 2011 8:24 AM
24	RUSA Rally	Jul 8, 2011 3:59 AM
25	Company Conventions, district meetings. Cantalacian Center	Jul 7, 2011 5:13 PM
26	Gildas club, etc	Jul 7, 2011 3:48 PM

**Page 4, Q22. Does your company have their own events / charities?**

27	St. Joseph's Day	Jul 7, 2011 3:32 PM
28	too many	Jul 7, 2011 3:18 PM
29	RUSA Rally,	Jul 7, 2011 11:35 AM
30	SPCA	Jul 7, 2011 11:32 AM
31	through CCAR	Jul 7, 2011 11:29 AM
32	Church of Jesus Christ of Latter-day Saints Boy Scouts	Jul 7, 2011 11:24 AM
33	RUSA Rally, other company meetings.	Jul 7, 2011 11:08 AM
34	awards dinner	Jul 7, 2011 10:41 AM
35	golf event	Jul 7, 2011 9:09 AM
36	Easter Seals & Habitat for Humanity	Jul 7, 2011 7:54 AM
37	Relay for Life	Jul 7, 2011 7:28 AM
38	local charities in our city,community missions,salvation army,veterans groups,food for needy.	Jul 7, 2011 6:53 AM
39	company meeting	Jul 7, 2011 6:23 AM
40	United Way & the Kevin House.	Jul 7, 2011 6:07 AM
41	Golf charity event	Jul 7, 2011 5:32 AM
42	guest speakers at corporate meetings / United Way fund raising events	Jul 7, 2011 5:30 AM
43	Children's Miracle Network	Jul 7, 2011 5:21 AM
44	Lunches, dinners, picnic's etc.	Jul 7, 2011 4:09 AM
45	Ronald McDonald house. United Way.	Jul 7, 2011 3:29 AM
46	outings, awards dinner, picnics	Jul 6, 2011 6:40 PM
47	Annual awards, United Way	Jul 6, 2011 5:37 PM
48	Dinners, Silent Auctions for KW Cares to our company non-profit organization, Red Day, a day of Helping at a nursing home.	Jul 6, 2011 5:35 PM
49	awards, training	Jul 6, 2011 5:06 PM
50	Children's Miracle Network, Golf Outings, Personal Agent Benefits	Jul 6, 2011 4:36 PM
51	UNITED WAY	Jul 6, 2011 3:33 PM
52	United Way	Jul 6, 2011 3:00 PM
53	United way	Jul 6, 2011 2:53 PM
54	Many and varied	Jul 6, 2011 2:48 PM

**Page 4, Q22. Does your company have their own events / charities?**

55	Education...charity...	Jul 6, 2011 2:35 PM
56	ALS golf tourny, relay 4 life	Jul 6, 2011 2:30 PM
57	thank you parties	Jul 6, 2011 2:00 PM
58	United Way	Jul 6, 2011 1:47 PM
59	We do sponsor local events in our community but they are not our company events/charities.	Jul 6, 2011 1:41 PM
60	SPCA	Jul 6, 2011 1:37 PM
61	St lukes	Jul 6, 2011 1:32 PM
62	RUSA Rally	Jul 6, 2011 1:24 PM
63	speakers, education classes	Jul 6, 2011 10:18 AM
64	United Way, Golf tournament, awards, training	Jul 6, 2011 8:34 AM
65	STAFF MEETINGS	Jul 6, 2011 6:59 AM
66	Kevin Guest House	Jul 5, 2011 1:42 PM
67	Easter Seals	Jul 3, 2011 6:58 AM
68	St joseph's Day	Jul 3, 2011 4:57 AM
69	socials-- picnics--etc	Jul 2, 2011 11:40 AM
70	Juvinile diabetes fund raisers	Jul 2, 2011 4:04 AM
71	Classes on tecnology	Jul 1, 2011 5:49 PM
72	Golf outing, awards banquet, United Way	Jul 1, 2011 12:33 PM
73	We are extremely community minded as an office. We raise monies for different organizations and help families during Christmas	Jul 1, 2011 12:27 PM
74	Christmas Party-Awards breakfast	Jul 1, 2011 11:44 AM
75	some education	Jul 1, 2011 10:21 AM
76	United way, Guest House , Food Bank and Cancer Society and any way we can help we proudly step up.	Jul 1, 2011 7:08 AM
77	United Way Christmas Families Hamburg Realty USA	Jul 1, 2011 6:46 AM
78	Educational Classes, boot camp	Jul 1, 2011 6:35 AM
79	united way events	Jul 1, 2011 3:56 AM
80	Chothing give away	Jul 1, 2011 3:15 AM
81	award banquet, united way	Jun 30, 2011 7:44 PM

**Page 4, Q22. Does your company have their own events / charities?**

82	Lunches, training, annual parties	Jun 30, 2011 7:03 PM
83	Summer get together for social activity, and awards night.	Jun 30, 2011 4:02 PM
84	Galaxy Ball, Summer picnic	Jun 30, 2011 3:26 PM
85	KW Cares silent auctions, Red Day	Jun 30, 2011 1:47 PM
86	Corporate meetings, Day of Caring, Benefits for peers	Jun 30, 2011 1:26 PM
87	United Way and Private fundraisers. Corporate meetings. Holiday gatherings.	Jun 30, 2011 1:12 PM
88	Too many to list	Jun 30, 2011 1:04 PM
89	autistic services	Jun 30, 2011 12:54 PM
90	our office does a lot of charity events as well as company wide Rally	Jun 30, 2011 12:44 PM
91	United Way, Kevin Guest House	Jun 30, 2011 12:43 PM
92	RUSA RALLY, COMPANY AWARD DINNER,	Jun 30, 2011 12:22 PM
93	united way	Jun 30, 2011 12:08 PM
94	Farm & Home Breakfast, Realty USA Rally, United Way (Participate in local)	Jun 30, 2011 11:41 AM
95	United way	Jun 30, 2011 11:40 AM
96	Goal lunches, picnic, Winter party, awards breakfasy, agent training programs	Jun 30, 2011 11:26 AM
97	happt hours, speakers, training	Jun 29, 2011 12:32 PM
98	Pumpkin giveaway	Jun 29, 2011 12:09 PM
99	United Way	Jun 29, 2011 12:00 PM
100	helping people in need at office, relay for life involvement, christmas walk event many more	Jun 29, 2011 6:21 AM
101	Classes for new & seasoned agents. Also fund raisers.	Jun 29, 2011 6:11 AM
102	Picnics, etc.	Jun 28, 2011 8:55 PM
103	RUSA Rally, corporate meetings, training opportunities	Jun 28, 2011 6:38 PM
104	KW Cares	Jun 28, 2011 5:42 PM
105	Helping needy families in the area, donating food to Food Bank	Jun 28, 2011 4:26 PM
106	RED CROSS	Jun 28, 2011 4:24 PM
107	Red Day, KW Cares	Jun 28, 2011 4:13 PM
108	KW Cares	Jun 28, 2011 3:36 PM
109	Participation in various benefits throughout our community	Jun 28, 2011 2:00 PM

**Page 4, Q22. Does your company have their own events / charities?**

110	Metro Galaxy Ball (sales awards), Metro Picnic	Jun 28, 2011 12:45 PM
111	Rusa Rally	Jun 28, 2011 11:18 AM
112	Christmas Tree donation, some dress down Fri to raise funds for charities	Jun 28, 2011 11:16 AM
113	RUSA Rally, Speakers, training, etc.	Jun 28, 2011 10:54 AM
114	Speakers and Education	Jun 28, 2011 10:15 AM
115	Speakers, convention, walks/runs for charity, new program announcements and training	Jun 28, 2011 8:28 AM
116	We have a Rally every Fall. We do various fund raising events.	Jun 28, 2011 8:23 AM
117	picnic, luncheons, get togethers.	Jun 28, 2011 8:11 AM
118	United Way Day of Caring, Golf outing	Jun 28, 2011 8:07 AM
119	Autistic Services	Jun 28, 2011 4:58 AM
120	golf for Lou Gehrigs disease charity in chautauqua	Jun 27, 2011 4:54 PM
121	RUSA Rally, Corporate mtgs	Jun 27, 2011 4:34 PM
122	united way fundraisers, training classes	Jun 27, 2011 1:56 PM
123	State wide Rally, Alzheimer's Association, United Way	Jun 27, 2011 12:06 PM
124	various	Jun 27, 2011 8:48 AM
125	autistic services	Jun 26, 2011 7:38 PM
126	United Wat (Hunt RE)	Jun 26, 2011 7:01 PM
127	parades,fair booths,	Jun 26, 2011 1:27 PM
128	Lunch/learn	Jun 26, 2011 11:45 AM
129	My agency does a lot of benefits for the cancer society	Jun 26, 2011 7:25 AM
130	fund raiser for united way and local charities and needs of the community	Jun 26, 2011 1:35 AM
131	speakers and events	Jun 25, 2011 10:54 AM
132	We help with CF foundation	Jun 25, 2011 9:53 AM
133	Cancer walk	Jun 25, 2011 8:13 AM
134	family picnics christmas party award lunch yearly goal lunch monthly	Jun 25, 2011 8:03 AM
135	local families	Jun 25, 2011 6:12 AM

**Page 4, Q22. Does your company have their own events / charities?**

136	our office has lots of events..via personal interest of our agents I am not aware of BNAR events (suitcases couple of years ago..recently food) i am not interested in BNAR Fundraising..as realtors we are hit by our own religious affiliations, local schools *& people in office asking all the time for schools( xmas & easter & scouts) Roswell.. not a week goes by that someone is not asking for donations for sick realtor, realtive sick with cancer?? all the above...all worth while causes but these people forget we may have our own favorite charites such as meals on wheels, hospice..	Jun 24, 2011 8:49 PM
137	Collections for food bank, pet groups (eg Pet Connection); summer sail, holiday parties, barbecue, Blsons game,	Jun 24, 2011 6:51 PM
138	Our own agent day called RUSA Rally is a 36 hour event in Syracuse every year. Serious of speakers, special theme.	Jun 24, 2011 6:23 PM
139	foo pantry	Jun 24, 2011 5:30 PM
140	WE have numerous charties at christmas, raising money for sick agents who do not have any insurance and have a deadly disease, also a st. josephs table at easter time	Jun 24, 2011 5:04 PM
141	Always involved in some kind of charity	Jun 24, 2011 5:01 PM
142	United Way Day of Caring	Jun 24, 2011 3:03 PM
143	speakers,company picnic, mortgage lender party ect..	Jun 24, 2011 2:57 PM
144	We participate in Farm & Home Days in August on a yearly basis. We have various social activites as an office & the Co. has a yearly Rally	Jun 24, 2011 2:48 PM
145	RUSA Rally, Habitat for Humanity, Ride for Roswell	Jun 24, 2011 1:51 PM
146	Collecting suitcases for children, collecting winter coats, mittens and hats, Gateway Angels, St. Joseph Day, Fundraisers w/ basket auctions, collecting for families in need.	Jun 24, 2011 1:28 PM
147	Awards Dinner	Jun 24, 2011 1:03 PM
148	The Salvation Army, The United Way	Jun 24, 2011 12:26 PM
149	United Way	Jun 24, 2011 12:21 PM
150	I don't remember	Jun 24, 2011 12:13 PM
151	conventions & charity fund raisers	Jun 24, 2011 11:40 AM
152	Office Dinners We adopt a military family at Christmas	Jun 24, 2011 11:38 AM
153	united way lunches and benefit for united way	Jun 24, 2011 10:34 AM
154	United Way events; ski day; golf outings	Jun 24, 2011 10:25 AM
155	Weekly meetings.	Jun 24, 2011 10:02 AM
156	Luncheons, Speakers	Jun 24, 2011 9:20 AM

**Page 4, Q22. Does your company have their own events / charities?**

157	St. Joseph's Table, support of Kevin Guest House and other Buffalo Non-profits	Jun 24, 2011 9:09 AM
158	Ball Games, Annual Awards, Brach Lunch & Learn	Jun 24, 2011 9:05 AM
159	their own franchise events...	Jun 24, 2011 8:35 AM
160	RUSA RALLY, QUARTERLY CORP MEETINGS, UNITED WAY	Jun 24, 2011 8:34 AM
161	speakers, golf, skiing, education, seminars, many charities events,	Jun 24, 2011 8:22 AM
162	Awards ceremonies, Christmas party, summer picnic	Jun 24, 2011 8:21 AM
163	Charity events sponsored by Co and individual offices Also has extensive training	Jun 24, 2011 8:09 AM
164	not your business	Jun 24, 2011 8:06 AM
165	RUSA rally which I attend every year	Jun 24, 2011 8:05 AM
166	hunt real estate brokers opens etc	Jun 24, 2011 7:58 AM
167	nothin pending	Jun 24, 2011 7:54 AM
168	cystic fibrosis,children's miracle network, friends of the night people	Jun 24, 2011 7:39 AM
169	used to but we don't do anything anymore. at least our office. unless agents are persistant about certain speakers or teachings.	Jun 24, 2011 7:38 AM
170	United Way Fundraisers	Jun 24, 2011 7:34 AM
171	RE/MAX North is starting an annual Golf Invitational scramble this year benefiting women's and children's hospital of Buffalo. Its actually through Children's Miracle Network because RE/MAX is a huge affiliate with them on a national level.	Jun 24, 2011 7:29 AM
172	Rally	Jun 24, 2011 7:20 AM
173	cookout, attempted, but failed historic tour	Jun 24, 2011 7:18 AM
174	weekly meetings, monthly seminars, weekly "tune ups", monthly and weekly guest speakers	Jun 24, 2011 7:11 AM
175	Too numerous to itemize	Jun 24, 2011 6:45 AM
176	ReltyuSA alot	Jun 24, 2011 6:42 AM
177	United Way, Hunt University	Jun 24, 2011 6:42 AM
178	our office has Baker Victory my Broker is United Way	Jun 24, 2011 6:42 AM
179	scholarship funds	Jun 24, 2011 6:41 AM
180	Awards Ceremony, Holiday Party	Jun 24, 2011 6:39 AM
181	United Way	Jun 24, 2011 6:25 AM

**Page 4, Q22. Does your company have their own events / charities?**

182	RUSA Rally, training seminars	Jun 24, 2011 6:25 AM
183	Member of Board of Directors and Secretary for our local Chamber of Commerce. We sponsor several local events and give a scholarship to a local high school senior who is majoring in business in college.	Jun 24, 2011 6:21 AM
184	Classes and training, United Way Events, Holiday Events	Jun 24, 2011 6:10 AM
185	we have various fundraisers throughout the year for various charities plus special sessions for education	Jun 24, 2011 6:08 AM
186	food bank	Jun 24, 2011 6:08 AM
187	Business Leaders meetings, seminars and training	Jun 24, 2011 6:01 AM
188	Open house for new office, art walk participant	Jun 24, 2011 5:58 AM
189	day of caring	Jun 24, 2011 5:53 AM
190	Hunt stuff	Jun 24, 2011 5:50 AM
191	St Joseph table ( office) for charity, RUSA Rally, Gateway/Longview Angel Network at Christmas (office)	Jun 24, 2011 5:47 AM
192	united way. camcer	Jun 24, 2011 5:41 AM
193	RUSA Rally-annually, corporate meetings with motivational speakers	Jun 24, 2011 5:35 AM
194	day of caring	Jun 24, 2011 5:29 AM
195	Children's Miracle network golf tournament, Buffalo Citybration, Susan Komen	Jun 24, 2011 5:27 AM
196	Dinners ,picnicks village events	Jun 24, 2011 5:21 AM
197	autism sponsor, company picnic , meetings 2 times a month, speakers/training meetings,	Jun 24, 2011 5:18 AM
198	Fund raisers and volunteer work	Jun 24, 2011 5:18 AM
199	united way	Jun 24, 2011 5:16 AM
200	golf tourney and other events for fund raising.	Jun 23, 2011 8:04 AM

**Page 4, Q23. How satisfied are you with BNAR's customer service?**

1	Fees keep going up and electronic key pad battery doesn't last more than one day.	Jul 11, 2011 1:49 PM
2	Very satisfied. Recently returned a broken ELB and replaced quickly. Also listed a property that had been listed by an agent who retired and left his lockbox behind. BNAR rep took the information and removed the box for my client and made me look like a hero. Thank You!	Jul 10, 2011 5:36 PM
3	The staff is THE BEST!!!	Jul 7, 2011 7:54 AM
4	Customer service is fine, but I would like to see the BNAR work to have the MLS system available on a browser besides Windows Explorer. That browser is outdated, not available on many computers (including Macs), prone to viruses and not allowing agents to be as productive as possible.	Jul 6, 2011 4:36 PM
5	some departments are more helpful than others. i sometimes get mad to think of my dues going to some of the people that don't have answers to my questions.	Jul 6, 2011 1:51 PM
6	There is nothing after GRI, Brokers Lic., It would be nice to continue with more designations such as CRS, etc	Jul 1, 2011 6:46 AM
7	I would like to see the Niagara Falls location open.	Jun 29, 2011 6:21 AM
8	It depends on my reason for calling. mostly I have a positive experience. However, there have been times where I was not treated with respect or was the recipient of someone else's bad day.	Jun 28, 2011 12:52 PM
9	I am not satisfied with the high price of dues. With the struggling economy and less sales in real estate, it is so difficult to come up with this type of money. Again, I will probably have to put it on a credit card -- which again puts my monthly payment higher.	Jun 28, 2011 8:11 AM
10	I am very satisfied with staff. I would like to be able to pay my dues in cash.	Jun 28, 2011 5:45 AM
11	because we pay so much to be a member, we should receive excellent customer service.	Jun 26, 2011 7:01 AM
12	whenever i need anything the staff is very helpful and i get an answer right away thank you	Jun 26, 2011 1:35 AM
13	staff at BNAR is generally ALL very Knowledgeable, courteous and kind to we Realtors!	Jun 24, 2011 11:40 AM
14	you go %110!	Jun 24, 2011 10:51 AM
15	While we understand the need for compliance on mls issues - the world is not as black and white as the rules are and it has been frustrating with trying to comply. Communication has been the big issue - we are in a service business and sometimes it is obvious that we are not the customer to be serviced by our trade association	Jun 24, 2011 8:34 AM
16	Hate the voice mail and will most likely not renew	Jun 24, 2011 6:49 AM

**Page 4, Q23. How satisfied are you with BNAR's customer service?**

17	I was very dissatisfied with the way the health insurance info was delivered. First it was incorrect and I spent copious amounts of time looking for info from other providers only to find out that I could remain with Independent Health. I only found that out when I called the board. Nobody let us know that we could remain with Independent Health. This had involved a huge outlay of time on my part.	Jun 24, 2011 6:45 AM
18	Wish they had more evening hours and worked some of the "bank" holiday's.. (President's Day, Columbus Day, MLK Day)	Jun 24, 2011 5:16 AM
19	very unhappy with the 743- voice mail system. i decided to cancel when the discount couldn't be applied to this current year. least valuable tool as far as i'm concerned. will never use/pay for it ever.	Jun 24, 2011 5:15 AM

**Page 5, Q24. What do you believe are the biggest concerns in Real Estate? - You can choose more than one answer.**

1	Getting people that are Qualified!	Jul 18, 2011 10:31 AM
2	These are all valid concerns in real estate that I believe are important for new agents especially to gain some knowledge in each area to better serve themselves and their clients. I ultimately feel that these areas need open discussion in a classroom environment and are not conveyed properly in an online forum.	Jul 18, 2011 7:31 AM
3	There are too many agents in our industry. The standards for agents to become licensed are too low. Hair stylist need 1000 hours of coursework before they become licensed. The amount of initial education and continuing education should be increased.	Jul 12, 2011 12:56 PM
4	unethical real estate practices by agents	Jul 11, 2011 8:39 PM
5	The bad reputation/image that realtors leave with the customers when they employ unscrupulous practices to make a sale	Jul 11, 2011 3:58 PM
6	the raising of dues that will of course eliminate a lot of agents that aren't producing but also does impact those who are getting started, invested in their career and the continuing cost of supra for example. the board needs to keep our costs down!!	Jul 11, 2011 9:55 AM
7	The number of vacant homes.	Jul 9, 2011 7:37 AM
8	The listing and sales contracts are out of control. They need to be easy for the clients to understand and short as clients are usually in a state of urgency and do not want to read them or do all the signing and initialing. It should not take 2+ hours to draw a contract. Give us a short form for terms and let the attorneys do the legal work. After all, we as realtors are instructed not to give legal advice. However, the current listing and sales contracts put us in a position to do just that. Whatever happend to the 'Plain Language Law'?	Jul 8, 2011 12:13 PM
9	Agents getting paid in a timely manner.	Jul 7, 2011 3:34 PM
10	not being able to charge for our time, research, expertise. People are getting used to getting everything for free and do NOT value our service.	Jul 7, 2011 11:12 AM
11	Agent/broker integrity	Jul 7, 2011 10:38 AM
12	Appraisers need to form a coalition and as a single united group demand that congress remove Appraisal Management companie's and Lenders control over the Appraisal industry.	Jul 7, 2011 8:13 AM
13	More people are selling their own homes, don't want to pay the commissions	Jul 7, 2011 7:48 AM
14	Information getting out to the public with truthful and resourceful info	Jul 7, 2011 5:16 AM
15	unlicensed property managers	Jul 6, 2011 1:32 PM
16	lack of buyers with perfect credit or financable properties	Jul 6, 2011 10:32 AM

**Page 5, Q24. What do you believe are the biggest concerns in Real Estate? - You can choose more than one answer.**

17	Nearly all these issues are impacting our business. The short sale issue is probably the biggest problem right now. Mortgage holders are pretty much incompetent when it comes to working through short sales which creates serious problems for buyers and agents.	Jul 1, 2011 12:44 PM
18	marketing	Jul 1, 2011 9:09 AM
19	Certain topics for call for action. We ALL the information...ex 2% tax cap? Once it passed, THEN they let us know of all the exceptions. It only a band aid.	Jun 30, 2011 7:56 PM
20	Jobs and the economy are most important. They fuel the real estate business.	Jun 30, 2011 4:06 PM
21	Keeping up with technology and other trends in other parts of the country. WE ARE WAY BEHIND!!!	Jun 30, 2011 3:35 PM
22	REGULATION AND COMPLICATIONS...GO TO A TITLE STATE AND FORGET THE LAWYERS. IT IS STUPID TO HAVE TO RUN A FINANCIAL TRANSACTION BY A LAWYER. GO TO A SNAP OUT PURCHASE OFFER.. WE DID GOOD WITH A HALF PAGE FORM WHEN I STARTED.	Jun 30, 2011 2:35 PM
23	Pricing correctly	Jun 30, 2011 1:08 PM
24	taxes	Jun 30, 2011 12:50 PM
25	all above	Jun 30, 2011 11:18 AM
26	Making advertising affordable for the "little guys" or the new agents, or agents who have had a tough year.	Jun 29, 2011 12:12 PM
27	Home inspectors	Jun 28, 2011 8:02 PM
28	ELIMINATION OF INTEREST DEDUCTION ON HOME MORTGAGES	Jun 28, 2011 4:28 PM
29	For me it is "Anyone" can be a "Broker"no longer need experience in Real Estate. Ethics is not held in high regard as is used to be. Unethical Agents that steal customers when you give your buyers a list of Open houses or badmouths an agent. There is not enough recourse against Unethical or bad salespeople.	Jun 28, 2011 1:03 PM
30	There are too many agents	Jun 28, 2011 10:20 AM
31	Getting the correct information about our market	Jun 27, 2011 4:45 PM
32	public viewing real estate agents as "sales people"	Jun 27, 2011 1:58 PM
33	The professionalism of Realtors today seems to be getting worse. Our ethics education should teach basic business etiquette.	Jun 27, 2011 7:12 AM
34	Inflation is my biggest concern.	Jun 25, 2011 10:00 AM
35	cost of continuing being an agent	Jun 25, 2011 5:54 AM

**Page 5, Q24. What do you believe are the biggest concerns in Real Estate? - You can choose more than one answer.**

36 The frustration my clients feel because of the closing process - it takes too long, is too uncertain (the closing date should be 'time is of the essence' - it's the most important date on the contract) and clients get frustrated and angry. A friend just posted a very angry rant on Facebook yesterday regarding his extreme displeasure with his experience selling his home and buying another in Buffalo. This is often due to attorney involvement in my experience. I'm used to closing with title companies (CA and OR) where there is one neutral escrow agent overseeing the whole transaction. It is very customer service oriented and respectful to the buyer's and seller's time. They work hard to meet deadlines, accommodate the consumer and to close ON TIME. The process here is extremely disrespectful to buyers, sellers, and agents alike. It is NOT customer service oriented at all. WE NEED TO HAVE CLOSINGS BY TITLE COMPANIES - or at least the option available to consumers. The attorney process is slow and costly - NYS has the highest closing costs in the country and closings take approximately three times as long here. This is unacceptable, unnecessary and WRONG - a terrible way to treat buyers and sellers. I've had clients in tears because they can't get a closing date from their attorney and therefore can't hire movers to move across the country. Or they've given notice to their landlord and then have no place to go because their new house isn't closing on time. This doesn't happen when title companies close - I can attest to that from personal experience as a consumer in CA and as a consumer and RE broker on OR. The system here is TERRIBLE and inexcusable. I understand that the attorneys make their real money on the commission they get from the insurance companies for ordering title insurance, not on the \$500 fee they charge their clients. This is unfair to the consumers and amounts to a cash cow for the attorneys at the consumer's expense. If the majority of US states close real estate transactions with title companies then there is no reason why NYS cannot. There is no reason it should take 90 days to close, or even 60 (even with today's lending standards). In the mid 2000s closings in OR took 30 days - today 30-45. In WNY I wrote 60 days closings (in the mid 2000s - this was standard then and I believe still standard) and my transactions NEVER closed on time - they usually took on average 90 days. I've recently returned to Buffalo and I'm working on my first closings here - I don't anticipate that they will close on time (and I can't get information or even a response from my client's attorneys - very unprofessional). I would like BNAR to lobby for title company closings. Senator George Maziars confirms that there is no law that says an attorney must close a real estate transaction. I understand NYS has a powerful attorney lobby but I would submit that there are more real estate agents and buyers and sellers in NYS than attorneys - therefore, we have a more powerful lobby. This is a consumer rights issue - the consumer should not have to be subjected to the cost and time involved with attorney closings unless they so choose. It would truly be progressive for BNAR to get behind this situation and not be afraid of the attorney lobby. I don't buy the fact that the attorney lobby is too powerful and we'll never be able to change the process. Again, there is no law that says attorneys must close - why are they allowed to control the process? Why can't NYS be like the majority of others - why can't we have a neutral third party escrow agent close out transactions for less money and time? Why can't three attorneys, with law degrees, close transactions on time and in a timely manner when escrow agents (no degree necessary) can do so? Buyers and sellers deserve better!

Jun 24, 2011 11:12 AM

**Page 5, Q24. What do you believe are the biggest concerns in Real Estate? - You can choose more than one answer.**

37	I think that Technology is making agents more or less obsolete in a traditional sense. The public does not need us to "find" homes for them and internet technology also helps them to educate themselves, whether rightly or wrongly, about property and property values. It is not that I believe we are becoming obsolete, I think it is that the PUBLIC believes we are becoming unnecessary. AT my other job(s) (and yes in this economy I have had to take other part-time jobs) people are genuinely surprised that there are courses to further my real estate education - it's a kind of "Who would have thought..." kind of reaction when I state I am seeking y GRI certification.	Jun 24, 2011 9:35 AM
38	I think there are too many agents who are Employed Full Time in other professions who get a real estate license for "extra income". This takes away business from full time Agents, whose ONLY income is Real Estate. MANY part-timers are not available during business hours to competently handle their business -- they are poorly trained, and practicing RE effectively is not their top priority. MANY times their duty and responsibility get shoved onto the other "full time" agent in the transaction to handle "for them". Not surprisingly, Brokers want and encourage these "part time agents" in their firms (through freebie Seminars and Breakfasts) because it's easy money in their pockets: Monthly fees to the Branch and franchise, big splits, and more COI leads.	Jun 24, 2011 8:57 AM
39	Banks inability to give straight answers quickly enough on short sale and foreclosure info....they are our worst enemy and making the situation so bad that most agents want to run from them	Jun 24, 2011 8:15 AM
40	WE NEED TO BE TAUGHT HOW TO DEAL WITH FORECLOSURES,SHORT SALES. HAVE BROUGHT UP SEV. TIMES BUT I PERSONALLY STILL HAVE NOT BEEN TAUGHT.	Jun 24, 2011 7:42 AM
41	high taxes	Jun 24, 2011 7:36 AM
42	People will always need to put a roof over there heads, its just a matter of how many heads are going to have to live under the same roof!	Jun 24, 2011 7:25 AM
43	With the disappearance of the middle class and the focus of all perks being on first home buyers, I fear for the state of the housing market. Now the govt wants to demand 20% down payments. We have numerous problems. The town of west Seneca is shortly going to demand certificates of occupancy for all transfers of real estate. The obstacles that we deal with daily are huge. I deal a lot with older folks downsizing and the economy has many of them frozen in place.I could go on and on and on.	Jun 24, 2011 7:05 AM
44	The reason for many foreclosures, they should not have received mortgages in the first place.This is a local response. As for nationally, the quick rise in house prices to artificial highs needs to be kept in check. This might be done with appraisals.	Jun 24, 2011 6:08 AM
45	Customer confidence is lacking for people to invest in real estate. The negative media (mainly national news) is hurting the local real estate market.	Jun 24, 2011 6:04 AM
46	QE2	Jun 24, 2011 6:03 AM
47	Trends in serving clietns	Jun 24, 2011 5:12 AM

**Page 5, Q24. What do you believe are the biggest concerns in Real Estate? - You can choose more than one answer.**

48	I feel the overfrall economy effects and interacts with both lobbying efforts and jobs. Lending is an overa;; effect of everything else.	Jun 23, 2011 8:07 AM
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**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

1	I did in the past & now I'm not involved with State & National so I don't.	Jul 18, 2011 10:31 AM
2	I feel that the dues we pay are high enough and can't afford it. However, I do applaud their efforts	Jul 18, 2011 7:31 AM
3	I have supported RPAC in the past. With the increase in the cost of being in Real Estate, I have supported them with smaller donations at agents Day etc., but not on the yearly bill.	Jul 14, 2011 8:28 AM
4	I have in the past, recently, it has honestly been due to my own financial hardships	Jul 13, 2011 9:42 AM
5	forget	Jul 12, 2011 8:17 PM
6	I do not believe we should be a lobbying as an association. Our political parties are tied to lobbyists everywhere we turn. We could use a little less of that in our political system.	Jul 12, 2011 12:56 PM
7	I did for years until 1984 when the State adopted Non-Homstead taxation are commercial real estate and the State Association had no support in fighting this legislation. Like the Star Program, and now the 2% cap, all are lies, none of this legislation drops one cent from the budgets, but creates jobs in the assessors office, lawyers with lawsuits, and Appraisal companies.	Jul 12, 2011 11:08 AM
8	I wasn't able to this year but have in the past	Jul 12, 2011 8:38 AM
9	Don't always like the way support to a candidate is selected.	Jul 12, 2011 8:27 AM
10	no reason	Jul 12, 2011 6:43 AM
11	No interest	Jul 11, 2011 8:39 PM
12	new agent	Jul 11, 2011 7:24 PM
13	Money is tight.	Jul 11, 2011 4:18 PM
14	i contribute or donate to too many things now as it is.	Jul 11, 2011 11:32 AM
15	i feel it is extremely important to lobby - however by giving rpac my support i have no choice over the candidate i want - i don't have a choice - in all fairness it might be smart to get a survey of just who the members want rpac to support and the issues.....	Jul 11, 2011 9:55 AM
16	I wasn't able to this year - I have in the past	Jul 11, 2011 7:35 AM
17	waste of money	Jul 11, 2011 5:07 AM
18	Limited on cash	Jul 10, 2011 12:32 PM
19	I have a free wil and I choose to select my own candidates.	Jul 9, 2011 6:41 AM
20	personal	Jul 8, 2011 4:59 PM
21	not sure	Jul 8, 2011 2:36 PM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

22	No reason that I care to share.	Jul 8, 2011 12:13 PM
23	Not all real estate issues are good for the community, I wear several hats real estate agent is only one and if legislation is on the table that can move a economy and community forward that i will go against real estate some times.	Jul 8, 2011 11:47 AM
24	TOO LIBERAL A GROUP	Jul 8, 2011 11:44 AM
25	They may not be supporting a candidate I would choose to support.	Jul 8, 2011 11:36 AM
26	Not in real estate for that just to make money only.	Jul 8, 2011 9:45 AM
27	Didn't know about it.	Jul 8, 2011 6:10 AM
28	Do Not Agree with It	Jul 8, 2011 5:55 AM
29	CANT AFFORD IT	Jul 8, 2011 4:33 AM
30	no comment	Jul 8, 2011 4:00 AM
31	personal beliefs about the lobby process	Jul 7, 2011 3:49 PM
32	Should bill separate from any dues invoices.	Jul 7, 2011 3:08 PM
33	\$	Jul 7, 2011 2:56 PM
34	We pay enough money thru out the year...period	Jul 7, 2011 2:36 PM
35	I don't understand why they don't fund it with our dues?	Jul 7, 2011 1:42 PM
36	Haven't researched the candidates enough to make an educated decision	Jul 7, 2011 12:10 PM
37	cost of being an agent is high enough	Jul 7, 2011 11:39 AM
38	Sometimes we do and sometimes we don't.	Jul 7, 2011 11:13 AM
39	Don't see the significance.	Jul 7, 2011 10:38 AM
40	RPAC supported Obamacare which WILL increase the cost of selling property. RPAC also supported Cap and Trade which would have greatly increased construction costs throughout the country. RPAC doesn't seem to be in line with the "Main Street" Realtor members.	Jul 7, 2011 9:39 AM
41	three very tough years in this business. It is hard to justify the cost to be an appraiser.	Jul 7, 2011 8:57 AM
42	our dues are high enough...think there is too much money being spent in the wrong place...and agents do not have a say...they just pay for everythiing.	Jul 7, 2011 8:30 AM
43	not worth it	Jul 7, 2011 8:15 AM
44	Fees are getting too high for everything	Jul 7, 2011 7:11 AM
45	Honestly, I'm not suure if I paid the extra \$ on my dues to contribute or not.	Jul 7, 2011 6:12 AM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

46	I don't think that BNAR does enough to solicit members via email or other means to get feedback about issues or candidates prior to deciding which candidates to support and which issues to lobby for or against.	Jul 7, 2011 5:50 AM
47	Do not have money to donate	Jul 7, 2011 5:33 AM
48	Employee status - not a licensed real estate professional	Jul 7, 2011 5:32 AM
49	We already have the politicians that money can buy.	Jul 7, 2011 5:23 AM
50	I plan to in the future	Jul 7, 2011 5:16 AM
51	I don't contribute to any PAC!	Jul 7, 2011 4:11 AM
52	Can't afford it.	Jul 6, 2011 7:39 PM
53	contribute privately	Jul 6, 2011 6:47 PM
54	THEY DON'T REPRESENT ME	Jul 6, 2011 6:46 PM
55	Do not wish to financially support it.	Jul 6, 2011 6:38 PM
56	unnecessary expense	Jul 6, 2011 5:46 PM
57	can't afford it anymore	Jul 6, 2011 5:37 PM
58	Did; money is a significant issue for me at this time.	Jul 6, 2011 4:42 PM
59	WE ARE A SPECIAL INTREST THAT MOST OF US ARE AGAINST IF IT'S NOT US	Jul 6, 2011 3:36 PM
60	don't care	Jul 6, 2011 2:32 PM
61	Not paid by previous employer	Jul 6, 2011 2:21 PM
62	Most of the candidates the BNAR supports do not agree with the rest of my political agenda.	Jul 6, 2011 2:10 PM
63	I just choose not to.	Jul 6, 2011 2:09 PM
64	it is self serving and doesn't promote the interest of the nation as a whole	Jul 6, 2011 2:01 PM
65	i think it adds to a broken system.	Jul 6, 2011 1:52 PM
66	Company does	Jul 6, 2011 1:49 PM
67	not sure how to	Jul 6, 2011 1:41 PM
68	Another expense	Jul 6, 2011 12:43 PM
69	don't see the value	Jul 6, 2011 10:24 AM
70	we pay too many fees, dues. Since I have been in the business advertising and cost of doing business, i.e. gas, goes up but commissions have always stayed the same.	Jul 6, 2011 10:22 AM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

71	no extra money	Jul 6, 2011 7:59 AM
72	price	Jul 5, 2011 8:01 PM
73	I have alot of expenses. I am not consistant with my contributions, but try to put my funding towards other areas.	Jul 5, 2011 1:44 PM
74	do not like the candidates the board has supported	Jul 5, 2011 9:51 AM
75	I absolutely do not believe in PACs, whether I support the cause or not. That's the problem with our government. It is for sale.	Jul 4, 2011 11:17 AM
76	can afford it.	Jul 3, 2011 7:24 PM
77	sometimes I do	Jul 2, 2011 11:43 AM
78	Too much partying by committee members at the reltors expense.....everything to do with Bnar is very costly....and we pay for all your .....trips, hotels, food and good times.....u over charge us....on everything. ...	Jul 2, 2011 9:49 AM
79	I haven't had a chance	Jul 2, 2011 8:00 AM
80	I don't get involved in any political organizations.	Jul 2, 2011 7:58 AM
81	Economy have reduced all charitable contributions.	Jul 2, 2011 7:18 AM
82	Too expensive	Jul 2, 2011 6:36 AM
83	i have some years and havent others. i have a year and a half old daughter so extra contributions have stopped	Jul 1, 2011 4:43 PM
84	I do not always agree with the choices	Jul 1, 2011 11:47 AM
85	Financial Hardships	Jul 1, 2011 10:28 AM
86	I need to keep my expenses down	Jul 1, 2011 10:05 AM
87	Financial reasons	Jul 1, 2011 8:04 AM
88	They are All Republicans	Jul 1, 2011 7:50 AM
89	i dont know if i do or dont	Jul 1, 2011 7:13 AM
90	I don't believe in PAC's	Jul 1, 2011 7:12 AM
91	Can't afford to yet.	Jul 1, 2011 5:44 AM
92	can't afford the extra right now	Jun 30, 2011 8:14 PM
93	Not always. Struggled last year financially. Needed every penny I made.	Jun 30, 2011 7:56 PM
94	not interested nor am I sure that the money is spent wisely	Jun 30, 2011 7:05 PM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

95	as an appraiser, the positions of the Associations of Realtors, at all levels, has been one of placing blame for market conditions on the appraisers and appraisal process, rather than realizing that appraisers are simply reporting those conditions. This was especially true in the past few years as values were either in slight decline or barely holding stable... Headlines such as "low appraisals stymie sales...", with The NAR says ...one in four of its members has reported losing a sale because of BOTCHED APPRAISALS". Honestly, if I could gain access to the MLS System without joining the board, or if I had the ability to opt out of the NAR, I would.	Jun 30, 2011 4:37 PM
96	cannot afford	Jun 30, 2011 3:43 PM
97	Although I still have to contribute for this year. Will do next few weeks.	Jun 30, 2011 3:28 PM
98	poor real estate income	Jun 30, 2011 3:03 PM
99	who has extra funds on top of dues, keypad phones etc	Jun 30, 2011 2:28 PM
100	dont think necessary	Jun 30, 2011 2:05 PM
101	I am the broker of record for a small company and am the only agent.That is why I do not attend most functions or support others political causes.	Jun 30, 2011 2:05 PM
102	Can't afford to anymore.	Jun 30, 2011 1:51 PM
103	I understand the importance, but on top of dues/etc-- just too much cost	Jun 30, 2011 1:50 PM
104	Waste	Jun 30, 2011 1:42 PM
105	Cannot afford at this time	Jun 30, 2011 1:14 PM
106	I think the dues are too extreme and I think the money is spent on too much socializing . Trips at the agents expense are too frequent and expensive.	Jun 30, 2011 1:08 PM
107	TENDS TO SUPPORT REPUBLICAN AND CONSERVATIVE CANDIDATES AND ISSUES.	Jun 30, 2011 1:06 PM
108	you want money for this, money for that, it's hard enough to survive in todays market	Jun 30, 2011 12:57 PM
109	dues are already so high....	Jun 30, 2011 12:45 PM
110	I REFUSE TO GIVE MONEY TO ANY POLITICALS	Jun 30, 2011 12:32 PM
111	No money	Jun 30, 2011 12:30 PM
112	SOME TIMES, NOT EVERY YEAR	Jun 30, 2011 12:26 PM
113	?	Jun 30, 2011 12:25 PM
114	I pay enough for my dues	Jun 30, 2011 12:18 PM
115	not interested	Jun 30, 2011 12:14 PM
116	DUOPLICATION, QUESTIONABLE CHOICES	Jun 30, 2011 11:48 AM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

117	Not interested	Jun 30, 2011 11:29 AM
118	Should bill separately when dues are not due.	Jun 30, 2011 11:22 AM
119	not effective enough.	Jun 30, 2011 11:20 AM
120	No reason	Jun 30, 2011 11:14 AM
121	Don't donate to political organizations	Jun 30, 2011 11:12 AM
122	I chose my candidates based on research not because BNAR suggest them	Jun 30, 2011 11:10 AM
123	I do not feel BNAR should be choosing someone to represent me politically when i am not even eligible to vote for our Board since I am not a broker. The old school rules have no place in real estate today and need to be revisited altogether by agents that are active and productive and carry our industry forward. You do not need to be a broker to represent our industry effectively. Actually, it saddens me to see various "broker designated agents" that hold voting priveledges while being some of the most unproductive, unethical agents that I have encountered within my real estate career.	Jun 30, 2011 11:08 AM
124	I don't know why	Jun 30, 2011 9:14 AM
125	can not afford any donations at this time	Jun 29, 2011 7:33 PM
126	Just started as an agent needing to pay out too much for things I need to do the job first	Jun 29, 2011 1:54 PM
127	Never heard of it.	Jun 29, 2011 12:12 PM
128	not politcal	Jun 29, 2011 9:35 AM
129	cost	Jun 29, 2011 8:36 AM
130	working on that	Jun 29, 2011 6:23 AM
131	Cannot afford to at the time	Jun 28, 2011 8:57 PM
132	I don't contribute because some of the issues and candidates the BNAR supports are diabolic in my opinion.	Jun 28, 2011 5:47 PM
133	Lack of additional funds. Many lobbying efforts go against my business efforts. I sell foreclosures and everyone is lobbying to prevent them.	Jun 28, 2011 4:19 PM
134	Because I don't agree with what they are doing. I feel like I have no voice	Jun 28, 2011 3:38 PM
135	Haven't earned money yet.	Jun 28, 2011 2:51 PM
136	BNAR supported Cuomo (head of FHA when policies were instituted that led to "burst of real estate bubble" instead of Carl Paladino (experienced and trusted REAL ESTATE developer from BUFFALO) (stupidest move EVER by BNAR and NYSAR to alienate their own membership) and also backed Patrick Gallivan (ex-sheriff who resigned in the wake of a land development scandal only to turn politician and run for State office) (another stupid move by our Association that showed ignorance toward the opinion of its members)	Jun 28, 2011 2:06 PM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

137	can't afford	Jun 28, 2011 1:40 PM
138	Usually cannot afford to, especially since 2008 as my Real Estate income has been drastically reduced and also they do not always back the candidate I am backing in a particular polital area.	Jun 28, 2011 1:03 PM
139	I no longer contribute. RPAC does not support the candidates I support.	Jun 28, 2011 12:48 PM
140	sometimes	Jun 28, 2011 12:18 PM
141	Hate Politics and Don't trust Politicians or Lobbyists	Jun 28, 2011 10:20 AM
142	NO MONEY	Jun 28, 2011 8:11 AM
143	new	Jun 28, 2011 6:53 AM
144	i don't feel its necessary	Jun 28, 2011 6:48 AM
145	Too much politics in life.	Jun 28, 2011 5:59 AM
146	don't agree with PACs	Jun 27, 2011 3:53 PM
147	have enough expenses	Jun 27, 2011 2:00 PM
148	?	Jun 27, 2011 2:00 PM
149	no reason	Jun 27, 2011 12:46 PM
150	I have other priorities.	Jun 27, 2011 12:46 PM
151	When you tell me dues need to go up because membership is down and costs are rising - I think i'm listening to NYS politics - rpac dues are the only optional cost - I'm sending a message.	Jun 27, 2011 12:40 PM
152	Don"t know about it	Jun 27, 2011 11:58 AM
153	Many disagreements with the committees self serving short sighted positions.	Jun 27, 2011 8:50 AM
154	I often donate to candidates directly.	Jun 27, 2011 7:12 AM
155	i do not get involved	Jun 26, 2011 1:29 PM
156	Not making money	Jun 26, 2011 9:01 AM
157	n/a	Jun 26, 2011 7:03 AM
158	didn't know about it	Jun 26, 2011 5:45 AM
159	sometimes i do but if i dissagree with the topic of the issue i will not, but most of the time i do	Jun 26, 2011 1:38 AM
160	Have previously, but sales have been low lately.	Jun 25, 2011 11:37 AM
161	Don't understand the value	Jun 25, 2011 11:05 AM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

162	I feel they only want your money and sit on the side lines most of the times	Jun 25, 2011 11:04 AM
163	I think I have contributed before, but I have not kept track when the last time...	Jun 25, 2011 8:30 AM
164	Haven't. Had the extra money right now!	Jun 25, 2011 8:19 AM
165	can't afford to	Jun 25, 2011 8:15 AM
166	contribute to other efforts, but have in the past.	Jun 25, 2011 6:15 AM
167	MY choice	Jun 25, 2011 5:04 AM
168	i get pissed that in order to vote on anything with BNAR one has to be a broker..yet it appears that the majority of realtors are not Brokers & no one seems to represent us..Fees keep going up adding services that appeal to computer people..but not dealing with consumers	Jun 24, 2011 8:53 PM
169	Personal reasons	Jun 24, 2011 6:55 PM
170	times are tough	Jun 24, 2011 5:57 PM
171	cost	Jun 24, 2011 5:33 PM
172	Don't generate enough income to justify donating.	Jun 24, 2011 5:04 PM
173	I will support my own folks based on my political experiences.	Jun 24, 2011 4:35 PM
174	To be honest, the fees are high enough in real estate, but I do see a reason for lobbying.	Jun 24, 2011 3:28 PM
175	Since I have not been very active in Real Estate & with the economy, my income has decreased.	Jun 24, 2011 2:54 PM
176	I couldn't afford to this year but hope to next year and in the future.	Jun 24, 2011 1:59 PM
177	Chris Lee -unethical	Jun 24, 2011 1:10 PM
178	not interested	Jun 24, 2011 12:33 PM
179	MONEY	Jun 24, 2011 11:22 AM
180	I believe in supporting what is best for our country not particularly any lobbyist for any special interest	Jun 24, 2011 11:19 AM
181	I have in the past, in OR - haven't had a chance to here - but I would if you would advocate for title company closings!	Jun 24, 2011 11:12 AM
182	we are a special interest group that everyone rails against.	Jun 24, 2011 11:09 AM
183	Dues are enough	Jun 24, 2011 10:42 AM
184	hopefully i did	Jun 24, 2011 10:37 AM
185	There are more important reasons to choose representation than whether they're seen as "supporting Real Estate issues."	Jun 24, 2011 10:26 AM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

186	THE REASON I DO NOT ANY LONGER IS THE FACT THAT YOU DO NOT HAVE A VOICE IN PICKING OUT THE PEOPLE WHO THINK SHOULD DO THE JOB THE BEST	Jun 24, 2011 10:23 AM
187	I do not accept most of the issues I have seen supported. Most time I see ARs supporting Chamber of Commerce issues which are NOT in the best interest of Realtors. CoC is just a Lobbying special Interest that I do not agree with. BNAR ought to confine itself to lobbying locally and on its own agenda, things that benefit us and the people we serve. Plus I am irritated that NAR is reaching into my pocket with increased dues to push the CofC partisan lobbying campaigns.	Jun 24, 2011 9:45 AM
188	Caandidates say one thing and do another	Jun 24, 2011 9:37 AM
189	No extra dollars and I sometimes also disagree with RPAC's political views.	Jun 24, 2011 9:35 AM
190	Already pay enough in dues	Jun 24, 2011 9:19 AM
191	New agent - not making any \$ yet. Also, I want to research more info about the candidates supported	Jun 24, 2011 9:18 AM
192	I do not make any Political contributions	Jun 24, 2011 9:07 AM
193	I really cannot afford it -- I still cannot afford Health Insurance, which is a bigger priority. But I do vote on the Take Action memos sent by the BNAR...	Jun 24, 2011 8:57 AM
194	I Plan on it!!!	Jun 24, 2011 8:56 AM
195	I do not get involved in that	Jun 24, 2011 8:50 AM
196	Many stands that the PAC takes are against my beliefs. What is good for the Real Estate Industry may be bad for the country.	Jun 24, 2011 8:19 AM
197	i pick who i will support	Jun 24, 2011 8:09 AM
198	dont make a lot of extra money, college laon payments pretty much kill that	Jun 24, 2011 7:59 AM
199	just became an agent too many start-up costs at the present time.	Jun 24, 2011 7:59 AM
200	\$\$\$	Jun 24, 2011 7:55 AM
201	I do not have the money to spare	Jun 24, 2011 7:54 AM
202	there seems to be excessive amounts of \$ in PACs in general	Jun 24, 2011 7:43 AM
203	MONEY IS TIGHT	Jun 24, 2011 7:42 AM
204	have enough fees	Jun 24, 2011 7:36 AM
205	when put on top of our dues, etc-- it is just too much money at one time-- I do believe its important, but so are so many other things I have to pay for---just to maintain this job.	Jun 24, 2011 7:34 AM
206	I do not see any immediate benefits to give them money to look out for our better interests	Jun 24, 2011 7:27 AM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

207	I just started my Real Estate career & just don't have a dime to spare at this time!	Jun 24, 2011 7:21 AM
208	don't know about it	Jun 24, 2011 7:15 AM
209	I don't agree with some of the efforts being put forth.	Jun 24, 2011 6:56 AM
210	always and would contribute more is business was better	Jun 24, 2011 6:51 AM
211	Increasing costs of Supra, dues, fees, it never stops & our commission can't increase.	Jun 24, 2011 6:45 AM
212	No exact reason. I need to	Jun 24, 2011 6:44 AM
213	Usually I have limited funds.	Jun 24, 2011 6:42 AM
214	Only when I can afford to	Jun 24, 2011 6:32 AM
215	Not making enough money.	Jun 24, 2011 6:28 AM
216	Very low on income at this time	Jun 24, 2011 6:19 AM
217	Dont know enough about it	Jun 24, 2011 6:11 AM
218	The Candidates they choose to back are the exact opposit of what we need to elect to fix this economy.	Jun 24, 2011 6:11 AM
219	There appears to be tunnel vision when looking at legislation which will effect real estate matters. Sometimes items such as eliminating interest write offs on mortgages should be looked at in the bigger scheme of tax reform and not become a one issue fight. What is best for the overall good of the economy? In the end the best policy will help everyone in the long run.	Jun 24, 2011 6:08 AM
220	sorry...child in college.....used to always....will when he is done :)	Jun 24, 2011 6:05 AM
221	sometimes	Jun 24, 2011 6:04 AM
222	Not sure what this is	Jun 24, 2011 6:02 AM
223	Politics as usual	Jun 24, 2011 5:59 AM
224	BNAR and other dues are already too high. I simply cannot contribute more.	Jun 24, 2011 5:53 AM
225	Second year agent - cost prohibitive	Jun 24, 2011 5:52 AM
226	I am really not certain what they do.	Jun 24, 2011 5:45 AM
227	semi retired	Jun 24, 2011 5:45 AM
228	decline response, too political!	Jun 24, 2011 5:38 AM
229	When I did support RPAC, they donated to some people who I'd most politely describe as poor choices.	Jun 24, 2011 5:25 AM
230	Expence	Jun 24, 2011 5:24 AM

**Page 5, Q26. The REALTORS Political Action Committee(RPAC)supports candidates who support Real Estate issues in a positive way, do you contribute to RPAC?**

231	hard to earn even enough to live on	Jun 24, 2011 5:20 AM
232	personal choice.	Jun 24, 2011 5:15 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

1	Not have a late fee of \$50.00 on one of our agents that an email was missed then he was assessed a late fee. It was hard enough for him to come up with \$467.50 and then the \$50.00 on top!	Jul 18, 2011 7:31 AM
2	Offer more joint efforts as a region, as regional open house weekend and promote regional programs for buyers and sellers.	Jul 17, 2011 9:52 AM
3	They do a great job!	Jul 14, 2011 10:29 AM
4	don't know	Jul 14, 2011 7:22 AM
5	None	Jul 14, 2011 5:52 AM
6	nothing	Jul 13, 2011 1:54 PM
7	Don't allow false advertising from members. If u owe a company a commission you should have to pay it if u advertise or not b allowed to be a member.You shoule not have to go to court to get paid a commission you earned!!!!!!!!!! This is uuacceptable. What good are commities if they don't do there job..	Jul 13, 2011 1:07 PM
8	Keep the fees down.....	Jul 13, 2011 12:43 AM
9	More variety of classes. Cheaper for sale items, ex maps, lasers,signs	Jul 12, 2011 9:04 PM
10	none	Jul 12, 2011 5:32 PM
11	Provide a higher standard for us all to work toward. This could be done by requiring certain courses or training in addition to the state mandated 3 hours of Fair Housing course work. An example is requiring training for some of the key technology features like MLxchange, Supra and Intstanet every 2 to 3 years. I also think you should require every ember to purchase a GE Supra Active Key or similar. If you are going to lobby, you could lobby to successfully pass legislation allowing electronic signatures in the state of New York. Secondly, you could lobby for increase standards to become licensed within the state.	Jul 12, 2011 12:56 PM
12	give more information on the benifits it has to offer..	Jul 12, 2011 11:41 AM
13	The fees are getting outrageous - especially the Supra electronics. If I had my way I'd dump the whole system if we don't get some relief from the fees. The fees for this new expanded MLX are rediculously high. No one I know is using the Rochester/Syracuse stuff that is driving the price up. With business being down and realtor costs up you my not have many left to pay your dues soon.	Jul 12, 2011 11:13 AM
14	I am a member of a overlay board of REALTORS I am not considered to be a member of your board, but a 30+ year member of the MLS system	Jul 12, 2011 11:08 AM
15	no interest	Jul 11, 2011 8:39 PM
16	maybe provide a checklist of recommended items new agents should purchase or budget to purchase in the first 6 months.	Jul 11, 2011 7:24 PM
17	I don't know	Jul 11, 2011 6:21 PM
18	Have some CE classes on weekends or eves.	Jul 11, 2011 4:18 PM
19	Offer more property management CE classes ;)	Jul 11, 2011 3:58 PM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

20	nothing specific	Jul 11, 2011 2:58 PM
21	I don't know enough to answer this	Jul 11, 2011 11:53 AM
22	tell all real estate agents that the data they type into listings is very important and is looked at by many people and should be accurate.	Jul 11, 2011 11:32 AM
23	yes, - keeping costs & fees and dues down #1 it would benefit bnar membership during a touch economy	Jul 11, 2011 9:55 AM
24	They are doing a good job.	Jul 11, 2011 9:13 AM
25	I think you are doing a great job	Jul 11, 2011 7:52 AM
26	i am satisfied	Jul 11, 2011 7:27 AM
27	stop rpacs	Jul 11, 2011 5:07 AM
28	continue to run these surveys and respond to members concerns	Jul 11, 2011 4:29 AM
29	Lower fees. Everyone is tightening belts to make it through a pretty rough financial time. Would be nice to see your fees halved.	Jul 11, 2011 4:16 AM
30	Try a strategy like " if we get you 1000 new customers, we get "x" percent discount.Then challenge agents to sign up. Cell phones, cars, GPS, etc. Current discounts seem tiny...	Jul 10, 2011 5:43 PM
31	lower prices of events & equipment	Jul 10, 2011 2:10 PM
32	Continue to reach out to the real estate offices	Jul 10, 2011 7:31 AM
33	let us know what information is given at the many trips the board members take to conventions the members dues pay .	Jul 9, 2011 8:28 AM
34	Offer a two person health insurance plan so that couples with no children do not have to pay/be penalized by the family rate.	Jul 9, 2011 8:06 AM
35	Have more events in the Southtowns.	Jul 9, 2011 7:37 AM
36	I hate Lobbing. It has ruined our country and totally ruined our politicians	Jul 9, 2011 6:41 AM
37	Health care costs are ridiculous. Amazed that we can't leverage our size and strength better.	Jul 9, 2011 5:01 AM
38	spend our money wiser	Jul 8, 2011 4:59 PM
39	Keep the education courses/seminars going	Jul 8, 2011 2:04 PM
40	See No. 24.	Jul 8, 2011 12:13 PM
41	yes	Jul 8, 2011 11:47 AM
42	INSTRUCTION IN THE PRIMARY GOAL OF REAL ESTATE THE CUSTOMER	Jul 8, 2011 11:44 AM
43	Make yearly cost of dues a little less.	Jul 8, 2011 11:36 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

44	N/A	Jul 8, 2011 10:53 AM
45	Show me in detail where the fee money is going and why is it so much....!	Jul 8, 2011 9:45 AM
46	Nothing	Jul 8, 2011 7:57 AM
47	Keep costs down.	Jul 8, 2011 7:34 AM
48	Make it easier to find camps and recreational listings on the mls in our area.	Jul 8, 2011 7:27 AM
49	n/a	Jul 8, 2011 7:25 AM
50	Have the people that work at BNAR be nicer. They are always so mean on the phone. Like we are bothering them when we call.	Jul 8, 2011 6:45 AM
51	There should be lower dues for out of area realtors like in Orleans County. We also sell homes at a lot lower price and make less commission.	Jul 8, 2011 6:37 AM
52	HAVE MORE CLASSES IN SOUTHTOWNS	Jul 8, 2011 4:33 AM
53	no comment	Jul 8, 2011 4:00 AM
54	create a new listing agreement to better protect the agent and the time and money they have invested.	Jul 7, 2011 6:50 PM
55	more personal visits of offices, at meetings etc, especially smaller offices	Jul 7, 2011 6:42 PM
56	Recently we had a BNAR representative at our weekly meeting and we were shown features on our MLXChange that we were amazed at. I think there should be more of this going on. It isn't always convenient for me to attend some of the BNAR sponsored workshops.	Jul 7, 2011 5:26 PM
57	Does good work	Jul 7, 2011 3:49 PM
58	Not sure at this time	Jul 7, 2011 3:34 PM
59	Realy listen too us,have go around to each office meeting and listen to what we have to say.	Jul 7, 2011 3:21 PM
60	Offer more payment options for dues, ex: payment plans	Jul 7, 2011 3:08 PM
61	lower ARE dues and e and o	Jul 7, 2011 2:36 PM
62	Send direct emails for classes or social events.	Jul 7, 2011 1:42 PM
63	Lower prices	Jul 7, 2011 12:38 PM
64	better class schedules for people who have other commitments	Jul 7, 2011 12:10 PM
65	Keep fees down	Jul 7, 2011 12:07 PM
66	Nothing. Every time we need any answers from the BNAR they are always there. The staff is very helpful and offers us suggestions.	Jul 7, 2011 11:45 AM
67	lockbox fees for Supra	Jul 7, 2011 11:39 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

68	nothing	Jul 7, 2011 11:34 AM
69	n/a	Jul 7, 2011 11:13 AM
70	be mosre selective with whom we choose as Realtors. There should be stricter guidelines- we are a profession that only needs to be 18 yrs and pass the test. what about criminal backgrounds, at least a 2 yr degree.	Jul 7, 2011 11:12 AM
71	feel it is working diligently for the industry	Jul 7, 2011 10:44 AM
72	Monitor integrity of agents/brokers.	Jul 7, 2011 10:38 AM
73	Have more national designation courses like CRB,CRS,CCIM or SIOR	Jul 7, 2011 9:39 AM
74	don't know	Jul 7, 2011 9:10 AM
75	nothing, I feel we are well served and well represented.	Jul 7, 2011 8:57 AM
76	serve Niagara County area better	Jul 7, 2011 8:47 AM
77	give agents a vote and an accounting as to where every cent goes.	Jul 7, 2011 8:30 AM
78	See comments for question # 24	Jul 7, 2011 8:13 AM
79	Try to promote some type of legislation to restrict FSBO in some way.	Jul 7, 2011 7:48 AM
80	I am satisfied with services and staff	Jul 7, 2011 7:29 AM
81	More participation in local matters by executive officer	Jul 7, 2011 7:25 AM
82	Less dues & fees! It seems we are constantly paying out of pocket for everything!	Jul 7, 2011 7:12 AM
83	Lower costs	Jul 7, 2011 7:11 AM
84	nothing	Jul 7, 2011 6:57 AM
85	Not sure.	Jul 7, 2011 5:50 AM
86	Nothing	Jul 7, 2011 5:33 AM
87	very happy	Jul 7, 2011 4:54 AM
88	Cut back on useless staff and cut the cost of dues!	Jul 7, 2011 4:11 AM
89	They do a great job.	Jul 7, 2011 3:31 AM
90	More reasonable membership dues and fees.	Jul 6, 2011 7:39 PM
91	THEY DO A GOOD JOB> I AM OUT OF STATE SIX MONTHS PER YEAR	Jul 6, 2011 6:51 PM
92	lower costs for membership, mls fees, supra fees	Jul 6, 2011 6:47 PM
93	ENFORCE ACCURACY IN ML LISTINGS	Jul 6, 2011 6:46 PM
94	nOTHING	Jul 6, 2011 5:58 PM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

95	Nothing	Jul 6, 2011 5:39 PM
96	run training classes and events in the southtowns once in a while.	Jul 6, 2011 5:37 PM
97	offer more educational classes in the evenings or weekends.	Jul 6, 2011 5:11 PM
98	Please see my note on getting the MLS on another browser. Limiting its use to Explorer is hurting agents locally.	Jul 6, 2011 4:37 PM
99	elec lockboxes are too expensive..unfair that original people got 10-15 for the price i had to pay for one	Jul 6, 2011 4:26 PM
100	None	Jul 6, 2011 2:54 PM
101	Nothing	Jul 6, 2011 2:51 PM
102	none	Jul 6, 2011 2:36 PM
103	Keep all due's low.	Jul 6, 2011 2:09 PM
104	the above	Jul 6, 2011 2:01 PM
105	Better voice mail service, lower fees. Fees have continued to rise.	Jul 6, 2011 1:57 PM
106	move to a more central location. know the ins and outs of the department of state's protocol and requirements.	Jul 6, 2011 1:52 PM
107	Nothing - I am happy with things the way they are.	Jul 6, 2011 1:49 PM
108	Doing very well	Jul 6, 2011 1:46 PM
109	not sure	Jul 6, 2011 1:41 PM
110	better program for apple/MAC computers - current program is TOO slow	Jul 6, 2011 1:38 PM
111	I have seen major improvements over the past few years and I am very pleased.	Jul 6, 2011 1:34 PM
112	Get me a better deal on Health Insurance	Jul 6, 2011 1:32 PM
113	nothing comes to mind at this time	Jul 6, 2011 10:24 AM
114	continue to bring down costs of dues, etc.	Jul 6, 2011 10:22 AM
115	Additional continuing ed classes held at BNAR, weekday evenings	Jul 5, 2011 3:41 PM
116	NA	Jul 5, 2011 2:14 PM
117	Be in a more central location - possibly Cheektowaga.	Jul 5, 2011 1:44 PM
118	Quit changing the voice mail system. Its getting worse with each change not better.	Jul 5, 2011 9:46 AM
119	Help those that don't understand RAPAC to do so	Jul 5, 2011 9:24 AM
120	Reduce fees by eliminating overhead	Jul 5, 2011 6:53 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

121	Once in a while it would be good to remind agents of the rules when listing/advertising houses.	Jul 4, 2011 11:17 AM
122	cut due, lower the cost to be a realtor.	Jul 3, 2011 7:24 PM
123	change the courses if you been in thebusiness a longtime you start repeating the coursesto make up the 22.5 hrs	Jul 3, 2011 4:59 AM
124	go back to the old MLX format	Jul 2, 2011 11:43 AM
125	Lower all the fees we pay..... plus.... go back to using the old lock boxes etc...	Jul 2, 2011 9:49 AM
126	Lower some of their fees and class rates.	Jul 2, 2011 8:05 AM
127	to help networking	Jul 2, 2011 8:00 AM
128	Be more active in local-regional issues.	Jul 2, 2011 7:58 AM
129	Continue to be flexible and accessible. Offer payments for dues.	Jul 2, 2011 7:18 AM
130	Reduce fees	Jul 2, 2011 7:07 AM
131	Keep our dues down with the economy as it is, some areas are alot slower than others. Very hard to make our dues when we cant sell property.	Jul 2, 2011 4:55 AM
132	Short emails lengthy ones only get the point lost! Keep them short and to the point.	Jul 2, 2011 4:07 AM
133	Cont. education evening classes	Jul 2, 2011 3:44 AM
134	nope	Jul 1, 2011 10:23 PM
135	Lower dues costs. Lower supra costs. Be more of an advocate for the sales people instead of the owners.	Jul 1, 2011 5:57 PM
136	Offer a better Family Health Insurance	Jul 1, 2011 4:43 PM
137	Reduce costs-Get rid of E-Box	Jul 1, 2011 11:47 AM
138	Implement more services that are relevant to our market, instead of things that may be important in other areas of the country.	Jul 1, 2011 10:28 AM
139	satisfied	Jul 1, 2011 10:23 AM
140	Reduce fees	Jul 1, 2011 10:05 AM
141	Schedule more events away from Amherst, like southtowns -- I hate going to Amherst!!!	Jul 1, 2011 9:01 AM
142	activiteis or school, afternoons or evenings	Jul 1, 2011 8:48 AM
143	Improve MLS system Very complicated programs	Jul 1, 2011 7:21 AM
144	I'm neutral	Jul 1, 2011 7:12 AM
145	Advertise the good Market in the Western New York Area	Jul 1, 2011 6:49 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

146	Just keep sending e-mails they way you are.	Jul 1, 2011 6:40 AM
147	It's doing a great job now. I'm just not able to utilize the current benefits.	Jul 1, 2011 5:44 AM
148	I am not sure	Jul 1, 2011 3:58 AM
149	Stop acting like the police	Jun 30, 2011 8:41 PM
150	Support agents more than the Discount realtors,who want to pay \$1. Yet when they sell our listings, they usually make 3%.	Jun 30, 2011 7:56 PM
151	have someone come to our office and show us the website functions	Jun 30, 2011 7:47 PM
152	continuing ed classes on monday	Jun 30, 2011 7:39 PM
153	make things more inclusive of genesee county	Jun 30, 2011 5:18 PM
154	Keep cost down. It is increasingly difficult for new agents to pay all the costs to start up their business an for those who are not full time to continue to justify their career choice.	Jun 30, 2011 4:06 PM
155	I would like to receive text message and facebook invites for all events so I do not miss out. (I do not have voice mail).	Jun 30, 2011 3:35 PM
156	Far too many fly by night real estate companies that are giving our industry a bad name. Loads of people don't have much respect for us already and it is getting worse	Jun 30, 2011 3:28 PM
157	GET RID OF THE PRESENT PURCHASE OFFER	Jun 30, 2011 2:35 PM
158	If you pay your dues you should get to vote	Jun 30, 2011 2:32 PM
159	have dues not have to be paid in the beginning of July....August or Sept would be better	Jun 30, 2011 2:24 PM
160	find cheaper health insurance	Jun 30, 2011 2:16 PM
161	not have us merged with the other parts of the state. merging just made searches more difficult and timely and not customer effective.	Jun 30, 2011 2:05 PM
162	Bring more classes, courses, meetings, events to the Southtowns.	Jun 30, 2011 1:51 PM
163	Can't think of anything at this time	Jun 30, 2011 1:42 PM
164	Get out of politics and get to customer service. Stop making everything about a fine. Get back to real estate!	Jun 30, 2011 1:42 PM
165	Reduce spending on entertainment. Provide designation classes more often. Reduce costs for SUPRA, Lock boxes etc.	Jun 30, 2011 1:32 PM
166	Fees-Maybe in installments	Jun 30, 2011 1:09 PM
167	Keep costs down	Jun 30, 2011 1:08 PM
168	NOTHING, I AM HAPPY	Jun 30, 2011 1:06 PM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

169	lower the fees	Jun 30, 2011 12:57 PM
170	Lower fess there is no way that 3500 realtors should pay for bnar to exist including mls forms etc etc fee should be less than \$200	Jun 30, 2011 12:54 PM
171	CONNECT VOICE MAILE TO CELLULAR PHONE	Jun 30, 2011 12:26 PM
172	Lower the cost of membership	Jun 30, 2011 12:25 PM
173	Not make it such a big deal to get things to the southtowns....meaning Hamburg & South. I think we pay enough that if we need supplies such as sale folders they should be shipped to us at no cost.....things like that.	Jun 30, 2011 12:18 PM
174	nothing	Jun 30, 2011 12:14 PM
175	Raise the dues and eliminate part time agents	Jun 30, 2011 11:55 AM
176	Reduce fees. share administration and officers	Jun 30, 2011 11:48 AM
177	none	Jun 30, 2011 11:48 AM
178	Involve more agents in decision making regarding changes to systems we use and pay for.	Jun 30, 2011 11:45 AM
179	you do a great job	Jun 30, 2011 11:41 AM
180	nothing	Jun 30, 2011 11:37 AM
181	expand leadership pool tdthrough changing to an all realtor board	Jun 30, 2011 11:32 AM
182	I have reported errors in the MLS reports and no changes were made.	Jun 30, 2011 11:29 AM
183	Mandate electronic lockboxes for all members. This is a security issue.	Jun 30, 2011 11:29 AM
184	Make Dues do in August or September when the abundance of closings are anticipated.	Jun 30, 2011 11:22 AM
185	Fix voice mail	Jun 30, 2011 11:21 AM
186	better commercials	Jun 30, 2011 11:20 AM
187	Instead of chasing people down for signs in there pictures why don't you go after agents who abuse the system? People knowingly lye in there listings, never return calls to show homes...	Jun 30, 2011 11:20 AM
188	National Association is like Washington spends too much and raises dues and produces little to help the average agent.	Jun 30, 2011 11:19 AM
189	The dues went up \$10.00 between 2009 and 2010 but this year the DUES WENT UP \$76.00 **WHY?	Jun 30, 2011 11:18 AM
190	Nothing	Jun 30, 2011 11:17 AM
191	i don't know.	Jun 30, 2011 11:16 AM
192	Nothing	Jun 30, 2011 11:14 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

193	Lower expenses	Jun 30, 2011 11:13 AM
194	na	Jun 30, 2011 11:12 AM
195	Lower the rates	Jun 30, 2011 11:10 AM
196	Revisit the voting process and task out office managers to get more productive agenbts involved.	Jun 30, 2011 11:08 AM
197	cheaper courses	Jun 29, 2011 7:33 PM
198	you are doing fine	Jun 29, 2011 1:06 PM
199	A better voice mail system. A wider choice of health insurance plans.	Jun 29, 2011 12:34 PM
200	Find a way to lower costs of dues or classes or both.	Jun 29, 2011 12:12 PM
201	Make some of the programs more user friendly.	Jun 29, 2011 12:02 PM
202	agents don't pend listings. They appear in the paper before we have access to this information for our clients.we don't have currant information to do an effective cma within the past 6 months .	Jun 29, 2011 10:57 AM
203	nothing	Jun 29, 2011 10:54 AM
204	Reduce fees	Jun 29, 2011 9:35 AM
205	Accept the reality that it is time to become an all Realtor Board for MANY reasons. Eliminate elaborate meals for Directors meetings including past presidents. Question every expenditure, not accepting expenses because we've always done it that way.	Jun 29, 2011 8:42 AM
206	There should be changes to the MLX with regard to accuracy of status of properties...properties are pending way too long in the system!	Jun 29, 2011 8:32 AM
207	have more functions in the southtowns (brierwood)	Jun 29, 2011 7:32 AM
208	open the Niagara Falls location	Jun 29, 2011 6:23 AM
209	not much	Jun 29, 2011 5:13 AM
210	I can't think of anything at the moment	Jun 28, 2011 6:40 PM
211	Have more continuing ed classes and events in the southern tier--ie: Ellicottville, Springville, Olean	Jun 28, 2011 5:47 PM
212	MORE LUNCH AND LEARN EliminateLUNCH JUST learn	Jun 28, 2011 4:28 PM
213	N/A	Jun 28, 2011 4:28 PM
214	Nothing for me, see below.	Jun 28, 2011 4:19 PM
215	Allow all members to be able to vote, not just Brokers. All all members to be represented. Just because you are a broker does not mean you have a clue what it is like to be working in the trenches.	Jun 28, 2011 3:38 PM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

216	I think they do fine, the problem is property values and how tough it is for people to get funding	Jun 28, 2011 2:51 PM
217	COMMUNICATE WITH YOUR MEMBERSHIP BEFORE YOU GO HANDING OUT OUR MONEY TO POLITICIANS WITH CRIMINAL PASTS AND FAILED POLICIES THAT DETRIMENTALLY AFFECT THE REAL ESTATE INDUSTRY.	Jun 28, 2011 2:06 PM
218	More Education	Jun 28, 2011 1:37 PM
219	Reduce dues according to usage & sales, especially for part time agents.	Jun 28, 2011 1:03 PM
220	Reduce dues and make it easier and less expensive for a new agent to start his/her career	Jun 28, 2011 12:48 PM
221	WE Live to far away from Buffalo - we belong because our broker insists we belong	Jun 28, 2011 12:19 PM
222	look up agents by name not just by offices	Jun 28, 2011 12:18 PM
223	group discounts, tech discounts	Jun 28, 2011 11:43 AM
224	Offer larger variety of marketing materials.	Jun 28, 2011 10:58 AM
225	See below	Jun 28, 2011 10:20 AM
226	I feel they are doing a great job.	Jun 28, 2011 8:47 AM
227	More flexibility in the class schedule. There are many who work another job and cannot attend daytime classes either	Jun 28, 2011 8:31 AM
228	Lower the dues to an affordable price. It is not almost \$500 due in July, 2011 - very unaffordable for the amount of real estate agents are selling. I never even use the contracts are way out of line. I make copies and do not need this service at all.	Jun 28, 2011 8:15 AM
229	TRAINING LOCALLY FOR SHORT SALES AND FORECLOSURES.	Jun 28, 2011 8:11 AM
230	Lower the Fees \$ a little	Jun 28, 2011 6:50 AM
231	streamline everything to a better website	Jun 28, 2011 6:48 AM
232	Either make sure that limited service brokerages offer fair compensation to other members (ie, Buyers Agents) or keep them out of the MLS. Their offerings of \$1 compensation are not in keeping with the cooperative spirit of the MLS or even with the Code of Ethics in representing the best interest of their client.	Jun 28, 2011 5:16 AM
233	Tell me about the discount for phones?	Jun 27, 2011 4:59 PM
234	Find a way to get rid of discount brokers or at least force them to have a real minimum commission no more \$1.00 professional fee and set higher standard for the little companies that sell three properties a year. Work on legislation that would allow the seller's atty to cut check to the cooperating broker so we don't wait almost a month to get paid from certain companies or not get paid at all by smaller companies.	Jun 27, 2011 4:45 PM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

235	Never had any problems. Always prompt with replies. Issue with keypad resolved quickly.	Jun 27, 2011 2:37 PM
236	try to make earning money not cost so much	Jun 27, 2011 2:00 PM
237	Move agents day, probably wont go if its at Adams Mark again and look into agents that make up names for companies that do not exist, regarding their real estate.	Jun 27, 2011 12:46 PM
238	More relevant training sessions dealing with the human relations side of being a realtor. As a social worker, I find I do more social work as a realtor than I ever did as a licensed clinician. However, I am amazed at the lack of cultural competence and the way in which some of my colleagures relate to clients.	Jun 27, 2011 12:46 PM
239	Place spell check in the Public Remarks section of listings	Jun 27, 2011 12:24 PM
240	Continue to maintain a close watch over the financial side of the Association.	Jun 27, 2011 12:15 PM
241	More classes offered at different times	Jun 27, 2011 11:58 AM
242	I need more time to think about this.	Jun 27, 2011 7:12 AM
243	nothing - they do it well	Jun 26, 2011 7:43 PM
244	the asso. is always changing the way we use the computer(mlx) Finding time to learn these new programs is awful and unnecessary.	Jun 26, 2011 6:42 PM
245	Not let for sale by owner use the mls .	Jun 26, 2011 9:01 AM
246	Just have more classes in Hamburg (I tried to register for the last one at Brierwood, somethin about Going Green -- not sure if it cancelled or what but I couldnt register	Jun 26, 2011 7:33 AM
247	lower the cost of the fees.	Jun 26, 2011 7:03 AM
248	more advertising to the public about value of using a Realtor, etc.	Jun 26, 2011 6:49 AM
249	Take into consideration that not everyone is doing this full time.	Jun 26, 2011 5:45 AM
250	what is presently being done i'm very satisfied with	Jun 26, 2011 1:38 AM
251	Sellers that do not offer compensation should not be permitted in the MLS	Jun 25, 2011 5:43 PM
252	Southtowns presence/ classes	Jun 25, 2011 11:37 AM
253	Help with group discounts better stronger education	Jun 25, 2011 11:05 AM
254	Lower our dues, Give us back the non-required continue education after 15years	Jun 25, 2011 11:04 AM
255	Nothing	Jun 25, 2011 11:02 AM
256	nothing	Jun 25, 2011 10:07 AM
257	Make the beer free at agents day	Jun 25, 2011 10:00 AM
258	???	Jun 25, 2011 8:30 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

259	Spend more money on agents then trips!	Jun 25, 2011 8:19 AM
260	use the electric lock boxes right. the main idea of the electric lock box was that you did not have to make an appointment just use the box that is why it keeps a record of all showings. the sellers are instructed to keep the home ready for showings - lock dogs up etc. this is the way it is done in other states and the whole idea for supra is the convenience, we have to call to make appointments many of which have to be verified by the lister - trying to show 6 or 7 homes takes forever in setting up because you have to wait for confirmation before you make the next appointment. since we have to pay so much for the service give us the service, run classes on the proper use of the supra and get us out of the ice age pat	Jun 25, 2011 8:15 AM
261	N/A	Jun 25, 2011 6:15 AM
262	Reduce costs of ML system its out of control	Jun 25, 2011 5:04 AM
263	IOWER FEES AND COSTS FOR DOING BUSINESS AS A REALTOR	Jun 24, 2011 7:50 PM
264	lower dues	Jun 24, 2011 7:41 PM
265	Please consider offering some class opportunities later in the day/early evening, as well as speaker series.	Jun 24, 2011 6:55 PM
266	I think they are doing a great job, stall is there to help in every need.	Jun 24, 2011 6:28 PM
267	is doing a great job	Jun 24, 2011 5:57 PM
268	get rid of supra lower costs	Jun 24, 2011 5:33 PM
269	When sending out emails about items, how about thinking about those of us in small offices, with not as much experiece as the "big boys"and please stop threatening with fines...	Jun 24, 2011 4:35 PM
270	Nothing---they serve me very well.	Jun 24, 2011 3:28 PM
271	I honestly don't know. I belive the Lunch & Learn programs are great since there is no fee and they are very informative & educational.	Jun 24, 2011 2:54 PM
272	More education events. Everyone really seems to enjoy the lunch and learns.	Jun 24, 2011 1:59 PM
273	Nothing	Jun 24, 2011 1:30 PM
274	great to contribute to charities where donations stay with in the USA not outside countries. Its our money it should stay in our states.	Jun 24, 2011 1:10 PM
275	The Association does an excellent job	Jun 24, 2011 12:22 PM
276	more office visits--reach out to agents	Jun 24, 2011 12:06 PM
277	I like it	Jun 24, 2011 11:58 AM
278	Establish a Centralized Showing agency req to be used by ALL BNAR/MLS listings!!	Jun 24, 2011 11:51 AM
279	More classes in Niagara County. Keep prices down.	Jun 24, 2011 11:41 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

280	Advocate for title company closings! BTW, I've heard of investors refusing to do business in NYS after dealing with the attorney process here. Title company closings would be better for business, better for consumers.	Jun 24, 2011 11:12 AM
281	lower fees	Jun 24, 2011 11:09 AM
282	Publish and make pubic agents names who are found guilty of violating ethics and proper real estate conduct.	Jun 24, 2011 10:42 AM
283	i dont kniw	Jun 24, 2011 10:38 AM
284	satisfied the way it is goi8ng	Jun 24, 2011 10:37 AM
285	You do a great job	Jun 24, 2011 10:32 AM
286	THE BOARD COULD DO A LOT FOR THE AGENTS IN MANY WAYS,,THEY SOME TIMES DO THINGS WRONG	Jun 24, 2011 10:23 AM
287	Support our communities not fund polititians	Jun 24, 2011 9:45 AM
288	Change the ML web site to the way it used to be. Its very time consuming the way it is now	Jun 24, 2011 9:37 AM
289	reduce dues	Jun 24, 2011 9:19 AM
290	adjust fees to economic conditions	Jun 24, 2011 9:07 AM
291	n/a	Jun 24, 2011 8:57 AM
292	Thanks to expunged Gov. Eliot Spitzer's approving this legislation, every agent is now forced to take the same Fair Housing course every 2 years -- \$40. out of our wallets, and at the expense of other CE classes. BNAR, NYSAR, NAR should offer Fair Housing to Agents for Free; or better yet, require Agents to take it once every 5 years; the make the same req. for Code of Ethics -- both For Free. New Agents should take these right away, as part of their Orientation.	Jun 24, 2011 8:57 AM
293	constant and consistant message with higher visibility in local papers, tv, billboards saying why wny is a great place to live, affordable housing,easy commutes etc	Jun 24, 2011 8:45 AM
294	Lower cost continuing education.	Jun 24, 2011 8:42 AM
295	Less dues	Jun 24, 2011 8:30 AM
296	The costs related to the association seem prohibitive, especially to someone who is relatively new to real estate and just starting out. However, I am very appreciative of all the services the association provides, and believe the association really supports the interests of it's members.	Jun 24, 2011 8:24 AM
297	Not sure	Jun 24, 2011 8:22 AM
298	Be a little less "self serving" in their politics and candidates they choose to back	Jun 24, 2011 8:15 AM
299	na	Jun 24, 2011 8:09 AM
300	cut costs	Jun 24, 2011 8:09 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

301	no idea	Jun 24, 2011 7:59 AM
302	More communications to new agents	Jun 24, 2011 7:59 AM
303	NF events	Jun 24, 2011 7:55 AM
304	Lower the fees!!!!	Jun 24, 2011 7:54 AM
305	Need to encourage communication and show the benefits of the association. Not a lot of newer agents join. Many senior agents are unfriendly, arrogant and not open to new ideas. They are a real turn off especially when new ideas are presented .	Jun 24, 2011 7:52 AM
306	like everyone else - lower fees	Jun 24, 2011 7:42 AM
307	more casual social events,,,,,,members can network.know each other better	Jun 24, 2011 7:42 AM
308	ADVERTISE US MORE.	Jun 24, 2011 7:42 AM
309	More classes in the Southtowns and Lunch and Learns.	Jun 24, 2011 7:36 AM
310	online classes for continuing ed. maybe give benefit for those who do contribute to RPAC	Jun 24, 2011 7:36 AM
311	keep up what they are doing	Jun 24, 2011 7:32 AM
312	INFORCE THE RULES!!!! To many times people do not follow the rules that have been set forth by the board. We also need to get out of our own way to make it easier for people to buy a house, stop adding more and more to the process NO ONE WANTS THAT BUT ATTORNEYS!!!!	Jun 24, 2011 7:25 AM
313	I feel that the Association does a great job serving me & other Realtors.	Jun 24, 2011 7:21 AM
314	Lobby to lower RE taxes.	Jun 24, 2011 7:18 AM
315	nothing comes to mind at the moment	Jun 24, 2011 7:15 AM
316	I'm not sure.	Jun 24, 2011 7:14 AM
317	Nothing	Jun 24, 2011 7:06 AM
318	With items such as health care which is so vital to all of us, the info must be timely, accurate and thorough.	Jun 24, 2011 7:05 AM
319	I don't rely heavily on the board for my day to day business. If I could find a reason to be more pro-board, I would.	Jun 24, 2011 6:56 AM
320	I believe the association is doing a great job with the representation and helping Realtors to enhance their business.	Jun 24, 2011 6:49 AM
321	Doing better with classes at Brierwood but I believe we need a Southtown satellite office.	Jun 24, 2011 6:46 AM
322	keep trying to reduce costs	Jun 24, 2011 6:45 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

323	We have got to find a way to advertise classes better and get more agents to attend functions!	Jun 24, 2011 6:45 AM
324	NA	Jun 24, 2011 6:44 AM
325	more classes on different topics-an opportunity to take designations such as the buyer's agent offered in other cities	Jun 24, 2011 6:42 AM
326	Nothing right now I feel they are on the right path.	Jun 24, 2011 6:39 AM
327	They have always done a good job with the services they provide.	Jun 24, 2011 6:34 AM
328	I would like to see tougher sanctions with regard to violations, especially ethics violations. We are not a very highly regarded profession. This would be a step to help change that perception.	Jun 24, 2011 6:29 AM
329	I know it's difficult but try to get problems with programs on the mlxchange fixed ASAP.	Jun 24, 2011 6:25 AM
330	ask not what your Assoc. can do for you.	Jun 24, 2011 6:24 AM
331	Offer various payments plans for dues	Jun 24, 2011 6:19 AM
332	If it is not possible to move the head quarters closer to Buffalo, at least branch out with several small satellite offices perhaps. For instance, if I need a EKey charger for my car, I need to take an hour out of my day in just drive time. I've been wanting a Realtor sticker for my car but to drive that far for a sticker is silly.	Jun 24, 2011 6:11 AM
333	Reduce dues to all the remaining members until this depression is over.	Jun 24, 2011 6:11 AM
334	Watch out for Brokers that don't follow the rules	Jun 24, 2011 6:09 AM
335	improve mlxchange, make it more user friendly	Jun 24, 2011 6:08 AM
336	Not sure	Jun 24, 2011 6:06 AM
337	I think you do a great job with everything offered-- It is too bad that more people don't take the interest to keep up on all the education and and activities offered.	Jun 24, 2011 6:06 AM
338	not really	Jun 24, 2011 6:05 AM
339	More designation courses offered locally.	Jun 24, 2011 6:04 AM
340	Stick to a budget	Jun 24, 2011 6:03 AM
341	Tailor continuing education and learning classes for people who work during the day and/or full-time	Jun 24, 2011 6:02 AM
342	I like the direction the Board is going.	Jun 24, 2011 6:01 AM
343	Not trying to be everything for everybody.Focus on what the majority of Agents are concerned,interested,or inquiring about.	Jun 24, 2011 5:58 AM
344	I believe that the Assoc. is doing an excellant job	Jun 24, 2011 5:57 AM

**Page 5, Q27. What do you feel the Association could do differently to better serve you?**

345	The majority of agents I know do their continuing education on-line. So getting rid of continuing ed and events would lower our dues which is what is needed.	Jun 24, 2011 5:55 AM
346	Lower dues.	Jun 24, 2011 5:53 AM
347	Less expensive CE courses. I take them online because the cost is significantly lower.	Jun 24, 2011 5:52 AM
348	Actually, my needs are pretty simple, and the association does keep us informed.	Jun 24, 2011 5:50 AM
349	more member participation sometimes (often) it seems that the "member" run organization is run not by the members but rather by the big three. to have total transparency online for is to view when we wish would be a very good first step	Jun 24, 2011 5:49 AM
350	classes in evening	Jun 24, 2011 5:47 AM
351	Continue to offer present services	Jun 24, 2011 5:46 AM
352	solicit more help from the membership body. It seems like the same old people are involve (which is good). I would like to be more involved but have no idea, nor have I been asked to become more involved.	Jun 24, 2011 5:45 AM
353	not a thing	Jun 24, 2011 5:38 AM
354	offer better health insurance options!!	Jun 24, 2011 5:31 AM
355	I am very satisfied.	Jun 24, 2011 5:29 AM
356	Lower the dues or create a tiered system	Jun 24, 2011 5:25 AM
357	GET US PAID FASTER!!!!!!!!!!!!!!!!!!!!	Jun 24, 2011 5:24 AM
358	Make events more convenient to the southtowns	Jun 24, 2011 5:24 AM
359	I think they are doing a good job.	Jun 24, 2011 5:24 AM
360	Get different key pads or different company, they are horrible from SUPRA.	Jun 24, 2011 5:20 AM
361	Call Center in Evenings to answer questions	Jun 24, 2011 5:18 AM

**Page 5, Q28. Additional concerns or suggestions?**

1	Just keep the MLXchange working instead of changing it constantly.	Jul 18, 2011 10:31 AM
2	Nothing	Jul 14, 2011 10:29 AM
3	none	Jul 14, 2011 7:22 AM
4	No	Jul 14, 2011 5:52 AM
5	no	Jul 13, 2011 1:54 PM
6	I do not have any problem w/our association...	Jul 13, 2011 12:43 AM
7	none	Jul 12, 2011 5:32 PM
8	Thank you for everything you do for us!	Jul 12, 2011 12:56 PM
9	none	Jul 11, 2011 8:39 PM
10	not at this time	Jul 11, 2011 6:21 PM
11	No.	Jul 11, 2011 4:18 PM
12	none	Jul 11, 2011 2:58 PM
13	same as 27	Jul 11, 2011 11:53 AM
14	thats all for now	Jul 11, 2011 11:32 AM
15	the meetings and agenda in general, most Realtors just don't care about concerns - and it's a shame. spending our money efficiently and giving out more information to the membership in whole, i feel would get more people interested - most feel it's a "click" and controlled group - and the membership never sees minutes. drum up some interest in issues - keep us informed, more would be interested in how the board and committees serve.	Jul 11, 2011 9:55 AM
16	Not at this time.	Jul 11, 2011 9:13 AM
17	nona	Jul 11, 2011 7:27 AM
18	I would like to see more action taken when a member has a complaint issued against them. A phone call and acceptance of their explanation isn't enough.	Jul 11, 2011 4:29 AM
19	Lighten up on MLS requirements, fines, tax verifications, etc.. Its become a distraction. Try to remember you are an organization that works for us...we don't work for you!	Jul 11, 2011 4:16 AM
20	Looks like voicemail will slowly be taken over by cell phone answering systems. BNAR should consider webpage only, also early morning messages are not appreciated when you have ringers doing off to alert you.	Jul 10, 2011 5:43 PM
21	None.	Jul 9, 2011 7:37 AM
22	By our supporting PAC's we are contributing to our ouwn demise.	Jul 9, 2011 6:41 AM
23	none	Jul 8, 2011 4:59 PM

**Page 5, Q28. Additional concerns or suggestions?**

24	When listings require signatures of out-of-town purchasers, we need additional time to submit the listings to the MLS without a fine. In addition, that applies to listings signed up over weekends or holidays.	Jul 8, 2011 12:13 PM
25	More accountability on agents, higher standards and younger recruiting	Jul 8, 2011 11:47 AM
26	PEOPLE ARE CONSUMMED WITH TECHNOLOGY AND YET WITHOUT THE PERSON THERE IS NO SALE	Jul 8, 2011 11:44 AM
27	No	Jul 8, 2011 10:53 AM
28	excessive late charges for everything and it is too expensive to join with the new market changes it should go down....	Jul 8, 2011 9:45 AM
29	None	Jul 8, 2011 7:57 AM
30	n/a	Jul 8, 2011 7:25 AM
31	Lower Orleans County Realtors dues. it's to far for us to use a lot of your services you offer like the education center.	Jul 8, 2011 6:37 AM
32	NONE	Jul 8, 2011 4:33 AM
33	no	Jul 8, 2011 4:00 AM
34	yes,these discount real estate companys agents do not seem to be accountable ,ex. 1dollar pd to buyers agent?that is a blantant lie to confuse their seller.	Jul 7, 2011 6:50 PM
35	Cost of maintaining real estate license especially when the agent is working part time. Also the cost of lockbox's, voice mail, etc..	Jul 7, 2011 5:26 PM
36	none	Jul 7, 2011 3:49 PM
37	None at this time	Jul 7, 2011 3:34 PM
38	none at this time	Jul 7, 2011 2:36 PM
39	none	Jul 7, 2011 11:45 AM
40	supra products are getting older- keypads are showing age and the lockboxes are weathered	Jul 7, 2011 11:39 AM
41	none	Jul 7, 2011 11:34 AM
42	n/a	Jul 7, 2011 11:13 AM
43	I would like to see being a Realtor as a highly regarded career option- not housewife, or lost my job so i got into real estate to flip homes attitude.	Jul 7, 2011 11:12 AM
44	Nothing of great significance.	Jul 7, 2011 10:38 AM
45	If 2findyourhome is not profitable by the end of this year, maybe reis and bnar shouldn't be in the advertising business.	Jul 7, 2011 9:39 AM
46	no	Jul 7, 2011 9:10 AM

**Page 5, Q28. Additional concerns or suggestions?**

47	Association is doing a good job for us, I have heard a lot of agents grumbling over not liking way the 2 Find Your Home product is?	Jul 7, 2011 8:47 AM
48	when we get a voicemail re: an event...it would be nice to have a bit of notice....not ten minutes before!	Jul 7, 2011 8:30 AM
49	No concerns	Jul 7, 2011 7:29 AM
50	Promote The Realtor in the media as a hard working,professional and active member of the community.	Jul 7, 2011 7:25 AM
51	Be more helpful and answer phone - not voicemail	Jul 7, 2011 7:11 AM
52	nonee	Jul 7, 2011 6:57 AM
53	na	Jul 7, 2011 4:54 AM
54	Why you can not access the MLS with a MAC operated computer. The only way is with windows explorer. The MLS should be MAC compatiable.	Jul 7, 2011 4:26 AM
55	Maintain the course.	Jul 7, 2011 3:31 AM
56	Health Insurance-better or more options to choose from for coverage.Very limited with one company's choices of plans.	Jul 6, 2011 6:47 PM
57	none	Jul 6, 2011 5:58 PM
58	None	Jul 6, 2011 5:39 PM
59	the cost dues are a concern for me, as are many other financial obligations at this time	Jul 6, 2011 4:42 PM
60	None	Jul 6, 2011 2:54 PM
61	None	Jul 6, 2011 2:51 PM
62	none	Jul 6, 2011 2:36 PM
63	None	Jul 6, 2011 1:49 PM
64	none	Jul 6, 2011 1:41 PM
65	Could you please use middle initials on our bills? I have major confusions between Carmen J. Laurendi and Carmen F. Laurendi	Jul 6, 2011 1:34 PM
66	The board needs to put some pressure on the DOS to enforce licensing laws for property managers	Jul 6, 2011 1:32 PM
67	i feel the association should be more visible to the agents...having the vice pres attend different sales meetings at different offices, for example..telling us what's going on	Jul 6, 2011 10:24 AM
68	NA	Jul 5, 2011 2:14 PM
69	You do a great job!!!	Jul 5, 2011 1:44 PM

**Page 5, Q28. Additional concerns or suggestions?**

70	no	Jul 3, 2011 4:59 AM
71	see # 27	Jul 2, 2011 11:43 AM
72	u never listen to the concerns of us real estate agents....u just keep raising all the dues etc..	Jul 2, 2011 9:49 AM
73	none	Jul 2, 2011 8:00 AM
74	Property asesments are too high. Most new assessments where made when during the real estate boom and do not reflect current property values. Need to be adjusted lower. property taxes are too high.	Jul 2, 2011 7:58 AM
75	Always look to do things better don't be content with "that's the way we've always done things"	Jul 2, 2011 7:18 AM
76	na	Jul 1, 2011 10:23 PM
77	Streamline the mlx. Much to cluttered with things we seldom or never use. Not user friendly for saving a customer, deleting a customer and searching.	Jul 1, 2011 5:57 PM
78	There are many instances where a homebuyer does not believe that their offer is submitted to a homeowner. Perhaps we should have an online site where bids can be registered(agent name,date, address) on each property	Jul 1, 2011 12:44 PM
79	Excessive regulation	Jul 1, 2011 11:47 AM
80	need some younger active members	Jul 1, 2011 10:23 AM
81	I went to your facility in the winter and after the class I went out into the parking lot (of course it was dark at 5pm) and the lights in the parking lot were not on which lead me to go out the wrong exit and get on the highway on the wrong side (not familiar with double highway in that area) and almost got hit head on by an SUV!!! Why wouldn't you have the parking lot lights on when it's dark. It is annoying going to that Amherst location anyways when everything I do is in the Southtowns!!!!!!!! You should have a satellite office! I was going to complain about the lights back in the winter when it happened but wasn't sure who to talk to . . . I realize this sounds funny now, but at the time I was terrified seeing that hugh SUV coming around the curve at me "head on"!!!	Jul 1, 2011 9:01 AM
82	Legal issues. We are not Attorneys. We need to be more protected. Buyers and Sellers need to be more responsible.	Jul 1, 2011 7:21 AM
83	Just keep drilling it into the heads and hearts of people, they don't know and they believe the media, who has no idea about our area.	Jul 1, 2011 6:49 AM
84	More variety in educational courses and classes	Jul 1, 2011 6:40 AM
85	Don't go away! My situation will change eventually.	Jul 1, 2011 5:44 AM
86	none	Jul 1, 2011 3:58 AM
87	none	Jun 30, 2011 7:39 PM
88	none	Jun 30, 2011 5:18 PM

**Page 5, Q28. Additional concerns or suggestions?**

89	A lot of new agents on the horizon are not well prepared to do business as a real estate person, as far as I am concerned. The experienced agents have to do the work for both sides far too often.	Jun 30, 2011 3:28 PM
90	SIMPLIFY THINGS AND CLOSE AT THE TITLE OFFICE LIKE OTHER STATES	Jun 30, 2011 2:35 PM
91	since merging our rates should've gone down.	Jun 30, 2011 2:05 PM
92	I live 40 miles one way from BNAR. Travel time in this day and age is NOT something I look forward to in rush hour traffic and gas prices.	Jun 30, 2011 1:51 PM
93	None at this time	Jun 30, 2011 1:42 PM
94	none	Jun 30, 2011 1:09 PM
95	with todays market and rising fees you're making it very expensive to operate as a real-estate person	Jun 30, 2011 12:57 PM
96	Need to trim the fat no more hob nobbing at salvtiores for a selected few.. fees should be less than \$200 per person	Jun 30, 2011 12:54 PM
97	Love that part of my dues now go to 2findyourhome	Jun 30, 2011 12:18 PM
98	Costs	Jun 30, 2011 11:48 AM
99	none	Jun 30, 2011 11:48 AM
100	Voice mail is terrible, any chance we can go back to the previous service?	Jun 30, 2011 11:45 AM
101	future leadership	Jun 30, 2011 11:32 AM
102	Realtors need to report sellers concessions on the MLS.	Jun 30, 2011 11:29 AM
103	I stopped my voice mail because the new system was very disappointing.	Jun 30, 2011 11:29 AM
104	Voice mail	Jun 30, 2011 11:21 AM
105	Get the amount of agents in WNY down to 500! That is too high of a number but it is a start. RUSA and Hunt conduct their business like it is a pyramid scheme because it is. Each year they bring in a ton of googly eyed new agents. These agents sell their parents home as well as their aunts. They make 43% commission and then pay their broker fees for another 2 years and drop out. This does not promote professionalism but it erodes the quality of the agents money full timers can make.	Jun 30, 2011 11:20 AM
106	Shrink the overhead at the National	Jun 30, 2011 11:19 AM
107	none.	Jun 30, 2011 11:16 AM
108	None	Jun 30, 2011 11:14 AM
109	na	Jun 30, 2011 11:12 AM
110	none	Jun 29, 2011 1:06 PM

**Page 5, Q28. Additional concerns or suggestions?**

111	The increasing cost of staying in the business.	Jun 29, 2011 12:02 PM
112	for appts on listings going thru the lister the agents have a voice mail # or dont answer their cell phone and it takes forever to get an appointment.	Jun 29, 2011 10:57 AM
113	none	Jun 29, 2011 10:54 AM
114	Take back the ML from Rees	Jun 29, 2011 9:35 AM
115	We ought to try to attract younger leadership but we require board members to have brokers licenses when there is no advantage in being a broker compared to other much better designations. Let members vote in elections after 1st renewal of their license or some other designation options that demonstrates commitment to the profession. BNAR is lagging far behind other state associations. We used to be considered to be a very forward thinking and progressive organization. Not any more!	Jun 29, 2011 8:42 AM
116	I think that the ethics of real estate in WNY should be addressed - for example: agents do not give feedback after showings.	Jun 29, 2011 8:32 AM
117	make classes less expensive. these are tough times & we aren't making the \$\$ we used to	Jun 29, 2011 7:32 AM
118	keep having classes online	Jun 29, 2011 5:13 AM
119	none	Jun 28, 2011 6:40 PM
120	I am terribly concerned about the costs of membership and costs of the MLS becoming more and more expensive, expecially considering how far away the office is from members in the southern tier-ie> Olean, Springville, Ellciottville	Jun 28, 2011 5:47 PM
121	n/a	Jun 28, 2011 4:28 PM
122	We have lost many agents who cannot survive in this low inventory/buyer/seller market. We need to make sure our part-time agents have access to and understand the value of BNAR to prevent losing more. If they can't make enough to cover their CE, annual dues and costs, then they will let their licenses lapse or go non-MLS.	Jun 28, 2011 4:19 PM
123	none	Jun 28, 2011 2:51 PM
124	Account to the membership for the balance of the sale proceeds of the property on Sylvan Parkway, and explain why our dues continue to increase despite increased revenues from the sale of our data to the worst real estate marketing site EVER: Realtor.com	Jun 28, 2011 2:06 PM
125	Would be nice if BNAR would include the Allegany-Catt county agents - not just the brokers!!	Jun 28, 2011 12:19 PM
126	no	Jun 28, 2011 10:58 AM
127	Possibly rate training classes by skill level or experience. Not Lunch and Learns, I think they are great.	Jun 28, 2011 10:20 AM
128	None	Jun 28, 2011 8:47 AM

**Page 5, Q28. Additional concerns or suggestions?**

129	I always feel welcome when I go to events/classes at the BNAR and usually take advantage of purchasing something from the BNAR store while I am there.	Jun 28, 2011 8:31 AM
130	My biggest concern is more and more agents dropping out of real estate due to your dues. Totally out of line in this economy.	Jun 28, 2011 8:15 AM
131	MORE IN OFFICE TRAINING	Jun 28, 2011 8:11 AM
132	Keep the seminars in hamburg for the people in that area,and schedule the same dates,and times for the people in Niagra,at the BNAR.	Jun 28, 2011 6:50 AM
133	Kurio is difficult to navigate and use.	Jun 28, 2011 5:16 AM
134	Being a little more lenient when our sellers are out of state or out of the country, as we deal a lot with 2nd home, as far as relisting.	Jun 27, 2011 4:59 PM
135	increasing fees for EVERYTHING to do business. Wish there were some discount fees for licensed assistants	Jun 27, 2011 3:30 PM
136	Develop a peer committee to develop more relevant training programs.in human relations	Jun 27, 2011 12:46 PM
137	Fees are going up and up.	Jun 27, 2011 12:24 PM
138	none	Jun 26, 2011 7:43 PM
139	More food, more booze, more rock & roll! Just kidding - you guys do a great job.	Jun 26, 2011 7:07 PM
140	no	Jun 26, 2011 6:42 PM
141	Dues payment too high.	Jun 26, 2011 9:01 AM
142	More classes at Brierwood and maybe some lunch n learns there as well???	Jun 26, 2011 7:33 AM
143	honestly, the fees are too high. the fees continue to go up and the sales market continues to go down.	Jun 26, 2011 7:03 AM
144	none - please keep agent's day	Jun 26, 2011 1:38 AM
145	Listing agents should be accountable for the information they enter and not expect the buyer agent to do all their work.	Jun 25, 2011 5:43 PM
146	Required fees for membership are extremely high--particularly for new sales people just getting started. I started in late March and have had to pay nearly \$1000 to BNAR within just a few months due to renewal and haven't even closed a sale yet. Prorated rate is too high for so few months to get started.	Jun 25, 2011 2:23 PM
147	Too much polictis with company's	Jun 25, 2011 11:05 AM
148	Have none	Jun 25, 2011 11:04 AM
149	None	Jun 25, 2011 11:02 AM
150	Have more speakers	Jun 25, 2011 10:00 AM
151	Keep up the good work.	Jun 25, 2011 9:48 AM

**Page 5, Q28. Additional concerns or suggestions?**

152	Better information/communication on Ethics and Mediation???	Jun 25, 2011 8:30 AM
153	Dues etc rising!	Jun 25, 2011 8:19 AM
154	stop raising our fees	Jun 24, 2011 8:53 PM
155	GET RID OF ELECTRONIC LOCK BOXES	Jun 24, 2011 7:50 PM
156	none	Jun 24, 2011 7:41 PM
157	The rising cost of doing business.	Jun 24, 2011 6:28 PM
158	none	Jun 24, 2011 5:57 PM
159	How about offering a free credit course every 2 years for renewal, this would help save a few bucks and feel like the large dues are easier to take.	Jun 24, 2011 4:35 PM
160	With the economy & high gas prices, Real Estate is more difficult to endure.	Jun 24, 2011 2:54 PM
161	I find everyone at BNAR to be extremely helpful. Thank you.	Jun 24, 2011 1:59 PM
162	None	Jun 24, 2011 1:30 PM
163	no	Jun 24, 2011 11:58 AM
164	Try harder to get the Commercial sector here to join BNAR MLS,,,it would bring us to level of other decent,successful cities!	Jun 24, 2011 11:51 AM
165	Advocate for title company closings! (I'm very passionate about this!)	Jun 24, 2011 11:12 AM
166	Publish and make pubic agents names who are found guilty of violating ethics and proper real estate conduct.	Jun 24, 2011 10:42 AM
167	none	Jun 24, 2011 10:38 AM
168	no	Jun 24, 2011 10:37 AM
169	None at this time.	Jun 24, 2011 10:32 AM
170	THE PROPER PEOPLE SHOULD SIT ON SOME COMMITTEES,,OLDER EXPERIENCE PEOPLE FOR CERTAIN AREAS OF THE BUSINESS	Jun 24, 2011 10:23 AM
171	none	Jun 24, 2011 8:57 AM
172	concerns: downward pressure on commissions, faxing offers instead of negotiating face to face, providing the service that we are hired to do. Technology is great - but we are in a personal service industry where we need both the personal face to face service as well as the technology	Jun 24, 2011 8:45 AM
173	The contract to be reduced in size. Electronic signatures and fax communication to be accepted as legal forms of exchanging documents.	Jun 24, 2011 8:42 AM
174	Dues seem to be going up every yr. I don't think that is necessary. If any, they should be going down.	Jun 24, 2011 8:30 AM
175	None	Jun 24, 2011 8:22 AM

**Page 5, Q28. Additional concerns or suggestions?**

176	Police their own agents conduct better....make as many agents as possible aware of the fact that they represent us all in their actions.	Jun 24, 2011 8:15 AM
177	na	Jun 24, 2011 8:09 AM
178	none	Jun 24, 2011 7:59 AM
179	None	Jun 24, 2011 7:59 AM
180	none - E Alice is doing a great job including the membership in the association	Jun 24, 2011 7:42 AM
181	I LOVE REAL ESTATE BUSINESS BUT SOME OF US NEED/WANT TRAINING IN SHORT SALES/FORECLOSURES. THAT IS WHAT THAT MARKET IS LEADING TO.	Jun 24, 2011 7:42 AM
182	Electronic Lockboxes are getting older, how are they going to update our pads?	Jun 24, 2011 7:36 AM
183	none	Jun 24, 2011 7:32 AM
184	The key pad's are terrible, the battery life is terrible! Find a new provider with a more up to date product!!!	Jun 24, 2011 7:25 AM
185	I have had on going issues with my electronic pad. Many other agents I speak with experience issues with their epads as well - these issues are not impacting my business in a positive way, personally I do not own any ELBs because of the issues with the key pads. I think you should either address and get a far superior product or be done with them.	Jun 24, 2011 7:15 AM
186	no	Jun 24, 2011 7:06 AM
187	none	Jun 24, 2011 6:51 AM
188	I have had comments from some realtors that feel the association should do a little more public awareness advertizing.	Jun 24, 2011 6:49 AM
189	Voicemail system even though recently improved is still a double layer for most people considering nearly every phone nowadays has free voicemail. I belive a system like Global Connect is a better solution. <a href="http://www.gc1.com/">http://www.gc1.com/</a>	Jun 24, 2011 6:46 AM
190	Move to a more central location	Jun 24, 2011 6:45 AM
191	I knpw I have some but I can't think of any at this time.	Jun 24, 2011 6:45 AM
192	NA	Jun 24, 2011 6:44 AM
193	the cost of licensing may take the smaller person out of the profession	Jun 24, 2011 6:39 AM
194	none	Jun 24, 2011 6:34 AM
195	I received a personal note from a woman whom I had spoken with at the Board concerning a matter that she helped me with. Very impressive!	Jun 24, 2011 6:25 AM

**Page 5, Q28. Additional concerns or suggestions?**

196	If the Association (national, state and local)continue to demand large amounts of money in the form of ever increasing dues from what is left of the Agents hanging on, you will force many of them out of business. Dues should be cut by 50% or more right now until the economy turns around. Many current Brokers have large numbers of non-dues paying sales staff that work under the cover of "referral companies" that siphone off the business from Members and pay nothing in the form of dues.	Jun 24, 2011 6:11 AM
197	NA	Jun 24, 2011 6:06 AM
198	I hear other realtors complaining all the time about what the board doesn't do for them--- but they don't participate in anything offered!!!!	Jun 24, 2011 6:06 AM
199	make it tougher on these new agents and old agents to act in a somewhat professional manner	Jun 24, 2011 6:05 AM
200	A positve local campaign to encourage consumers of our great standings (national surveys). WNY is a great place to live.	Jun 24, 2011 6:04 AM
201	No	Jun 24, 2011 6:02 AM
202	Continue on the technology front.	Jun 24, 2011 6:01 AM
203	The assoc. has an excellant and dedicated staff and is responsive to positive suggestions and ideas.	Jun 24, 2011 5:57 AM
204	Never received a response to an offer from the third party for a short sale, let alone closed on a short sale, so I steer my clients away from them. And now they are on the rise.	Jun 24, 2011 5:53 AM
205	Less politics	Jun 24, 2011 5:50 AM
206	that we are better able to work on the run and that rhe dues and key pads and education this and that don't cost so damn much. other boards don't cost as much and have education ++ included	Jun 24, 2011 5:49 AM
207	how to contact for help after 5 pm	Jun 24, 2011 5:47 AM
208	None	Jun 24, 2011 5:46 AM
209	None	Jun 24, 2011 5:29 AM
210	In many ways the real estate business model is still based on how it was done a decade or two ago. Contact Arun Jayne at UB and see if his business classes will review the way business is generally conducted and make recommendations based on what they see as developing local trends.	Jun 24, 2011 5:25 AM
211	We get paid at the closing table like other states!	Jun 24, 2011 5:24 AM
212	Dues going up.	Jun 24, 2011 5:24 AM